



CUSTOMER SERVICE

The value of your company brand and reputation is tied directly to the quality and consistency of your customer service. Learn the critical elements that improve customer relations and retention. Gain confidence and techniques to easily address difficult customers and solve problems. Acquire the skills needed to deliver exceptional service.



Our interactive classes are led by an expert facilitator. After attending, participants will receive a completion award.

Location: Live interactive classes via Zoom

When: Nov. 4 & 5
8:30 - 10:30 a.m.

Investment: \$109/participant

For more information:

training@clackamas.edu

www.clackamas.edu/customized-training

For accommodations, contact the Disability Resource Center at 503-594-6357 • drc@clackamas.edu

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