Product Guide

datajar.mobi - Hybrid

Best-of-breed Apple device management service

What is it?

Give your Jamf admin super powers. If your organisation has a large Apple estate and a dedicated IT professional focused on Apple technology, then this is the service for you.

datajar.mobi Hybrid combines the power of Jamf Pro with the intelligence and automation of datajar.mobi to provide a best-of-breed Apple device management service, ideally suited for enterprise. Our Hybrid service equips IT admins with the tools to automatically setup, manage and maintain all their Apple devices simply, centrally and cost effectively.

We will set up everything you need to ensure your datajar.mobi Hybrid environment meets your organisation's requirements to be hosted in our cloud infrastructure. We will provide a bespoke management solution designed and built for each customer, deployed quickly and easily.

Service highlights:

- Manage any Apple device, centrally, from the cloud
- Access to the Jamf admin console
- Apple Business Manager and Apple School Manager integration
- One-to-one or shared device configuration
- Remote onboarding and setup of a device (out-of-the-box setup, anywhere)
- Enhanced security (Full Disk Encryption management)
- Inventory and reporting
- Remote software installation
- Ensure compliance with access to more than 700 application titles, installed and patched via Auto-Update
- datajar.mobi Portal (control your devices from anywhere)

Who is datajar.mobi Hybrid for?

If any of the following apply to your organisation then datajar.mobi Hybrid is likely to be the best choice for you:

- Your organisation is inexperienced or unfamiliar with device management and would like a frictionless service that still allows access to inventory and MDM capabilities.
- Your organisation has an administrator or centralised IT team but does not have time to design, build and maintain a device management solution themselves.
- Time is of the essence and a scalable management solution is required to meet your service delivery or compliance requirements.

How does it work?

datajar.mobi Hybrid is a cloud-based annual subscription service which uses the very best industry-standard cloud technology. Once configured by your onboarding engineer, it will provide your organisation with unparalleled automation and management capabilities for its Apple estate. This will save time and money, ensuring compliance wherever the device is.

Whether you are a school, university or business of any size, datajar.mobi will bring standardisation, control and compliance to your organisation. To ensure success, every new implementation of datajar.mobi Hybrid is configured by highly skilled industry professionals with decades of experience. For larger customers we recommend our optional Discovery service. Discovery will equip key stakeholders within your organisation with the skills and knowledge to understand the challenges and requirements of implementing Apple technology, at scale.

A key feature of datajar.mobi is the Auto-Update framework, our unique approach to automated software delivery. Auto-Update ensures all your Apple devices are up to date and protected against threats, meaning we can provide enterprise class services to organisations of any size. With Auto-Update we can successfully deliver automated installations, updates and uninstallation for a catalogue of more than 700 software titles.

Our datajar.mobi service is designed to support organisations on their journey. As such any support provided is unlimited and included in the datajar.mobi device subscription. Our industry leading, Apple focused, UK based service desk is at your disposal, boasting 100 percent customer satisfaction, with most incidents resolved in under an hour.

Included with our service is datajar.mobi Portal. datajar.mobi Portal provides you with control of your Apple estate. Whether you are on a Mac, iPad or iPhone, at the touch of a button you can access device inventory data, apply management commands (such as clear a passcode on an iPhone), as well as software installations - anywhere in the world.

FAQs

Q: Will I have access to the Jamf admin console?
A: Yes. datajar.mobi will be there to do the heavy lifting for you, allowing you to focus on the day-to-day device management tasks you will be able to access from within the Jamf admin console.

Q: Can I still use the Simplified Management apps with datajar.mobi Hybrid?
A: Yes. In addition to having Jamf admin console access, you will be able to use the datajar.mobi Portal to devolve IT support tasks to your teams.

Q: Will I have to host and administer my own Jamf Pro instance?
A: No. We will host and maintain a Jamf Pro server for you in our own private cloud infrastructure and make sure it fully integrates with datajar.mobi.

Q: How do I get my devices into datajar.mobi Hybrid?
A: Devices can be enrolled into datajar.mobi Hybrid using Apple Business Manager or Apple School Manager enrolment workflows.

Q: What is the difference between Jamf and datajar.mobi?
A: Jamf is an industry leading management product; we have taken this technology and written additional software. We have also designed workflows which are commercially supported by our team of engineers.

Q: How long does it take to build my system?
A: Typically, we can build a bespoke datajar.mobi system in around three to five days.

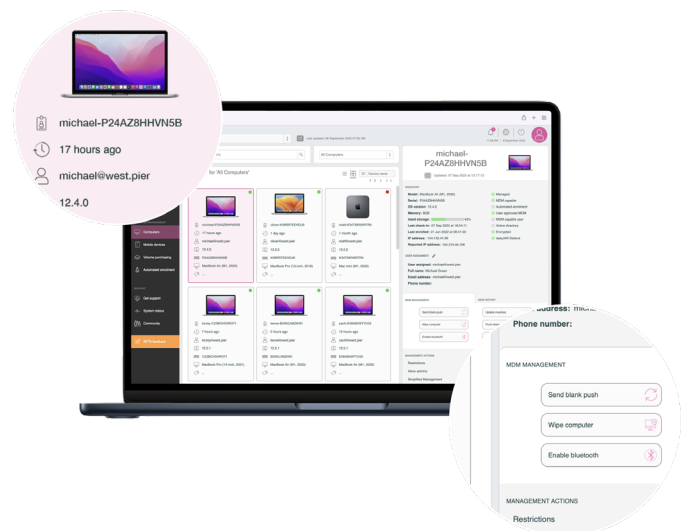**Q: Do I need training on how to use datajar.mobi Hybrid?**
A: Yes, datajar.mobi is designed to make the job of managing your devices as simple as possible. However, the datajar.mobi Hybrid service is aimed at organisations with a dedicated IT team. As such, your organisation requires a deeper dive into the service. Our datajar.mobi Hybrid Principles is designed to accelerate your onboarding experience.

Requirements:

- **Device Requirements:** https://support.datajar.co.uk/hc/en-us/articles/360019113513
- All devices are to be enrolled in Apple Business Manager or Apple School Manager
- **Network requirements:** https://support.datajar.co.uk/hc/en-us/articles/360003864793
- **Accelerator requirements:** https://support.datajar.co.uk/hc/en-us/articles/200755202
- **Access Rights for datajar.mobi Hybrid:** https://support.datajar.co.uk/hc/en-us/articles/360007776038

Related products:

- **Discovery** - Onboarding services
- **datajar.mobi Setup for macOS/iOS/iPadOS and tvOS** - Onboarding services
- **StarterPack for datajar.mobi** - Onboarding licensing
- **LaunchPad for datajar.mobi** - Onboarding training for IT teams
- **Apple Services Integration** - Advanced integration of Apple School or Business Manager
- **Identity Services** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Microsoft Intune** - Integration services
- **Support for macOS** - Tier 2-5 support
- **Support for iOS/iPadOS/tvOS** - Tier 2-5 support
- **Okta** - Identity Management, MFA and zero-trust
- **Jamf Connect** - Streamlined Mac authentication
- **dataJAR Defend** - Simplified Malware Protection
- **Jamf Protect** - Centralised device security reporting

Ready to find out more about dataJAR?
We would love to hear from you.

Chat with our experts

dataJAR
Beyond Device Management

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