Product Guide

Jamf macOS Principles

Empowering you on your Apple journey

What is it?

Designed for success on your Apple journey, all new implementations of Jamf Pro for macOS are accompanied by an optional onsite training engagement. This training equips administrators who are new to Jamf, with the knowledge and skills needed to make the most of the platform within their IT environment.

How does it work?

This is an onsite deep dive into Jamf Pro with a laser focus on the Mac, delivered by one of our experienced systems engineers.

We will provide you with key training materials to take away and study written by industry experts, so you can continue your learning in your own time. By the end of the engagement you will have the ability to understand the inner workings of Jamf Pro and its interaction with Apple, to provide you with the knowledge for your Apple journey.

Service highlights:

- Initial setup of Jamf Pro
- How to enrol a Mac
- Inventory collection
- Management Commands (wipe, lock, etc.)
- Self Service
- Configuration Profiles
- Scopes
- Volume Purchasing and the Mac App Store
- eBooks and distribution
- Restricted software

- Policies
- An introduction to Jamf Admin
- Packages
- Patch Management
- Printers
- Directory Binding
- Scripts
- Extension Attributes
- Jamf applications
- Jamf Pro information
- Troubleshooting and support

Who is Jamf macOS Principles for?

Any organisation that has Jamf Pro and requires or has the following:

- Technical staff who are inexperienced or unfamiliar with device management and would like a frictionless service that still allows access to inventory and MDM capabilities.
- An administrator or centralised IT team who will be designing and building your organisation's device management service.

FAQs

Q: What if I have limited experience with the Mac?
A: Do not worry, however we do recommend some previous experience using a Mac to get the most out of the engagement. Our Jamf integrators are very experienced and will explain things clearly. We will also provide time between topics to complete the hands-on exercises.

Q: Is there an exam to be taken?
A: No. There are no exams to be taken as part of the engagement, just real world experience on managing Macs at scale and plenty of hands-on scenarios.

Q: Will I get a qualification?
A: No. This engagement is designed to provide you with the skills you will need to administer your devices using Jamf Pro. We recommend official Jamf training as a next step after onboarding.

Q: Do I have to do any packaging or scripting?
A: Yes. Part of the engagement will require the use of certain tools for different exercises. We recommend our other training modules, such as Advanced Scripting and Packaging, if you require a deep dive into Mac management with Jamf.

Requirements:

- Limited to five attendees
- A valid Jamf Nation account
- A valid Apple ID for Push Notification Services (APNs)
- At least two Macs that can be erased and enrolled and are registered in Apple School Manager or Apple Business Manager
- Access to Apple School Manager or Apple Business Manager
- An environment with suitable facilities for training, including adequate power and network connectivity, with a large display or projector
- Network requirements: https://support.datajar.co.uk/hc/en-us/articles/360003864793

Related products:

- **Jamf Cloud for macOS/iOS/iPadOS/tvOS** - Licensing
- **Discovery** - Onboarding services
- **Professional Services** - Onboarding services
- **Jamf iOS Principles** - Onboarding training for IT professionals
- **Jamf iOS Essentials** - Onboarding training for IT professionals
- **Apple Services Integration** - Advanced integration of Apple School or Business Manager
- **Advanced Scripting** - Training for IT professionals
- **Advanced Packaging** - Training for IT professionals
- **Support** - Tier 1 support
- **Auto-Update for Jamf** - Automated application packaging and deployment
- **Microsoft Intune Integration** - Integration services
- **Okta** - Identity Management, MFA and zero-trust
- **Identity Services Integration** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Jamf Connect** - Streamlined Mac authentication
- **Jamf Training Pass (Individual/Organisation)** - Training for IT professionals
- **Jamf Protect** - Centralised device security reporting

Ready to find out more about dataJAR?
We would love to hear from you.

Chat with our experts

dataJAR
Beyond Device Management

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