

# Product Guide



## Jamf Review

In-depth technology and workflow assessment of your Jamf environment

### What is it?

Our Jamf Review service is a comprehensive technical assessment and health check of your organisation's Jamf Pro management infrastructure, systems and workflows.

This in-depth engagement is delivered by one of our senior systems engineers, who will work with your IT team to review all aspects of your Jamf Pro platform. Our engineering team comprises (and is renowned for) leading technical experts in both the Apple and Jamf fields. The dataJAR team holds the highest number of certifications, international conference and community contributions among all UK specialists by far - something we take exceptional pride in.

Following the review, you will be provided with a detailed report containing analysis and actionable recommendations on the current infrastructure, health, performance, integrations and workflows of your system. This comprehensive document will include risk levels and estimated timelines to implement.



In-depth review of Jamf infrastructure, systems and workflows



Actionable report with recommendations for improvements



Review of policies, profiles and script-based workflows



MDM readiness and capabilities assessment



Review of application deployment and patching



Infrastructure and networking analysis

## How does it work?

Our Jamf Review is a two day minimum, remote or on-site engagement delivered by one of our senior systems engineers.

Depending on the size of the organisation and environment, the engagement is typically divided into two parts, with the first allocated to the in-depth review, followed by the report and a handover to your team. Times can be adjusted accordingly, depending on your environment's size, complexity or maturity.

## What is reviewed?

- Overview of the hosting infrastructure, including backups
- Review of the Jamf System settings, including user accounts and groups
- Review of the Global Management settings, including expiry dates and integration configurations
- Review of the Self Service, Network Organisation and related Server Infrastructure configurations
- Review of the Computer Management Settings, if in use
- Review of the Mobile Device Management Settings, if in use
- Review of the Configuration Profiles in use
- Review of the Computer Policies in use
- Review of the App Store apps in use
- Review of the Patch configuration in use
- Review of onboarding workflows in use
- Review of Management groupings in use
- High level review of scripts within the Jamf Pro instance
- High level review of the packages within the Jamf Pro instance
- High level review of the currently enrolled estate

## FAQs

### **Q: Are there any areas not covered under the Jamf Review?**

**A:** The following areas would not be covered under the standard review:

- Any changes to the environment
- In-depth analysis of the scripts used within the instance
- In-depth analysis of the packages used within the instance

### **Q: Am I able to specify additional areas to cover or focus on?**

**A:** Yes. We are able to tailor aspects of the health check to your needs during the pre-project scoping call. These may result in additional time being required for the Jamf Review service.

## Requirements:

- At least one employee within the organisation, with relevant knowledge and appropriate access (passwords) to the systems under review, should be present or available for the entire process
- Devices that can be erased for building packages and testing may be required. Where needed, devices should only have a clean OS installed (i.e. macOS, iOS) with no additional software installed or settings configured
- Information to hand with regards to the current environment configurations such as network topology, Kerberos Realm, Active Directory security groups and file shares
- If hosted on-premise, access to the Jamf Pro hosting servers would be desired
- Access to any documentation regarding the Jamf Pro instance would be desired

## Who is it for?

If any of the following apply to your organisation, then our Jamf Review service is the best choice for you:

- Your team is inexperienced or unfamiliar with device management and would benefit from an expert review and detailed report with recommendations
- You want to identify the best way to modernise your device management systems and integrate with MDM tools such as Apple Business/School Manager
- You want to optimise and improve the performance of your systems, and require an in-depth report with actionable recommendations
- You are planning a major integration, cloud migration or upgrade project and want an in-depth review of your systems to ensure it is carried out successfully
- You have recently taken over an existing Jamf Pro solution and are uncertain on any hidden challenges

## Related services:

- **datajar.mobi Setup for iOS/iPadOS and tvOS** - Onboarding services
- **datajar.mobi for iOS/iPadOS and tvOS** - Licensing
- **Jamf Cloud for macOS** - Licensing
- **Jamf Cloud for iOS** - Licensing
- **Identity Services Integration** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Microsoft Intune Integration** - Integration services
- **Support for macOS** - Tier two to five support
- **Okta - Identity Management** - MFA and zero-trust
- **Jamf Connect** - Streamlined Mac authentication
- **Jamf Protect** - Centralised device security reporting
- **Discovery** - In-depth Apple device management infrastructure and workflow review

Ready to find out more about how dataJAR can help you simplify, automate and succeed?

Chat with our experts