

Kalijarvi, Chuzi, Newman, & Fitch, P.C.

When the KCNF law firm switched to Fusion Connect Business VoIP, they enjoyed savings with a seamless remote worker experience.



SOLUTIONS

- Fusion Connect Hosted Voice saved the company \$1,000 per month
- Fusion Connect voice-optimized network and voice call prioritization technology ensure clear call quality
- With Fusion Connect Remote Office, remote employees can call co-workers via four-digit extension and receive forwarded or transferred calls



RESULTS

- The firm switched to Fusion Connect and began saving \$1,000 a month
- The clarity of Fusion Connect voice calls is “much better” than with their previous VoIP provider, and the firm’s employees take full advantage of advanced features
- Clients reach the remote worker seamlessly by calling a local phone number



CASE STUDY

INDUSTRY: Legal Services



KCNF Law Firm

Kalijarvi, Chuzi, Newman, & Fitch, P.C. is an employment law firm in Washington, D.C. Founded in 1975, the firm has had a variety of phone service solutions over the past 35 years. The firm has 12 employees, including one partner who teleworks from Germany.

“FusionWorks saves us \$1000 a month. I also appreciate Fusion Connect’s responsive customer support team. They make it clear that they really want our business. It’s a refreshing way for a company to deal with customers.”

— George Chuzi, Partner, Kalijarvi, Chuzi & Newman, P.C.



COST SAVINGS

When a salesperson showed the firm that they could save money with Fusion Connect, they took a close look at their invoices from the previous provider and found numerous overcharges, which resulted in months of frustrating communication.

The firm switched to Fusion Connect and began saving \$1000 a month. When they had a concern about their first bill, Fusion Connect responded immediately and credited them the next day.

FUNCTIONALITY

Fusion Connect's voice-optimized network and voice call prioritization technology ensure clear call quality. Fusion Connect Hosted Voice also delivers a variety of advanced features, which are easy to customize and manage through a web-based portal.

The clarity of Fusion Connect voice calls is "much better" than with their previous VoIP provider, and the firm's employees take full advantage of advanced features like Voicemail as Email, which makes it easy to check voicemail from home.

REMOTE OFFICE

With Fusion Connect Remote Office, a single remote employee can be fully integrated into the phone system. The teleworker can call coworkers via four-digit extension and receive forwarded or transferred calls.

Clients reach the partner in Germany seamlessly by calling a local phone number, and they see a local number on Caller ID when she calls them.



THE FUSION CONNECT ADVANTAGE

ENABLING THE CONNECTED ENTERPRISE

Optimize your business communications, costs, and continued collaboration from any place or device, with crystal-clear quality. Securely connect your business locations and remote workers.

LEADING-EDGE TECHNOLOGY

Fusion Connect's optimized platforms leverage leading technologies, meaning seamless integration of solutions across your virtual and fixed technology platforms.

DEDICATED SUPPORT TEAM

Our 100% U.S.-based expert tech support is available 24/7 to keep your business online and available regardless of the situation.

Visit www.fusionconnect.com to learn more.

Or, contact a Fusion Connect Business Consultant today at **888-301-1721**.

