



## In-House Residential Facilities Services for New York City & the Tri-State Area

Serving 15,000 units, Able Services is the largest third-party outsourcing provider of residential facilities services in the greater New York area



### Facilities Staffing

- Resident Manager
- Superintendent
- Handyman
- Service Tech
- Porter
- Concierge and Front Desk
- Door Attendant
- Valet
- Package Delivery person



## WHY DO CLIENTS CHOOSE ABLE SERVICES?



**High-quality, well-trained union staff:** We ensure our staff get proper training, including concierge, fair housing and customer service. Able staff project the face of the residences they serve and help drive increased foot traffic, renewals, new tenants and higher rents.



**Local bench strength:** With a great union relationship and as a large employer of residential staff, we have a deep, talented labor pool enabling us to cover shift needs on short notice, at no additional cost.



**Residential operating standards:** Our staff strictly follow Able's residential standard operating procedures and defined standards for concierge, cleanliness and personal presentation.



**COVID protocols:** Able's COVID-19 protocols are informed by CDC recommendations to ensure that our staff and your tenants remain protected.



**Technology Expertise:** Able's expertise with residential productivity technology platforms includes preventive maintenance, work order systems and overall property operations, including Yardi, BuildingLink, KeyTrak and Leonardo247.



## DID YOU KNOW?



For 25 years, Able Services has been providing residential facilities services in major urban centers across the U.S. Able serves **50,000 units** nationally and **15,000 units** across the greater NYC area.