Product Guide

datajar.mobi Hybrid Principles for macOS and iOS

Empowering your technical team

What is it?

Designed to ensure success on your Apple journey, all new implementations of datajar.mobi Hybrid for macOS and iOS are accompanied by bespoke onsite training engagements. This training equips administrators who are new to datajar.mobi, with the knowledge and skills needed to make the most of the datajar.mobi platform within their IT environment.

How does it work?

This is an onsite deep dive into the datajar.mobi platform with a laser focus on the Mac, iPhone or iPad delivered by one of our experienced systems engineers.

We will provide you with key training materials written by industry experts, to take away and study so you can continue your learning in your own time. By the end of the engagement you will have the ability to understand the inner workings of the platform and service, its interaction with Apple, and how we work with you on your Apple journey.

Service highlights:

- How to enrol a Mac, iPhone or iPad
- Inventory
- Management Commands (wipe, lock, etc)
- Configuration Profiles
- Scopes
- Volume Purchasing and the App Store and Mac App Store
- Policies
- What are Extension Attributes?
- Troubleshooting and support

Who is the target customer?

Any organisation that has datajar.mobi Hybrid and requires or has the following:

- Technical staff who are inexperienced or unfamiliar with device management and would like a frictionless service that still allows access to inventory and MDM capabilities.
- An administrator or centralised IT team who will have some or considerable involvement and interaction with the datajar.mobi platform and associated services.

Requirements:

- Limited to five attendees
- At least two Macs that can be erased and enrolled and are registered in Apple School Manager or Apple Business Manager
- At least two iPhones or iPads that can be erased and enrolled and are registered in Apple School Manager or Apple Business Manager
- Access to Apple School Manager or Apple Business Manager
- An environment with suitable facilities for training, including adequate power and network connectivity, with a large display or projector
- **Device requirements:** https://support.datajar.co.uk/hc/en-us/articles/360019113513
- **Network requirements:** https://support.datajar.co.uk/hc/en-us/articles/360003864793

FAQs

Q: What if I only have limited experience with the Mac, iPhone or iPad?
A: Do not worry, this engagement is aimed at IT professionals old and new to Apple technology.

Q: Is there an exam to be taken?
A: No. There are no exams to be taken as part of the engagement, just real world experience on managing Apple devices at scale.

Q: Will I get a qualification?
A: No. This engagement is designed to provide you with the skills you will need to administer your devices on datajar. mobi.

Q: Do I have to do any packaging or scripting?
A: No. As part of datajar.mobi, our team does all of the heavy lifting as part of the service.

Related products:

- **datajar.mobi Setup for macOS/iOS/iPadOS and tvOS** - Onboarding services
- **datajar.mobi for macOS/iOS/iPadOS and tvOS** - Licensing
- **LaunchPad for datajar.mobi** - Onboarding training for IT teams
- **Identity Services Integration** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Microsoft Intune Integration** - Integration services
- **Support for macOS** - Tier 2-5 support
- **Support for iOS/iPadOS/tvOS** - Tier 2-5 support
- **Okta - Identity Management** - MFA and zero-trust
- **Jamf Connect** - Streamlined Mac authentication
- **dataJAR Defend** - Simplified Malware Protection
- **Jamf Protect** - Centralised device security reporting

Ready to find out more about dataJAR?
We would love to hear from you.

Chat with our experts