

Life-saving solutions

Instrumentation Hire Guide FAQs & Pricing



Service

Awar

BSíF

Registere



Contents			
Welcome	page 2	Heat Stress Monitoring	page 5
Gas Detection	page 3	Noise and Sound Monitoring	page 5
Fit Testing	page 4	Vibration Monitoring	page 5
Air Quality and Dust Monitoring	page 4	FAQs	page 6

Welcome

Hires at a glance:

- Our friendly team can advise you on what instrument you need for any specific task
- Hire costs vary depending on the complexity and value of the instrument
- Hires come with a protective case, electrical power cables and the necessary software for data collecting where applicable
- Minimum three day hire period, no maximum
- Next day DHL delivery for orders processed by noon (for instruments in stock)
- In a hurry? You can arrange to pick up your instrument from our hire centre in Oxfordshire, providing we have it in stock
- Discounts for longer-term hires or multiple instrument hires
- Simple to arrange hire extensions
- Courtesy reminders when your hire agreement is coming to an end
- Free technical support for the duration of your hire
- Data download service available on request
- Free quotations.

What comes with my hire instrument? All instruments are provided in a durable protective case suitable for transportation and use on site. They also come with docks, batteries and charging capability (where applicable), power leads, software and manufacturer manuals and data logging if requested.

FAOs

For further helpful information, please refer to our FAQ section on page 6 of this guide.



All hire prices listed exclude VAT.

hire@shawcity.co.uk Tel: 01367 899554 www.shawcity.co.uk Shawcity Ltd, 91-92 Shrivenham Hundred Business Park, Watchfield, Oxfordshire SN6 8TY





hire@shawcity.co.uk Tel: 01367 899554 www.shawcity.co.uk Shawcity Ltd, 91-92 Shrivenham Hundred Business Park, Watchfield, Oxfordshire SN6 8TY

Heat Stress Monitoring Noise Dosimeters SVANTEK From £50.00 per week QT44 Data QT 34/36 Data Logging Heat Stress Instrument Logging Heat Stress (Waterless) Instrument From £210.00 From £210.00 per week Edge SV104 per week Sound Level Meters **SVANTEK** From £185.00 From £185.00 per week including per week calibrator including calibrator SoundPro (Type 1 SE402IS ATEX SV 307 Noise Microphone, Data SE401 MOLES Monitoring logging, 1/3 Octave approved SV971 SVAN 977 Outdoor Kit Station Zone 1 SLM Band) Vibration Monitoring SVANTEK HAVi Assessment Pack **4 HAVi Watches** SV207B Ground 6 Tool Timers **SV106 HAV SV103 HAV** Vibration Monitor + 1 Charging Dock From £250.00 From £250.00 SV106 From £129.99 per week per week From £350.00

per week

"We have consistently received excellent support and advice on products and services on offer through Shawcity. The team have helped us move with the times, correctly matching reliable products for the jobs we require them for. Shawcity staff are very well motivated and provide an excellent service with simplified procedures."

per week

Gavin Craig, Erith Contractors Ltd

Instrument Hire FAQs

The following information answers many of the frequently asked questions we receive about our hire service. If the answer you're looking for is not listed below, please contact us on Tel: 01367 899554 or email: hire@shawcity.co.uk and we'll be more than happy to answer any questions.

Why would I hire an instrument?

There are several reasons. Sometimes the instrument may only be required for a short period or occasional use, meaning it would not be economical to invest in buying one outright. Sometimes if you have an instrument which needs an annual service, you may need to hire an instrument while yours is with our Service Centre. Also, customers often like to use an instrument on a hire basis so they can try it and possibly others before committing to making a purchase. We deduct the hire cost from the purchase price in these circumstances, offering you even better value.

I need to hire an instrument but I'm not sure which one would be best?

Our friendly Hire Team and Product Specialist Managers are available to discuss your project with you and advise you on the instrument best suited for the job. Just contact us on Tel: **01367 899554** or email **hire@shawcity.co.uk** for help or advice.

How much does it cost to hire an instrument?

The cost varies depending on the complexity and value of the instrument. Prices start from £45.00 + VAT per week. Contact the Hire team for a free quotation.

What equipment is included in the hire agreement?

All instruments are provided in a durable protective case suitable for transportation and use on site. All instruments also come with docks, batteries and charging capability (where applicable), power leads, software, manufacturer manuals and data logging if requested. If you have any questions or particular requirements, please discuss these at the time you arrange your hire.

How long can I hire the instrument for?

The minimum hire period we offer is three days, but there is no maximum. So you can keep the instrument on hire for as long as you need it! If you already have the instrument on hire, you can contact us to easily arrange an extension to your hire agreement.

How do you get the hire instrument to me?

Instruments are sent to you via our courier on a next-day delivery if processed before noon, depending on your location. If you are really short of time, you also have the option to pick up your hire instrument directly from us in Oxfordshire the same day; providing you contact us in advance to ensure we have it in stock and to give our team enough time to check and prepare it for you.

Returning the instrument

Once you have finished with the instrument you can arrange for your own courier to return it, or we can arrange a courier return to us for a charge.

Is there any discount for longer-term hire?

Yes, the discount structure for longer-term hire is shown below. Please note we also offer discounts for multiple instrument hire. If you are hiring multiple instruments over multiple weeks, only one discount structure will apply.

Number of Weeks' Hire	% Discount Applied
Up to 2 weeks	0%
2 weeks up to 4 weeks	5%
4 weeks up to 10 weeks	10%
10+ weeks	20%

Instrument Hire FAQs

Is there any discount for hiring multiple instruments?

Yes, the discount structure for multiple hires is shown below. Please note we also offer discounts for long-term instrument hire. If you are hiring multiple instruments over multiple weeks, only one discount structure will apply.

Number of Instruments Hired	% Discount Applied
1-2	0%
3-4	5%
5-10	10%
10+	20%

How do I place an order?

Email hire@shawcity.co.uk with the following information: Delivery date, delivery address, contact name and telephone number, required hire duration and payment details/purchase order. Orders received by noon can be dispatched the same day. Some hires require 24 hours' notice, please contact us for more information. If certain instruments are not available for hire, we will always try to find suitable alternatives.

How can I work while my instrument is in for calibration/service?

We offer a wide range of instruments which we can arrange to hire to you while your instrument is with us. We will arrange for you to have the hire instrument before you send yours in and you can return the hire after you have received your instrument back from us, meaning no down time for you.

Can I hire an instrument while I wait for delivery of one I have purchased from you?

Yes, subject to availability we will arrange a hire instrument for you at 50% of the weekly hire rate. You can then send the hire instrument back once you've received your new purchased instrument, so you are never without the equipment you need. In these circumstances, we will also refund you up to two weeks' of hire costs from the purchase price, once we have received your confirmed order to purchase an instrument. Please contact our Hire Team on Tel: **01367 899554** or email **hire@shawcity.co.uk** for further information.

I need the instrument for longer than I thought, do I need to arrange a new hire?

No, simply contact us to request an extension of hire before your original hire period ends. Please provide us with another PO or approval in writing to use the original PO.

Do I need to arrange insurance to cover the instrument while I have it?

Yes, we would recommend you have insurance in place. This should cover the instrument while with you and in transit to or from us (if using your own courier) as you would be liable for any loss or damage during this time. Most business insurance policies should cover hired goods, but it's best to check the details of your individual policy for your own peace of mind. The value of the instrument is included on the quote and can be referred to for insurance purposes.

What if the instrument gets damaged or lost while I'm hiring it?

Please notify Shawcity immediately to report any loss or damage to the equipment. If an instrument is damaged during a hire, the Hirer may be liable for all works necessary to repair or, if necessary, replace the instrument. A decision will be made at the discretion of Shawcity.

If an instrument is lost, Shawcity will continue to charge the Hirer the full cost of hire for the equipment until the instrument is found and returned. If the instrument cannot be found, the Hirer shall be liable for the new cost of replacing the equipment hired. Please see the FAQ above which covers instrument insurance.

Instrument Hire FAQs

What happens if I forget to send the hire instrument back in time?

The Hire Team will send you a reminder when your hire agreement is coming to an end and will ask i) if you require a hire extension ii) if you are making arrangements to return the instrument or would like us to arrange collection of the instrument, at a charge of £30.00 + VAT. Any instruments received at Shawcity more than two days after the agreed hire period has ended will be charged at the daily hire rate for the overdue period.

What if I have a problem with the instrument while I have it on hire?

If you have any concerns about using the instrument, you can contact us immediately to ask for advice or help. For example, we can help you over the phone to check the unit is functioning correctly. If we establish there is a problem with the instrument, we will despatch a replacement ASAP, free of charge and arrange for the faulty instrument to be returned to us at no cost to you.

Can you advise me how to use the instrument once I've hired it?

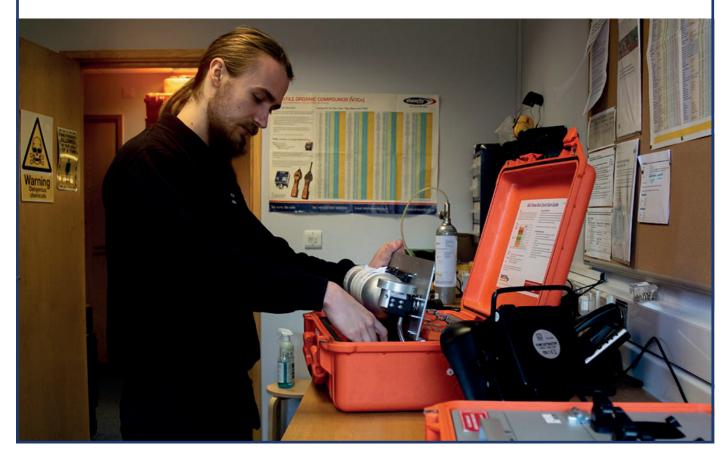
All hire instruments come with full manufacturer's instructions. If you need further help you can contact our Hire Team on Tel: **01367 899554** or email: **hire@shawcity.co.uk** and they will be able to advise you on any specific issues or concerns you have.

How do I download the data I've recorded on the instrument?

At the outset of hire, the Hirer must request data logging intervals if required. Software to download data is always provided with each hire instrument. However, if the Hirer is unable to download the data, Shawcity can download it when the instrument is returned and forward the data to the Hirer. This MUST be requested prior to the Hire being returned to ensure the data is saved.

Do you offer a data interpretation service?

No, we don't. But if you need this type of service you can arrange for a certified occupational hygiene professional to interpret your data for you. It is best to discuss your requirements with them before you hire the instrument, so they can advise you on the best type of equipment and set up needed to capture the specific data you want.



hire@shawcity.co.uk Tel: 01367 899554 www.shawcity.co.uk Shawcity Ltd, 91-92 Shrivenham Hundred Business Park, Watchfield, Oxfordshire SN6 8TY