

May 15, 2020

Azara Healthcare  
70 Blanchard Road  
Suite 401  
Burlington, MA 01803

Based upon representation from management as to the accuracy and completeness of information provided, the procedures performed by an Authorized External Assessor to validate such information, and HITRUST's independent confirmation that the work was performed in accordance with the HITRUST<sup>®</sup> CSF Assurance Program, the following application and supporting infrastructure of the Organization ("Scope") meets the HITRUST CSF<sup>®</sup> v9.1 certification criteria:

Azara Healthcare: DRVS Application.

The certification is valid for a period of two years assuming the following occurs:

- A monitoring program is in place to determine if the controls continue to operate effectively over time,
- Annual progress is being made on areas identified in the Corrective Action Plan(s) (CAPs),
- No data security breach reportable to a federal or state agency by law or regulation has occurred,
- No significant changes in the business or security policies, practices, controls, and processes have occurred that might impact its ability to meet the HITRUST CSF certification criteria, and
- Timely completion of the interim assessment as defined in the HITRUST CSF Assurance Program Requirements.

HITRUST has developed the HITRUST CSF, a certifiable framework that provides organizations with the needed structure, detail and clarity relating to information protection. With input from leading organizations within the industry, HITRUST identified a subset of the HITRUST CSF control requirements that an organization must meet to be HITRUST CSF Certified. For those HITRUST CSF control requirements that are not currently being met, the Organization must have a CAP that outlines its plans for meeting such requirements.

HITRUST performs a quality assurance review consistent with the HITRUST CSF Assurance Program requirements to ensure that the scores are consistent with the testing performed by the Authorized External Assessor. In addition to the full report that follows, users of the report can refer to the document [Leveraging HITRUST CSF Assessment Reports: A Guide for New Users](#) for questions on interpreting the results contained herein or contact HITRUST customer support at [support@hitrustalliance.net](mailto:support@hitrustalliance.net). Users of this report are also assumed to be familiar with and

understand the services provided by the Organization listed above, and what specific services are being used by the user organization.

A full copy of the HITRUST CSF Certification Report has also been issued to the organization listed above; if interested in obtaining a copy of the full report, you will need to contact the organization directly. Additional information on the HITRUST CSF Certification program can be found at the HITRUST website at <https://hitrustalliance.net>.

A handwritten signature of the word "HITRUST" in black ink, written in a cursive, slightly stylized font.

HITRUST

Enclosures (2): Assessment Context, Scope of Systems in the Assessment

## Assessment Context

|   |   |
|---|---|
| <b>Prepared for</b>   | Azara Healthcare<br>70 Blanchard Road<br>Suite 401<br>Burlington, MA 01803  |
| <b>Contact</b>  | Patrick Crowley<br>VP of Engineering<br>patrick.crowley@azarahealthcare.com   |
| <b>Assessment Option</b>  | HITRUST CSF Security Assessment   |
| <b>Company Background</b>   | Azara Healthcare is a leading provider of data-driven reporting and analytics for the Community Health marketplace. Azara solutions empower Community Health Centers, Primary Care Associations and Health Center Controlled Networks to improve the quality and efficiency of care delivery through actionable data. |
| <b>Number of Employees</b>  | 65  |
| <b>Geographic Scope of Operations Considered</b>  | Multi-State   |
| <b>Organizational Risk Factors</b>  |   |
| <b>Number of Records that are currently held</b>  | Between 10 and 60 Million Records   |
| <b>Systematic Risk Factors</b>  |   |
| <b>Is the system(s) accessible from the Internet?</b>   | Yes   |
| <b>Is the scoped system(s) (on-premise or cloud-based) accessible by third-party personnel (e.g., business partners, vendors, cloud providers)?</b> | Yes   |
| <b>Does the system(s) transmit or receive data with a third party/business partner?</b>   | Yes   |
| <b>Is the system(s) accessible from a public location?</b>  | No  |
| <b>Number of interfaces to other systems</b>  | Fewer than 25   |
| <b>Number of users of the system(s)</b>   | 500 to 5,500  |
| <b>Number of transactions per day</b>   | Fewer than 6,750  |



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## Regulatory Risk Factors

None selected

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## Scope of Systems in the Assessment

### Organization and Industry Segment Overview

The Azara Data Reporting and Visualization System (DRVS) helps the marketplace meet the demands of healthcare reform and achieve the goals of the Quadruple Aim. DRVS is used at more than 380 health centers in 31 states representing over 41 million lives.

### Service(s) / Product(s) Provided

Azara delivers essential tools to primary care providers in community health centers, primary care associations and health center-controlled networks. Health center director, quality improvement manager, and all interested members of the care team can view and analyze their data through a set of well-defined reports and charts, providing information on compliance with federal mandates, assisting with quality improvement initiatives, and examining trends on over 150 key care metrics such as smoking cessation or blood pressure control. DRVS provides data to help practices understand the performance and compliance variations among different providers, locations and/or health centers.

### Primary System(s)

The primary systems used at Azara include the virtual servers hosted by Microsoft Azure and the internally developed DRVS application. The application provides reports of customer health information stored in databases hosted by Microsoft Azure.

### Service(s) Outsourced

All production, development and test servers are hosted by Microsoft Azure.

### Scope Overview

| System Name      | Components                           | Service Offering       | Full | Partial | With Exclusions | Description of Exclusions |
|------------------|--------------------------------------|------------------------|------|---------|-----------------|---------------------------|
| DRVS Application | Window IIS Server                    | eCQM Measure Reporting | X    |         |                 |                           |
|                  | SQL Server Database<br>Azure Storage | Patient Visit Planning | X    |         |                 |                           |



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## Scope Description

The DRVS application is hosted in Microsoft Azure, utilizing a Windows 2019 IIS Server and 4 servers hosting Microsoft SQL Server Enterprise. Data is loaded into the system using SSIS and SQL Agent jobs.