Product Guide

Jamf - Self Managed

Manage your Jamf Pro environment in-house

What is it?

Jamf Pro is an Apple device management solution used by system administrators to configure and automate IT administration tasks for macOS, iOS, iPadOS and tvOS devices. The product includes server and client software that runs on iOS, macOS, iPadOS and tvOS.

As the number of devices in your environment increases, so does the need for scalable, globally available services to manage them. Jamf provides you with a dedicated Jamf Pro Server in the Cloud. You handle the inventory, deployment and security of Apple devices in your environment. Jamf will handle the infrastructure.

Service highlights:

- Security
- Deployment
- App Management
- Device Management
- Inventory
- Self Service
- Application Programming Interface (API)
- Jamf Nation Community

Who is Jamf - Self Managed for?

If any of the following apply to your organisation, then Jamf - Self Managed is the best choice for you:

- Your organisation is experienced or familiar with device management and would like further control of its Apple devices.
- Your organisation has an administrator or IT team and has the time to design, build and maintain a device management solution in-house.
- Your organisation is well resourced, and has an ongoing annual plan for technical staff training.

How does it work?

Jamf Pro is a cloud-based annual subscription service which provides you with a framework in which to manage your Apple devices. Jamf Pro is designed to automate device management for you while driving end-user productivity and creativity. You will be provided with a clean Jamf Pro environment in which you can design and build your own workflows using an industry standard framework.

If onboarding training is required, our principles and essentials series can be provided to accelerate your knowledge of the product, supporting technology and services.

Jamf Pro is the Enterprise Mobility Management tool that empowers IT professionals and provides an integration conduit into other enterprise applications, such as Microsoft Intune and external identity services. We are incredibly experienced with the beating heart of Jamf Pro and can offer you the helping hand you might need to get things up and running in the form of an Accelerator Pack. This can be used to design and build device onboarding workflows through to external integrations.

Beyond the initial setup, we are here to support organisations on their journey. As such, and as an option, support can be provided on new or existing Jamf Pro environments. Our industry leading, Apple-focused, UK based service desk is at your disposal, boasting 100 percent customer satisfaction, with most incidents resolved in under an hour.

FAQs

Q: Will I have access to the Jamf Pro admin console?
A: Yes. As an IT professional, you will have complete control and ownership of your environment.

Q: How long does it take to build my own Jamf Pro system?
A: This really depends on skill, resource and the size of the environment. Typically, to have a basic workflow in place unassisted could take a few months to design and build. This can be accelerated to only a matter of days if an Accelerator Pack is purchased along with your Jamf Pro license.

Q: What is the difference between datajar.mobi and Jamf Pro?
A: Jamf is an industry leading management product; datajar.mobi extends the capabilities of Jamf Pro through enhanced automation, software and workflows that we have developed, and which are commercially supported by our team of engineers.

Q: Will I have to host and administer my own Jamf Pro instance?
A: No. Jamf will host and maintain a Jamf Pro server for you.

Q: How do I get my devices into Jamf Pro?
A: Devices can be enrolled into Jamf Pro using Apple Business Manager or Apple School Manager enrolment workflows.

Q: Do I need training on how to use Jamf?
A: Possibly. Jamf Pro is designed to make the job of managing your devices as simple as possible. However, Jamf - Self Managed is aimed at organisations with a dedicated IT team. As such, your organisation may require a deeper dive into the technology. Our Jamf Principles and Essentials training is designed to accelerate your onboarding experience.

Requirements:

Device Requirements: https://support.datajar.co.uk/hc/en-us/articles/360019113513
Network requirements: https://support.datajar.co.uk/hc/en-us/articles/360003864793

Related products:

- **Jamf Cloud for macOS/iOS/iPadOS/tvOS** - Licensing
- **Discovery** - Onboarding services
- **AcceleratorPack** - Onboarding services
- **Jamf macOS Principles** - Onboarding training for IT professionals
- **Jamf iOS Principles** - Onboarding training for IT professionals
- **Jamf iOS Essentials** - Onboarding training for IT professionals
- **Apple Services Integration** - Advanced integration of Apple School or Business Manager
- **Advanced Scripting** - Training for IT professionals
- **Advanced Packaging** - Training for IT professionals
- **Support** - Tier 1 support
- **Auto-Update for Jamf** - Automated application packaging and deployment
- **Microsoft Intune** - Integration services
- **Okta** - Identity Management, MFA and zero-trust
- **Identity Services** - Integration services (Okta/Azure AD/Jamf Connect/Jamf Infrastructure Manager)
- **Jamf Connect** - Streamlined Mac authentication
- **Jamf Training Pass (Individual/Organisation)** - Training for IT professionals
- **Jamf Protect** - Centralised device security reporting

Ready to find out more about dataJAR?
We would love to hear from you.

Chat with our experts

dataJAR
Beyond Device Management

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