



Rent balance and recent transactions

MyHaltonHome is one of the easiest ways you can manage your tenancy, from reporting repairs to checking your rent balance, it is your one stop shop for managing your tenancy.

Check rent balance

Log in to **MyHaltonHome**.

On the home screen, either click on **'rent'** in the menu at the top of the screen, or click on the **'see rent balance'** icon.

Your current tenancy balance will now be displayed on screen and will state if you are in credit or debit.

If you are in credit, your balance will appear like this **£???**, if you are in debit, your balance will appear like this **-£???** (note that there will be a minus sign before the £ if you are in debit).

To make a payment, scroll down the screen, click on **'Pay Now'** in the blue button in the **'your payment arrangements'** box.

For further help on how to make a payment, see our separate guide **'paying your rent'**.

Recent transactions

To view your recent transactions, click on the large **'view recent transactions'** icon on the main (home) page.

You will now see a list of your transactions displayed on the screen. You can see the date of a transaction, along with the amount that was paid and the type of payment that was made.

To view more transactions simply click on **'get more transactions'** at the bottom of the screen.

