



Release Note - V2.8.0

19/07/21

- **GOARC Rebranding**
 - GOARC is proud to present its new brand identity color and logo in this version. As we expand our innovative portfolio and footprint, we want our brand to convey this in the new era. We invite you to visit our new website and view our new design: www.go-arc.com
- **The launch of the Knowledge Center module**
 - The Knowledge Center module enables the organization to share information regarding safety, thus enabling the information to be accessible to all employees through the GOARC mobile application.
 - The knowledge center includes the ability to tag documents by category and subcategory as well as define the hierarchy documents to be displayed to employees.
- **Upgrade the BI module**
 - Engagement Report - The engagement report provides insights about the involvement of the employees in the company business process. By using the report, the user can see the engagement level of each role type within the territories and the business units. Besides a high-level view, the report provides an option to drill into the details to see the level of engagement of each individual.
 - Safety Gaps Report - A report that provides the ability to analyze the gaps that are indicating safety hazards within the sites. These gaps arise from the field during activities that are conducted on the platform. The report provides a high-level overview of what are the gaps that were found in each site. In addition, the report provides the

ability to drill down into the details to do an investigation of the safety gaps that were arrived from the field in each of the organizational processes in the company.

- Proactive Safety Trends - the proactive safety trends report allows comparison between selected periods to see the trends of the operational activities that are performed on each site. The view allows comparing the trends by business units and territories.
- Emergency events and exercises report - The emergency report allows to track the number of emergency events and emergency drills that were conducted within the sites. The report is divided into sites and territories and allows seeing the trend of emergency events and the emergency drills in each of them. Monitoring emergency events and the drills provide the managers an insight into the sites' readiness for emergency events.
- Rounds and Asset Management - the operators' rounds and the assets management report allow seeing in one glance the executed rounds and the assets' status. The report shows the quantity and quality of the operator rounds that were done on the site as well as the status of each of the assets.
- Self-Service - the ability to build customized reports. Building these reports will be done easily using drag and drop. Each user will be able to use the data that was created within the GOARC platform (based on permissions) to build these reports.

- **Upgrade Emergency module**

- New design for the control room - the design of the control room was updated to enhance the ability to manage and track action items during an emergency event and ensure it is intuitive.
- Content translation - Global companies have a wide range of languages among their workers. When an emergency event takes place, immediate action is required to handle the event and get back to a normal routine. The workers in the field communicate through the GOARC Emergency system using their native language. This communication includes entries to the GOARC Emergency system as content in the original language. This situation makes it difficult for managers who need to manage multiple sites speaking different languages to understand the situation of the event quickly and make the right decisions. The ability to translate any content entered into the system to any language that the manager wants is highly important for understanding the situation and managing the event. The capability is available in both the CMS and the mobile app.
- Track the reporting on an emergency event with hazardous materials to the authorities - In emergency events that involve hazardous materials, the regulation requires companies to notify the relevant authorities within a certain time in order to avoid fines. In order to assist the workers in the control room to remember to update the authorities, we have added a clock that shows the time elapsed until the event was reported to the authorities. The colors of the clock

change to yellow and to red as the deadline to notify the authorities approaches. As soon as the employee indicates that he has reported the emergency event to the authorities, the clock stops, and a record is logged. The worker can report the event was reported to the authorities both from the app and from the CMS.

- Voice alerts for new emergency events - When an event is opened, the worker in the control room receives an audible indication to facilitate awareness that an event has occurred even if he is preoccupied with other items.
- Online Mode - Added the ability to see which employees were informed of the event. This capability allows the managers to identify the specific personnel involved in the emergency. It also ensures that all relevant workers are aware of the event. If a particular worker is not aware of the event, managers can make direct contact to guarantee all relevant parties have been notified.
- Voice alerts and unread messages in the control room - during an emergency, there is a high rate of new records that arrive to the control room from the field. The control room workers are busy managing the event and have multiple simultaneous tasks to attend to. To assist workers to stay up to date on event details, we have added an option to see messages which have not yet been read in each cube of the control room. In addition, all new records are highlighted and an audible alert sounds with any new message entering the control room.

- Mute notifications - the ability to mute push notifications in mobile devices were added. Each employee is able to mute the push notifications in his app for eight hours. During the silence mode, the workers only receive alerts about real emergency events.
- Link for the emergency event in an SMS message - a direct link to the emergency event was added to provide quick access to the emergency event from a mobile device.
- Hazardous materials documents management directly from the mobile - the ability to manage hazardous materials documents directly from mobile during emergency events was added. The management of hazardous materials documents includes adding and removing hazardous materials documents directly from the mobile. This capability allows any manager to add hazardous materials documents even when they are out in the field without access to the control room in the CMS.
- **Upgrade Shift Management module**
 - Added a single company-focused screen that displays more information on an individual company, including graphs that show trends for each chosen target, displaying periodic trends i.e.: actual vs planned, MV, and LPO.
 - Added the ability to create multiple comments on the same day and present all comments over the last 24 hours.
 - Added a comments type field to comments to allow tagging of comments by topic.

- **Upgrade Activity module**
 - New type of question "Repeatable Set of Questions" - The ability to add dynamic sets of questions while responding to an activity has been added. This capability allows several questions to be grouped together and offers flexibility in cases where the number of times the question needs to be repeated is unknown.
 - Custom PDF - Added the ability to map and display "Multiple User" questions in a custom PDF report. This capability allows flexibility in building customized reports.
- **Upgrade Safety Report and Action Items Module**
 - Added the option to set multiple choice questions in safety reports and action items. This capability increases the flexibility and accuracy in gathering information about the safety report and action item and presents a more complete picture to the safety manager.
- **Upgrade Target Module**
 - Added the ability to set weekly targets -the weekly target can be defined as a personal target according to a specific group, role, or employee or according to hierarchy. This capability allows the organization to set more precise targets for all employees in the organization.
 - Added the capability to view weekly target reports, this capability allows for more accurate monitoring of target performance and allows the contribution of employees to the safety of the organization can be examined.

- **Upgrades To Asset Management and Operator Rounds Modules**
 - Template questions - we have added the ability to define template questions for inspection point and easily copy the question to the relevant inspection point. The new ability allows for faster and easier creation of questions and operator round activities.
 - A new round PDF report can now be exported from the “round center”. The report includes a summary of the assets that were checked within the round, focusing on all problems and risks found and displaying images from the field.
 - A new asset summary PDF report can now be exported for the “asset center”. The report includes the current status of the assets, focusing on all problems and risks found.
- **Upgrade To the Control Room Module**
 - The ability to track and manage operator round activities within the control room has been added. Each day all the current and planned rounds are displayed, including real-time data from the rounds like the number of checked assets and their status. This feature allows getting a real-time holistic view of current rounds and planning the rounds in the coming days/weeks.
- **Upgrades To The Permit To Work Module**
 - Filter by contractors - we have added the ability to filter permits by contractors in the “PTW center”. This feature allows for fast identification of the jobs done per contractor, which significantly helps to manage many contractors in the facility at the same time.

- Work types - we have added the ability to define the work type at the organization level. Now, each level in the organizational hierarchy can define the relevant work types according to the company work type list. This feature allows the company to define its policy across the organization.
- **Upgrade To The Incident Management Module**
 - The “incident description” is now displayed on every incident management activity within the activity list in the mobile APP. This feature allows easy identification of which incident is investigated as part of the activity and even search for a specific activity according to its incident description.
- **User Experience and User Interface Improvements**
 - The user experience and interface have been improved on various screens in CMS and APP to allow users a more pleasant and simpler experience. For example:
 - User Model - the required fields and the most important information were made accessible to the user and are now displayed in a prominent and easy-to-operate manner.
 - Adding shortcuts to main screens in the app - Buttons have been added to the main app's home screen: create safety report, create action item, schedule new activities and create a list of activities.

- Safety Report Type - The "Safety Report Type" screen in the app has been redesigned so that each button is larger and more prominent.