



# Registering & Logging on

MyHaltonHome is one of the easiest ways you can manage your tenancy, from reporting repairs to checking your rent balance, it is your one stop shop for managing your tenancy.

## Logging on

To access your **MyHaltonHome** account, visit [haltonhousing.org/myhaltonhome](https://haltonhousing.org/myhaltonhome)

To log in, enter the email address you registered with and the password you created at registration.

## Help I can't log in!

If you enter your details incorrectly 5 times you will be temporarily locked out of your account for security purposes, but don't worry you can reset your password – see below.

## How to reset your password

**STEP 1:** If you have entered your details incorrectly and have been logged out of your account, or if you have forgotten the details you used originally then you will need to reset your password.

**STEP 2:** Enter the email address you would like your new password to be sent to.

