Checking for test results (Not Bloods)



- 1. Log into Compucare.
- 2. Click on the relevant pane to view all the **new** test results.
- 3. Click on **All** Test Results in order to check the tests which you have previously seen and sent.
- 4. The new test result panes will highlight how many new test results (orders) you have.

P.S. Test results are identified using the following statuses:

- a. "Report verified" newly received.
- b. "Sent" seen by the doctor.
- c. "Seen by requestor" seen by the secretary.



- 5. To view test results, right click on the relevant test and select "View report."
- 6. The report will open as a PDF document.
- 7. To download a copy of the report, click the download button on the PDF:



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- a. FOR WINDOWS USERS: In the save menu click "This PC" >> "C" + your computer's name >> "Users" >> Your username >> "Desktop"
- b. FOR MAC USERS Save the file in the folder you shared with your computer when you logged in (usually "This PC >> [your computer's name]"). This will now be accessible on your computer and can be uploaded to other systems, etc.
- 9. Once you have viewed the report, close the PDF.
- 10. So that the test no longer appears as "New", update the status by right clicking on the relevant test and selecting "Send", then selecting "Mark as Seen".
 - a. Note: this will not send any messages

The status of an order is how we track what results have been communicated. If you update the status of a test, please ensure the results has been communicated to the doctor and / or referrer as required.