Product Guide

datajar.mobi

Apple Device Management as-a-service

What is it?

Focusing on organisations who love their Macs and iPads but may not have the time or specialist skills to look after them, we introduce datajar.mobi, device management as-a-service, at your service.

datajar.mobi enables you to automatically setup, manage and maintain all your Apple devices simply, centrally and cost effectively. Taking advantage of the latest developments in Apple device management and mass-automation, it offers unparalleled clarity and control via a "single pane of glass".

We provide a bespoke management solution designed and built for each customer, rapidly deployed, quickly and easily.

Service highlights:

- Manage any Apple device, centrally, from the cloud
- Apple Business Manager and Apple School Manager integration
- One-to-one or Shared device configuration
- Remote onboarding and setup of a device (out-of-the-box setup, anywhere)
- Enhanced security (Full Disk Encryption management)
- Inventory and reporting
- Remote software installation
- Ensure compliance with access to over 800 application titles, installed and patched via Auto Update
- datajar.mobi Portal (control your devices from anywhere)

Who is datajar.mobi for?

If any of the following apply to your organisation then datajar.mobi is likely to be the best choice for you:

- Your organisation is inexperienced or unfamiliar with device management and would like a frictionless service.
- Your organisation has an administrator or IT team but does not have time to design, build and maintain a device management solution themselves.
- Time is of the essence and a scalable management solution is required to meet service delivery or compliance requirements.
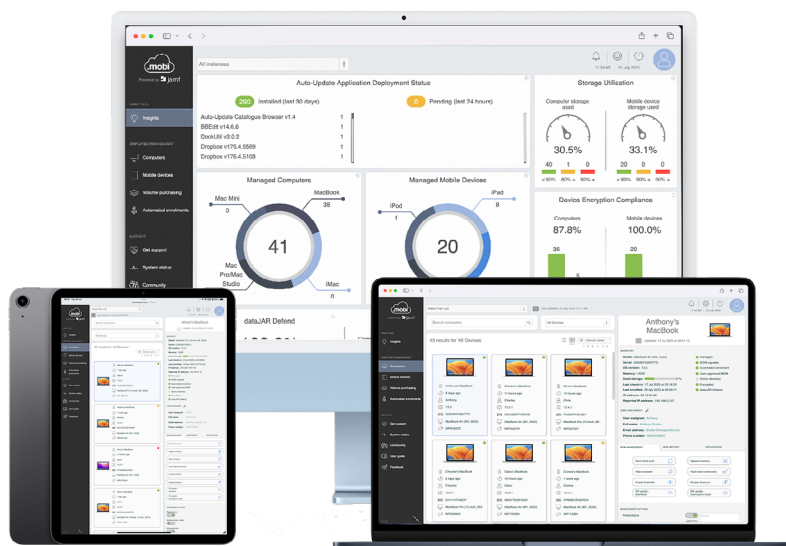
How does it work?

datajar.mobi is a cloud-based annual subscription service which uses the very best, industry-standard cloud technology. Once configured by your onboarding engineer, it will provide your organisation unparalleled automation and management for your Apple technology. This will save time and money, ensuring compliance wherever the device is.

Whether you are a school, university, business large or small datajar.mobi will bring standardisation, control and compliance to your organisation. To ensure success, every new implementation of datajar.mobi is implemented by highly skilled industry professionals with decades of experience. For larger customers we recommend our optional Discovery service. Discovery will equip key stakeholders within your organisation with the skills and knowledge to understand the challenges and requirements of implementing Apple technology, at scale.

A key feature of datajar.mobi is the Auto Update framework, our unique approach to automated software delivery. Auto Update ensures applications across all your Apple devices are up-to-date and protected against threats, meaning we can provide enterprise class services to organisations of any size. With Auto Update we can successfully deliver automated installations, updates and uninstallation for a catalogue of more than 800 software titles.

Our datajar.mobi service is designed to support organisations on their journey. As such any support provided is unlimited and included in the datajar.mobi device subscription. Our industry leading, Apple focused, UK based service desk is at your disposal, boasting 100 percent customer satisfaction with most incidents resolved in under an hour.

Included with our service is datajar.mobi Portal. datajar.mobi Portal provides you the control of your Apple estate. Whether you are on a Mac, iPad or iPhone, at the touch of a button you can access device inventory data, apply management commands (such as clear a passcode on an iPhone), as well as software installations - anywhere in the world.

FAQs

Q: What is the difference between Jamf Pro and datajar.mobi?
A: Jamf Pro is an industry leading management product; we have taken this technology and written additional software. We have also designed workflows which are commercially supported by our team of engineers.

Q: How do I get my devices into datajar.mobi?
A: Devices can be enrolled into datajar.mobi using Apple Business Manager or Apple School Manager enrolment workflows.

Q: Is there an admin portal that I can use to manage my devices and support my users?
A: Yes. By using our datajar.mobi Portal, you or your IT support teams, have control of your managed estate for tasks like sending MDM commands, updating inventory and viewing reports or insights.

Q: How long does it take to build my system?
A: Typically, we can build a bespoke datajar.mobi system in around three to five days.

Q: Do I need training on how to use datajar.mobi?
A: No, datajar.mobi is designed to make the job of managing your devices as simple as possible. However, if your organisation requires a deeper dive into the service, we can deliver our LaunchPad training which will accelerate your onboarding experience.

Requirements:

- **Device Requirements:** https://support.datajar.co.uk/hc/en-us/articles/360019113513
- All devices are to be enrolled in Apple Business Manager or Apple School Manager
- **Network requirements:** https://support.datajar.co.uk/hc/en-us/articles/360003864793
- **Accelerator requirements:** https://support.datajar.co.uk/hc/en-us/articles/200755202
- **Preparing your devices for datajar.mobi:** https://support.datajar.co.uk/hc/en-us/articles/360002318338
- **Setting up Apple School Manager or Apple Business Manager:** https://support.datajar.co.uk/hc/en-us/articles/360020513393

Related products:

- **Discovery** - Onboarding services
- **datajar.mobi Setup for macOS/iOS/iPadOS and tvOS** - Onboarding services
- **StarterPack for datajar.mobi** - Onboarding licensing
- **LaunchPad for datajar.mobi** - Onboarding training for IT teams
- **Apple Services Integration** - Advanced integration of Apple School or Business Manager
- **Identity Services** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Microsoft Intune** - Integration services
- **Support for macOS** - Tier 2-5 support
- **Support for iOS/iPadOS/tvOS** - Tier 2-5 support
- **Okta** - Identity Management, MFA and zero-trust
- **Jamf Connect** - Streamlined Mac authentication
- **dataJAR Defend** - Simplified Malware Protection
- **Jamf Protect** - Centralised device security reporting

Ready to find out more about dataJAR?
We would love to hear from you.

Chat with our experts

dataJAR
a Jamf company