

Connex

# Payment Processors and QuickBooks



**CEO and Founder of Sync with Connex.**

**I have worked with QuickBooks for over 12 years. I created Connex for QuickBooks in 2011.**

**I have helped set-up hundreds of companies with QuickBooks Desktop.**





# How do they work?

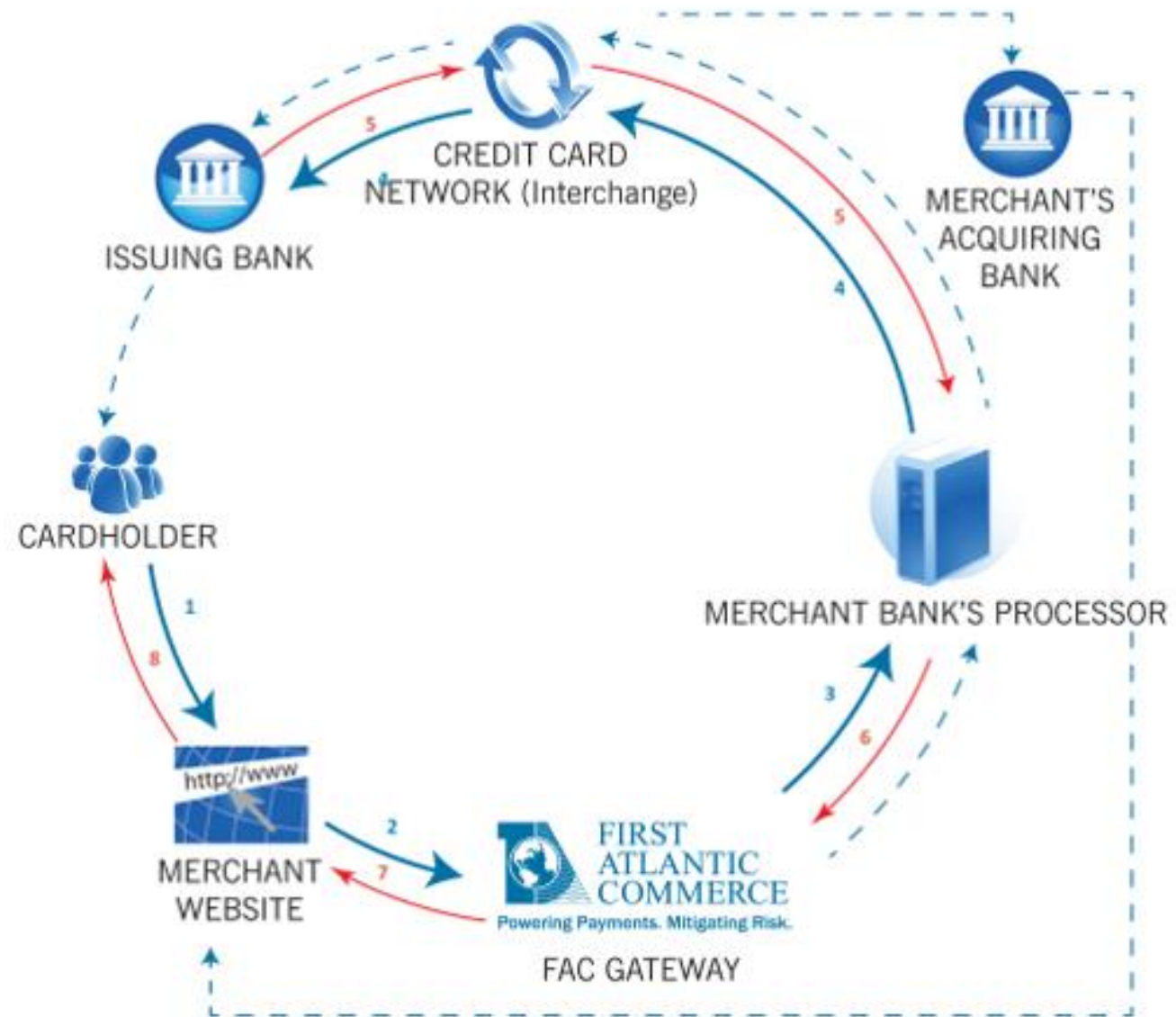




**They act as a middle man. They usually hold onto sales for two days, then deposit funds into your bank account.**



## CREDIT CARD PROCESSING - PROCESS FLOW



# Merchant Flow





**What fields are available to match?**





**The minimum requirement is billing address, credit card details, billing frequency, and amount.**



**In some cases, they send the product SKU, item title, item quantity, price, taxes, and shipping. This usually happens with custom carts or ordering forms.**





**If no SKUs are sent, we can map fields like order description. We could say if the amount is \$40, then the SKU is ABC.**



**They sometimes return merchant fees. The processor returns a reference number, which is used to match sales and payments. The website order number is usually sent.**



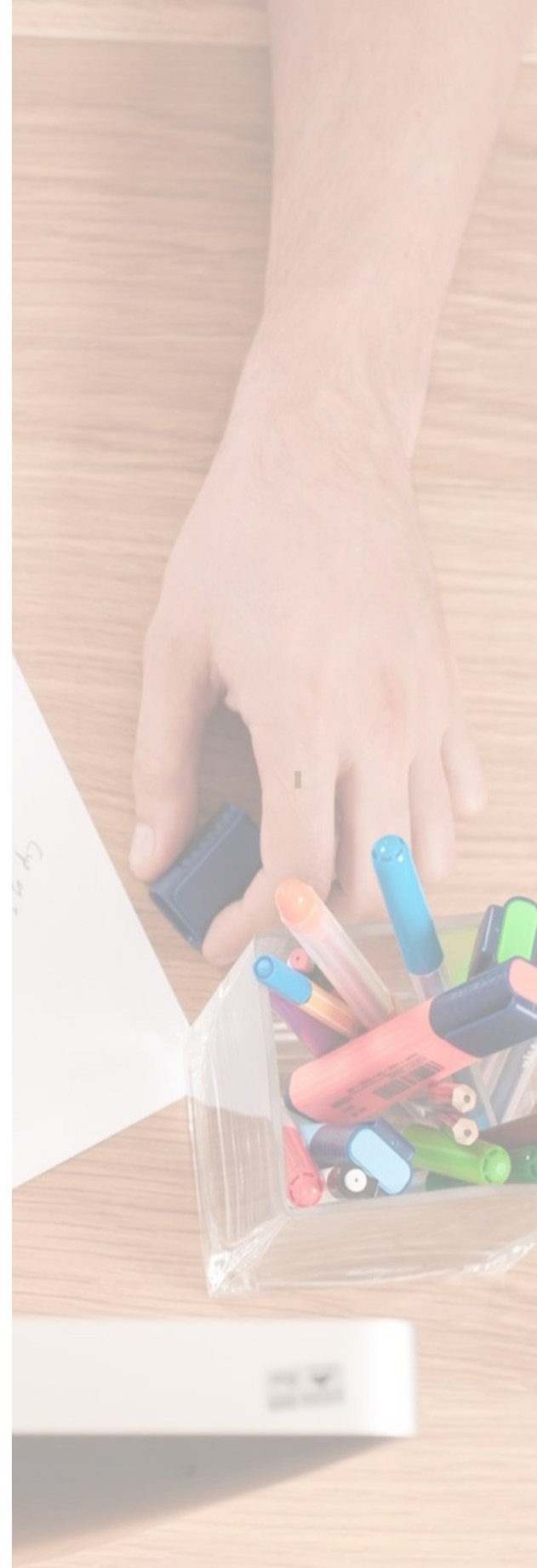


**Should I sync with my  
processor or my website?**





**The website sends the order to the processor. They send back a success or failure message. The processor has a copy of the order. No need to sync both at the same time, unless orders are mutually exclusive.**

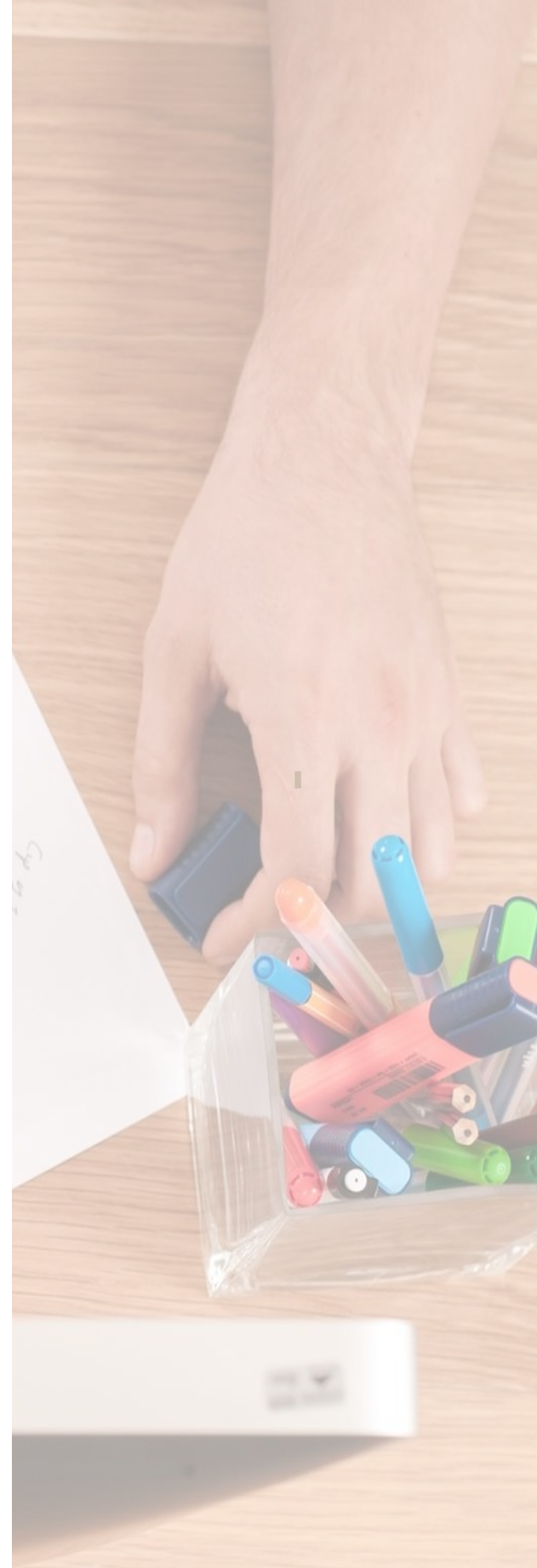




**Can Connex automatically match orders and deposits?**

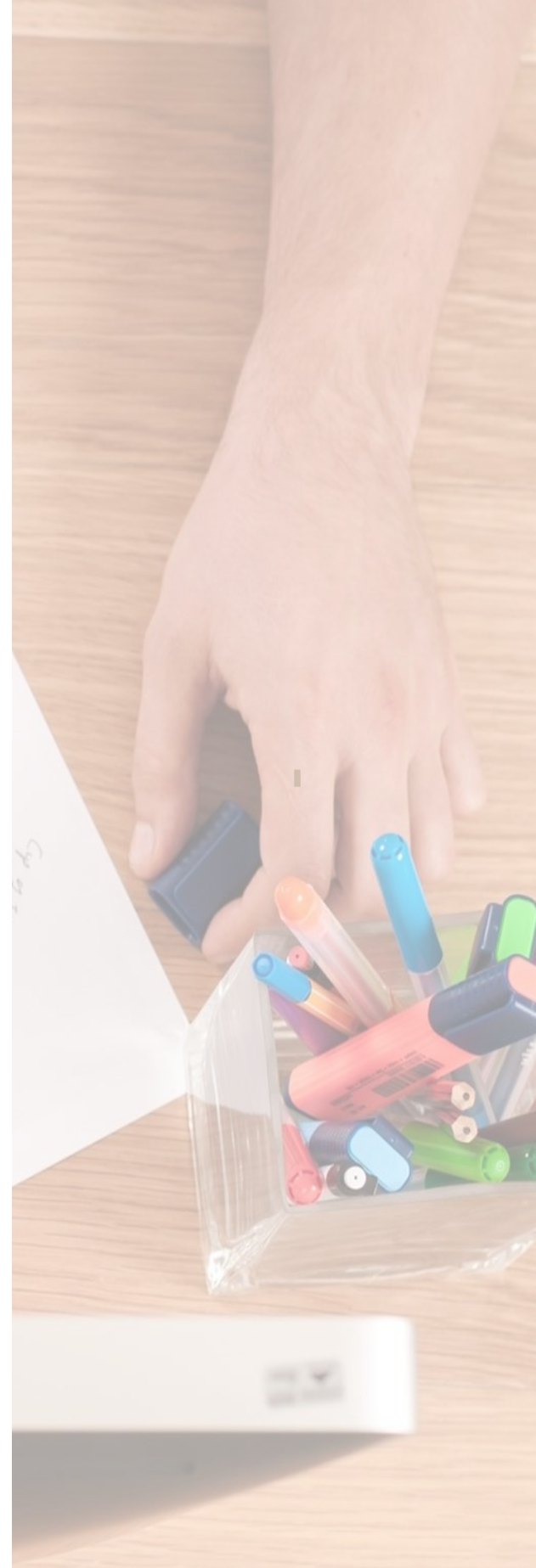


**If you use Shopify Payments or if you use our Stripe connection, then our tool can match the deposits.**





**For other connections, you can upload a spreadsheet. The payment processor needs the order number from the site in their settlement report.**



# Summary

- Unless you have a custom cart or ordering form, there is no need to sync with your processor.
- The processor has a carbon copy of the sale, but sometimes lacks the order items.
- Since orders are synced after processing, any will work.



**I still experience sync issues.  
How do I contact you?**

