

CREDENTIAL MANAGER

Maximum Number of Devices

As an Admin, you can specify the maximum number of devices that a person may use at any one time (for example: Apple Watch, iPhone, Android phone). When a person has reached the limit and attempts to login with a new device, they will be prompted to remove an active device in order to proceed. This limit is based on the Organization's Security Settings, however it can be customized per person. Learn how in the following steps:



Go to the People tab

Once you have logged in, go to the People tab in the navigation on the lefthand side. In the far right column you will see five icons. Click in the first icon for person details.

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Digital Assurance Pty Ltd 🗘	People								
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E Reporting									
Monitoring	Username	^ Name	Roles	Status					
🐸 People	+61406449441	Nicole Parker	General	Invited	i • 0 0	<u> </u>			
Sensors	+61407919979	Mick Smith	General	Normal	i • • • • •				
dentity Systems	+61412332134	Joshua Patterson	General	Normal					
Pending Activations	+61417497011	Andy Castle	Installer, Reporting, People Management, Monitoring	Normal	i • • • •				
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Why set a maximum number of devices?

Think about each device as a clone of the same access card. This makes most building security managers nervous, and rightfully so. The more devices with your access credential floating around, the greater the risk of that credential being lost, stolen, or shared with someone else. For example, your gym will only provide you with 1 access card/fob, and you will need to pay for a new one if you lose your old one. This is the same concept as a Maximum Device limit. By limiting the number of devices a person can have, you reduce the likelihood that they could hand their credential (second phone, Apple Watch, etc.) to someone else to give them access.



2 Edit user information

You will now see a profile of all the user's information, however the fields will be locked. To enter edit mode, click the edit button at the bottom of the page.

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r information		
Username *		
First name *	Nicole	
Last name *		
Maximum number of devices	1 Oefault value	
Allow Virtual Wallet	\checkmark	
Role	Developer Monitoring Installer Reporting	
	People Management Admin	
Advanced roles	Advanced Installer Advanced User Add Organization	
Status		
Profile picture	Upload	0
Tags		
User info		



Customize your device limit

Scroll back up to the devices field. The maximum number of devices is set to 1 by default. To customize your own limit, uncheck the box and toggle the button to increase to your desired number. Don't forget to hit the **Save** button before exiting.

User information				
Username *	+61406449441		Θ	
First name *	Nicole			
Last name *				
Maximum number of devices	1	Default value	Θ	
Maxir	num number of 1 devices		Default value	Ø