



March 18, 2021

Dear Valued Client,

When we were first faced with COVID-19 early last year, many of us had no idea the impact it would have on our people, businesses and in our daily lives. As we are now well into this global crisis, I wanted to take a moment to convey how grateful Able Services is to be doing business with you. We cannot express enough our appreciation for the partnership and collaboration during this pandemic, especially in the early phases of this crisis when all of us were charting unknown territory with information changing daily. With swift action, together we were able to successfully protect our people, businesses, and our communities---you were a true partner in every sense of the word.

We continue to be engaged with CDC guidelines and are following the latest health and safety recommendations and policies enacted by local, state and federal governments. By doing so, we can better understand how to meet the demands of our clients and protect the safety of our people in an ever-changing environment.

Able remains ready to support you with COVID-19 remediation cleaning, Janitorial, Engineering and IFM services. We recognize the importance of you selecting us as your service provider, and in times like these, we hope that you feel Able Services has proven to be your business partner of choice.

This crisis continues to reinforce how much we need to work together for success, and I want to personally thank you for the trust you put in us each day. I wish you and your families all the best. Stay safe and stay healthy.

Sincerely,

A handwritten signature in black ink, appearing to read "Paul Saccone", with a long horizontal line extending to the right.

Paul Saccone
Chief Executive Officer
Able Services