



Able Services – Engineering Solution

Our Mission: Working Together to Deliver ValuAble Work-life Experiences












About Able Services

Founded in 1926, and later expanded by Angelo Boschetto in 1951, Able Services has grown from a three-employee window cleaning company in San Francisco to the largest U.S. family-owned service organization with a workforce of 17,000.

Our unrivalled reputation for building lasting client partnerships through open, transparent relationships based on trust and exceptional performance has resulted in one of the highest client retention rates (98%) in the industry.

- Commercial real estate 
- Education 
- Finance 
- Healthcare 
- Leisure & retail 
- Manufacturing 
- Multi-family 
- Technology 
- Research & development 

Qualifications

Our 1.3 billion-square feet, 3,100-site specialized service firm has significant scale, resources, and human capital expertise to create real business value for your company while maintaining a customer-centric approach to the service delivery. This philosophy ensures that we exceed your expectations while creating a positive user experience for your staff, customers, and stakeholders.

We have been in business since 1926 and specialize in core engineering services while continuing to foster a people-driven culture and agilely adapt to industry changes

5,000



ENGINEERS

1,500



CLIENT SITES

650M



SQUARE FEET

26



STATES

98.6% CLIENT RETENTION • 91% EMPLOYEE RETENTION • \$1.1B+ ANNUAL REVENUE

Experience

For nearly a quarter century, Able Services has demonstrated an impressive track record of providing excellent, responsive engineering services at facilities across the U.S. Protecting major building system assets worth millions of dollars requires specialized management expertise with a highly sophisticated operating platform. Our programs, methodologies, and leading-edge technology systems drive service inefficiencies out, reduce deferred maintenance backlog, and enhance equipment uptime at all the assets we service. We are confident that our approach provides responsive engineering services that maximize staff utilization while maintaining service quality and asset reliability.

Engineering Program Overview

SAFETY

Our priority is to ensure the safety and health of all our employees. The Able Safety Program improves work conditions and reduces injuries and accidents, as evidenced by our OSHA Incident Rate, which is significantly lower than industry average. The Able Safety Program includes our Injury and Illness Prevention Plan and Safety Manual and is supported by a nationwide professional Safety Department.

QUALITY ASSURANCE

We achieve high levels of client satisfaction through our performance measurement initiatives such as KPIs, zero service defects, and reduction in service variations that impact the bottom line. Our KPI program will measure high-level metrics that link our activities to your goals. We select metrics that drive performance, efficiency, and accountability, and will work with you to develop an independent value-added KPI program for strategic initiatives.

TALENT DEVELOPMENT

Being an employer of choice is our priority. This credo is shared at the highest level of our organization and we are committed to developing and rewarding people through our employee value proposition. A properly trained employee is a crucial element in providing excellent customer service.

TECHNOLOGY & INNOVATION

Our state-of-the-art technology platforms include real-time, web-based preventive maintenance and work order systems that bring value to our customers. Able uses advanced technology coupled with operational tools and systems to manage productivity and performance. Able employs cutting-edge systems to perform comprehensive evaluations of mechanical systems and equipment, summarize and record audit findings, and establish a program and timeline for completion of recommended actions/tasks.



Environmental Social Governance

CORPORATE SOCIAL RESPONSIBILITY

- Able-sponsored projects
- Individual employees volunteering for causes that are important to them
- Partnership with Habitat for Humanity supporting community revitalization efforts
- Regional office and employees participate in local causes across the country



BREEAM®



COMMITMENT TO SUSTAINABILITY

Able Services is committed to minimizing our environmental footprint and being responsible business partners to the communities we serve.

- Energy and Sustainability
- Renewable Energy
- Zero Waste
- Energy Marketplace
- Sustainable Planning, Partnership & Energy Star Results
- Green Janitor Education Program



Why Able Services?



UNSURPASSED DEPTH AND BREADTH OF ABLE'S MANAGEMENT TEAM - No other provider matches the quality and quantity of Able's proven engineering management team. Our managers' extensive hands-on experience, technical acumen, employee focus, demonstrated experience in union and non-union environments, and industry influence is unparalleled.



PROVEN EXPERIENCE - Able Services has a proven record of high-level performance supporting client facilities like yours. You can be assured we have the capability to serve your facility at the quality level and scalable as necessary to meet your specified standards.



LARGE ENGINEERING LABOR POOL - With a large and well-trained labor pool for engineering operations, we support all levels of staffing needs. We provide a career path and support that results in more than 90% employee retention and loyalty from our employees. Our team has extensive experience in all facets of the industry and understands the newest building systems and requirements.



TECHNOLOGY - Our state-of-the-art technology platforms include support systems such as ADP payroll and flexible billing, and web-based preventive maintenance and work order systems, that bring value to our customers. We leverage leading technology to automate virtually every aspect of engineering and maintenance management and are flexible enough to adopt the client's system or introduce our own turnkey system



STANDARDIZED DELIVERY - Our tools and processes ensure standardized delivery of services. Our proven engineering standards detail the operational expectations of engineering staff within each facility. We use an operational audit checklist to measure and document Able staff performance in categories such as code and ordinance guidelines and safety practices.



"ONE ABLE" SEAMLESS COLLABORATION of services – We can assure you a seamless collaboration of both engineering and janitorial services helping ensure team communications across all trade specialties. Our "One Able" platform creates a forum to carefully plan and coordinate projects with labor harmony, creating a shared vision where all members of the team work together.

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