



**BHCOE  
Accreditation**

# CHOOSING A QUALITY ABA SERVICE PROVIDER

## **Congratulations on receiving services from an organization that has voluntarily chosen to pursue BHCOE Accreditation.**

The anonymous survey you recently completed will help them continuously improve the ABA services they provide for your child and all those that they serve.

It's been said that in many states, it is easier to open an ABA therapy practice than it is to open a nail salon. While nearly all organizations employ Board Certified Behavior Analysts, it is important to choose companies that additionally demonstrate a commitment to quality and transparency just like yours is doing.

Below we share what choosing a BHCOE accredited means for your family along with questions you should ask anytime you're selecting an ABA therapy provider.

## **CHOOSING A BHCOE ACCREDITED ORGANIZATION ENSURES:**

- ✓ They employ qualified staff who have undergone a background check.
- ✓ They put their patients first and measure your satisfaction with care.
- ✓ They focus on patient outcomes.
- ✓ They care about their staff satisfaction and provide them with valuable training.
- ✓ They go through a comprehensive review of many areas that matter to you.

## **SELECTING AN ABA SERVICE PROVIDER? CONSIDER ASKING THESE QUESTIONS:**

- Who are the BCBAs on staff, and what is their experience?
- What are the backgrounds of the direct care staff who will be working with your child?
- Does the company conduct background checks?
- How much supervision will the BCBA provide each week for your child's therapy?
- What methods will be used to keep you in the loop regarding your child's progress?
- How do they ensure the safety of your child?
- Staff turnover rate: How often do you change RBTs on your team?
- What happens when an RBT leaves the organization and is there coverage for my child? How consistent are your supervisors?
- What kind of verification / background checks have you done for staff?
- How do you measure my child's progress? How is that communicated to me?
- How do you determine if/when my child still needs therapy, and how am I consulted on that?
- What kind of support / resources do you offer for me and my family?
- What is your approach to patient intake and onboarding?
- What support do you make available to me as a parent?
- What are the average years of experience of supervisors at the organization?

**THE SERVICE PROVIDER YOU CHOSE IS COMMITTED TO EXCELLENCE**

See the complete directory of BHCOE Accredited providers: [bhcoe.org/directory](https://bhcoe.org/directory)