CURVE

.mobi

mastercard.

Enabling secure growth and automation in the fintech sector with datajar.mobi

Curve is a banking platform that consolidates cards and accounts into one smart card and app. Being a cloud-first organisation and almost exclusively Mac-based, it leverages datajar.mobi to secure its Apple estate and ensure it is compliant with information security policies and industry regulations.

Curve is a fast growing, global company with a strong focus on innovation. This continuous growth along with the need for remote working in an Apple-first workforce, became the drivers behind the IT team looking for a solution that could help them manage and secure Apple devices at scale.

Rob Barrett, IT workplace tech lead engineer at Curve, talks us through how datajar.mobi increased user satisfaction and helped his team scale and secure their Apple environment through role-based provisioning of devices and policies.

- Global presence with offices in UK, USA and Lithuania

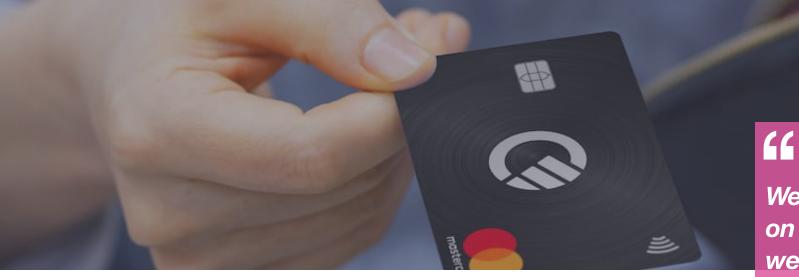- One of the fastest-growing FinTech start-ups in the United Kingdom

- Using datajar.mobi for Apple device management

- ISO27001 accreditation, requiring applications to be on the latest version

- Almost 100 per cent Apple based estate used in all areas of the business

Can you introduce yourself and tell us about your role within the company?

My name is Rob Barrett and I work as the lead for our workplace tech team at Curve. We manage day to day business-as-usual (BAU) activities relating to the IT environment at Curve, onboarding a never ending stream of new starters and, more importantly, improving the IT experience for our staff - currently moving apps over to SSO through our IdP.ww

Our company is constantly growing. When I started at Curve, we were based in London, UK only. We then opened an office in Brooklyn, US, followed by an office in Lithuania.

Since COVID-19, we now have employees based in a wide range of places from Spain to Scotland, with most of them working remotely.

How is Apple technology used within Curve?

All staff are issued with a MacBook. The device they get depends on the role they are in. To reduce hardware complexity, we supply either a 13" MacBook Air or 16" MacBook Pro.

Apple is our default platform and, as we do not currently offer a choice programme, our Apple device count is consistently growing. We are always having to purchase/lease new devices for employees.

How were you managing your Apple estate before implementing datajar.mobi?

We have always leveraged Jamf, starting with an initial deployment of Jamf Now. We found we outgrew it and needed an MDM that offered advanced features, such as deploying our own packages flexibly and at scale.

We moved to a self-managed instance of Jamf Pro but quickly realised we had to address the need for the increased skills and resourcing required for an environment that grew as quickly as ours did. For example, with every major OS update, we had to test our scripts and configurations to ensure they would work smoothly for our users, which was not a quick task. We decided to look at better ways of managing our Jamf environment and for a high quality managed service, such as datajar.mobi, that would give us the automation and scale we needed while reducing overheads.

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> *With datajar.mobi, our device management is smoother, people get to pick their role and get the basic software they need to get started. We know all the required policies will be pushed and never have to worry about encryption keys not being managed correctly.*
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> Rob Barrett, IT workplace tech lead engineer

What were the main challenges you were trying to solve, and what were you looking to achieve through a managed device management solution?

Automation, security and cost. First and foremost, we wanted to ensure machines were automatically deployed with the correct software for each employee's role.

Being in the financial sector, security was also a big priority for us. We wanted to be confident our devices were secured, encrypted and managed according to our requirements.

Going with dataJAR, we felt, provided a cost saving as the team's time would no longer be used for constant researching or testing when there were more pressing projects that needed to be worked on and delivered.

Have your users and IT department noticed a change to their everyday use of Apple at work?

It is great when we tell employees to download the software they requested from Self Service and they comment on how easy it was. It is downloaded in the background and they get a notification when it is ready.

Our CSO asked a few times for a vulnerable version of software to be patched. It was great to be able to respond instantly and say the update had already been pushed to devices and the vulnerable version was not on any of them.

Is there a particular feature or aspect to the service that you have been impressed by?

Yes, I am really pleased with dataJAR's support team. Rapid responses every time and, more importantly, employee issues and requests actually get resolved quickly.

The whole team at dataJAR is great and our migration was made much simpler by their technical team, despite some tight deadlines.

Ready to find out more about dataJAR? We would love to hear from you.

Chat with our experts

dataJAR
Beyond Device Management

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