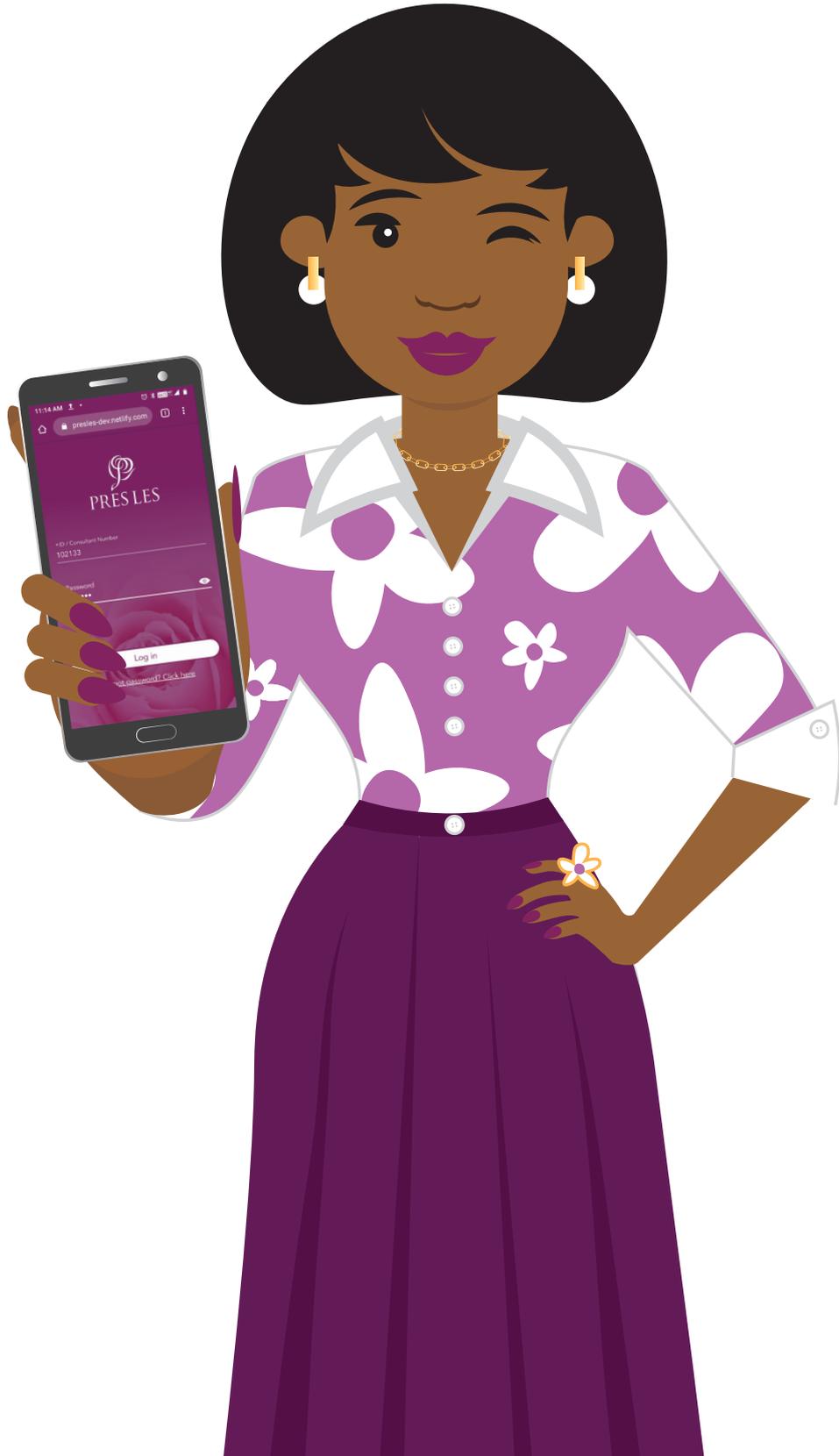




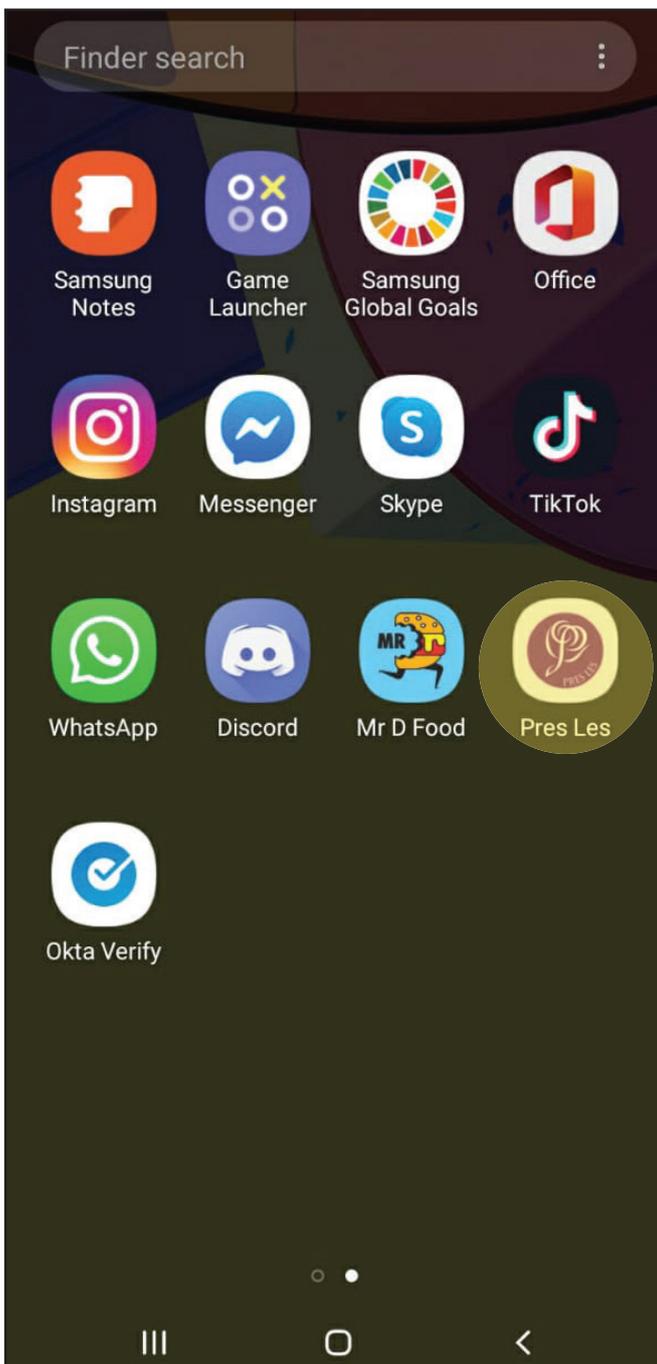
# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP



# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

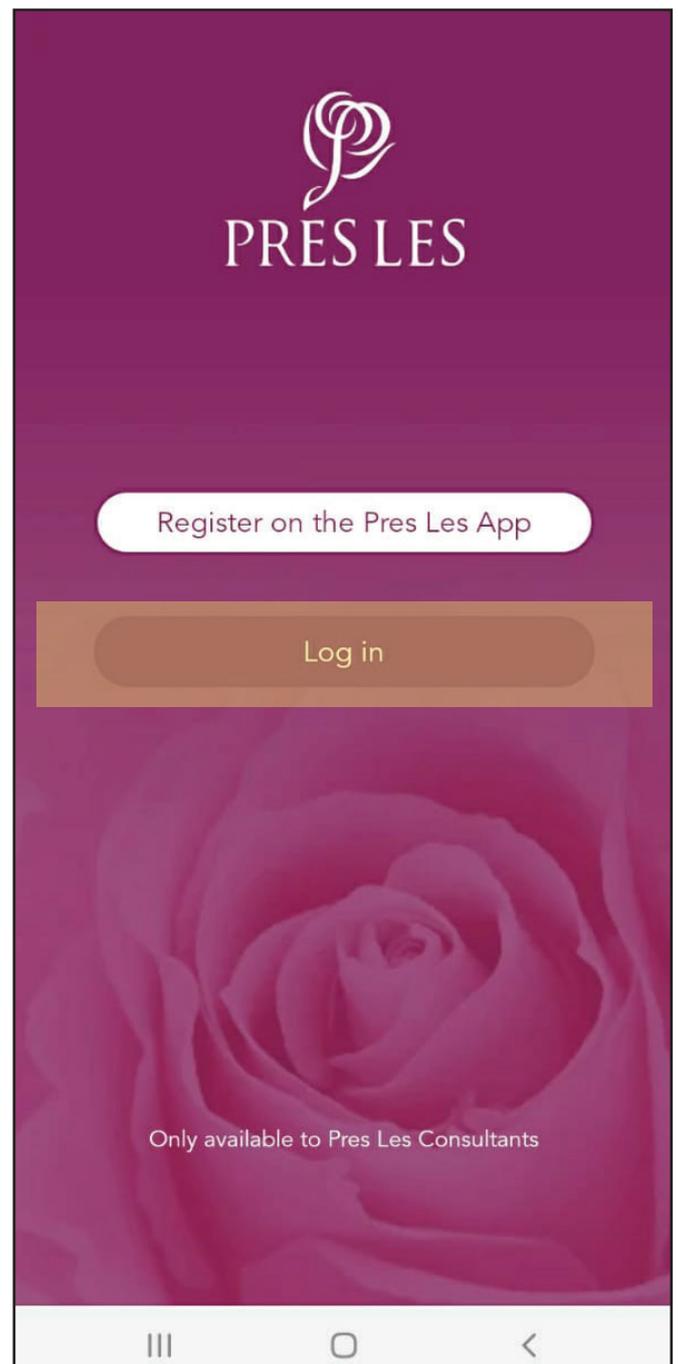
## Step 1:

On your home screen, tap the Pres Les App to launch it.



## Step 2:

Tap the "Log in" button.



# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

## Step 3:

Tap the "Forgot password?  
Click here" link.

← LOGIN



\* ID / Consultant Number

\* Password 

Log in

[Forgot password? Click here](#)

Only available to Pres Les Consultants

## Step 4:

Enter your ID/Consultant number  
in the required space, then tap  
the "SUBMIT" button.

← FORGOT PASSWORD

Please complete the below and an SMS will be sent to you.

\* ID/Consultant number  
\*\*\*\*\*83

SUBMIT

Or contact our Customer Care Team

 [0860773753](tel:0860773753)

# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

## Step 5:

Check if the last 4 digits are correct, then tap the "SUBMIT" button. If not, please contact Customer Care.

FORGOT PASSWORD

Please complete the below and an SMS will be sent to you.

\*Cell number  
\*\*\*\*\*1550

**SUBMIT**

Or contact our Customer Care Team

 [0860773753](tel:0860773753)

## Step 6:

An SMS will be sent to your cellphone with a link to reset your password.

FORGOT PASSWORD

Please complete the below and an SMS will be sent to you.

\*Cell number  
\*\*\*\*\*1550



**An SMS has been sent**

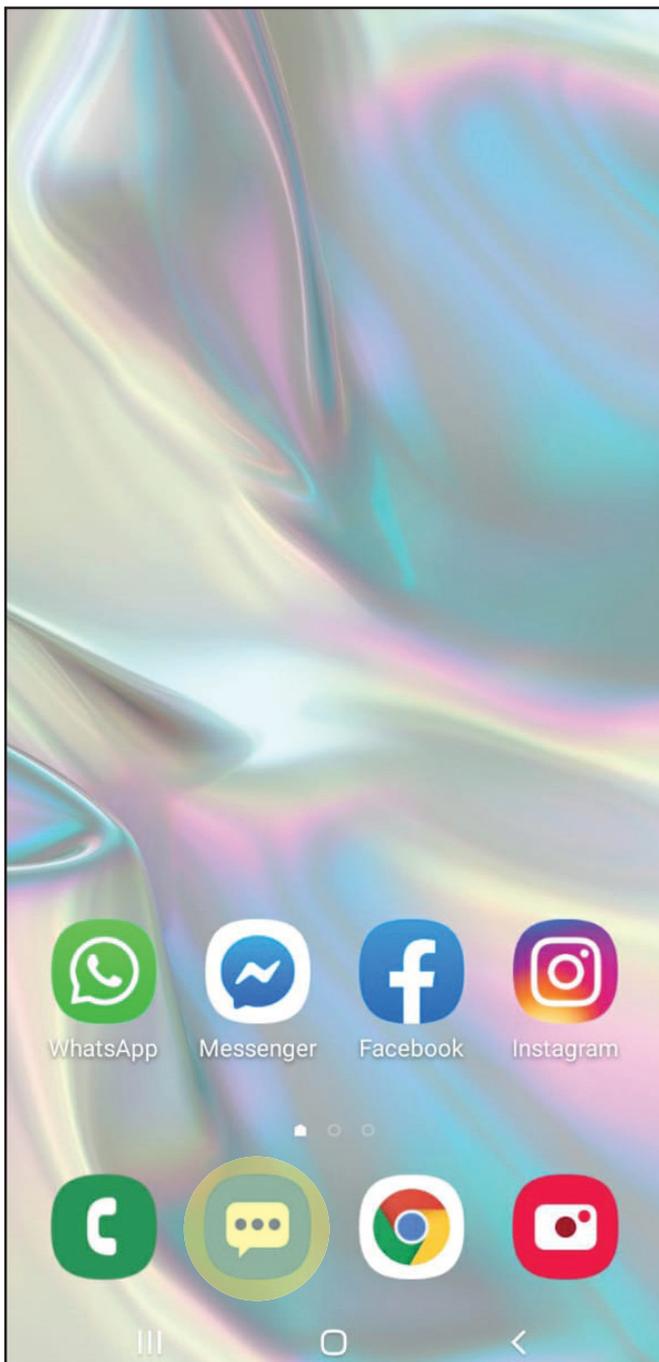
Please click the link to reset your password.

**LOG IN**

# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

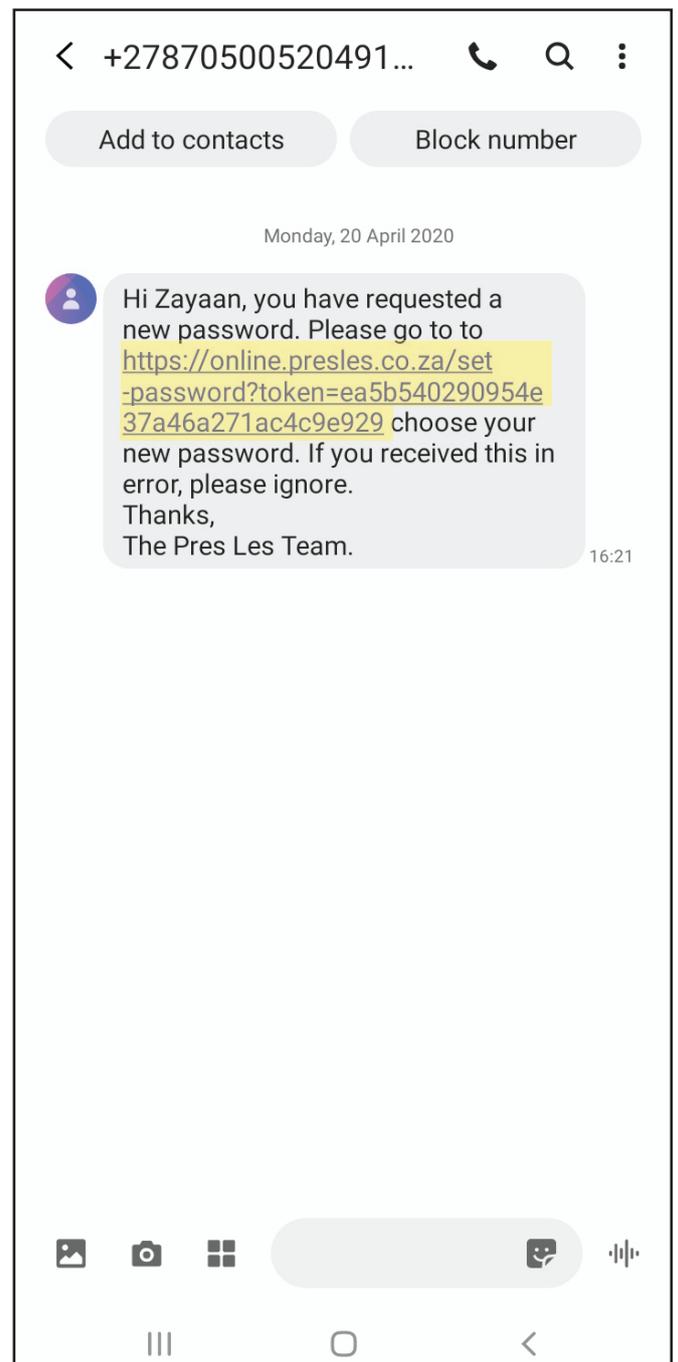
## Step 7:

Tap the "Messages" icon on your cellphone to open your SMS inbox.



## Step 8:

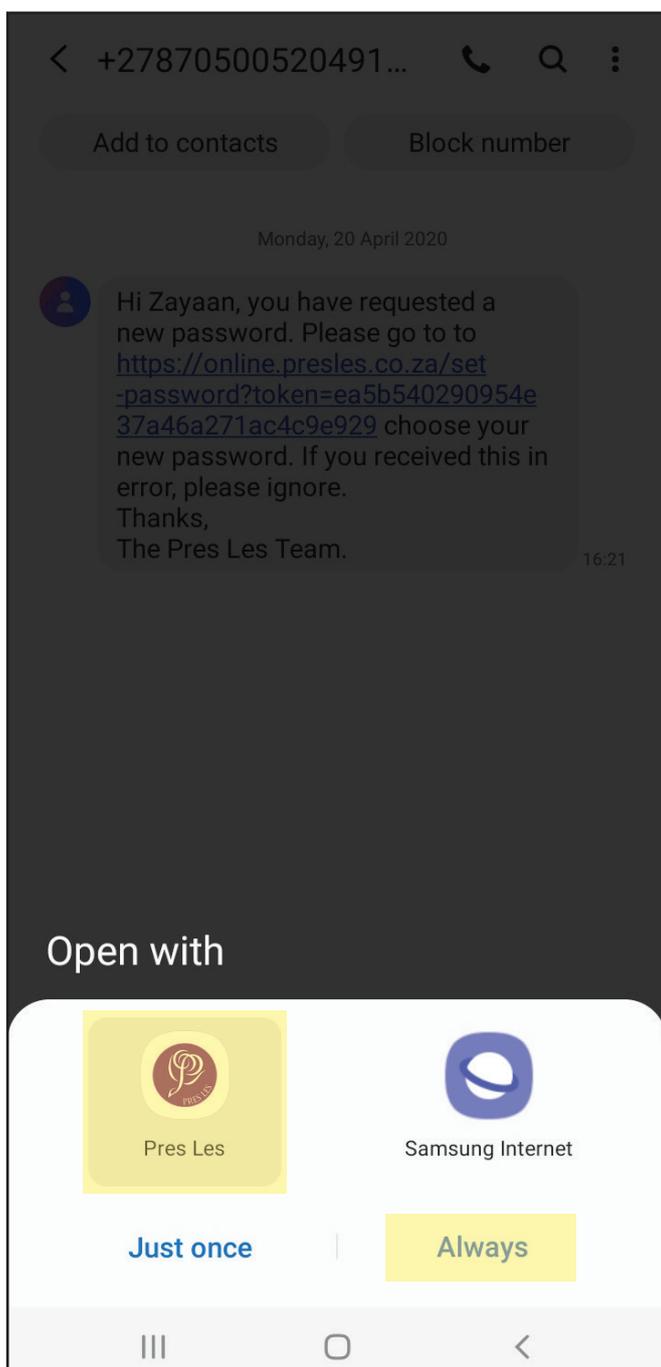
Tap the SMS to open it and then tap on the link in the SMS.



# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

## Step 9:

Select the Pres Les App icon and tap "Always".

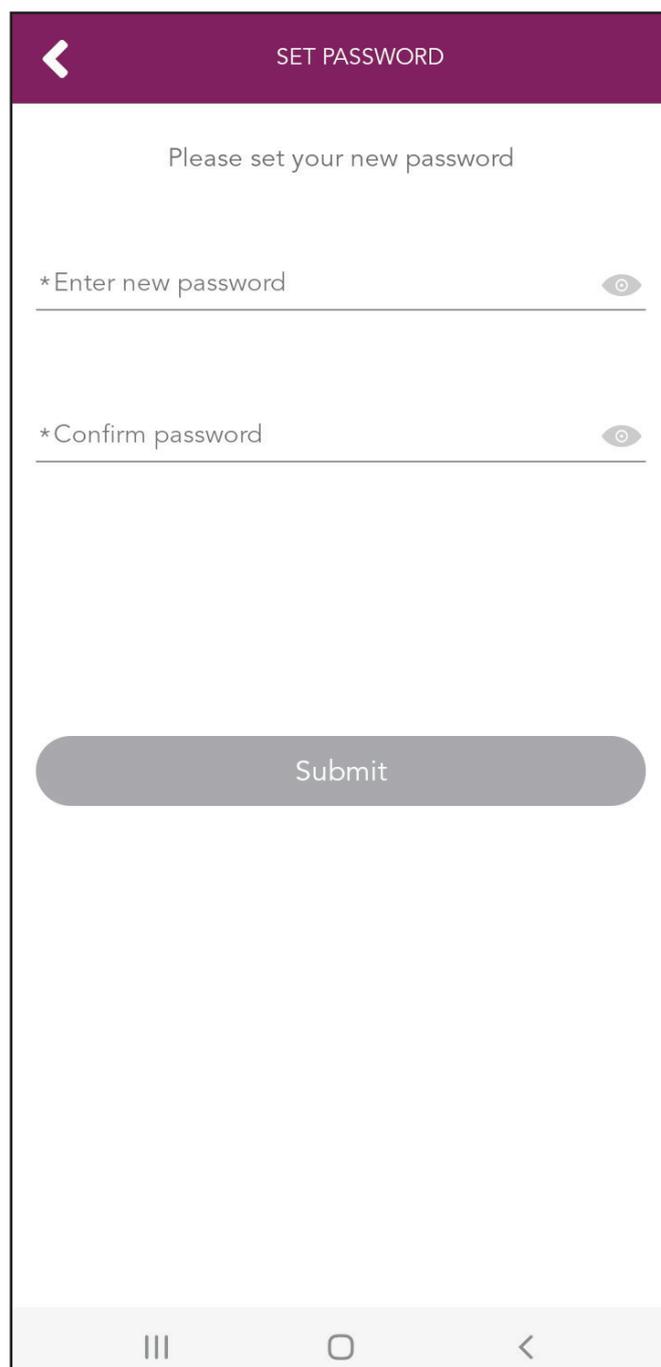


## Step 10:

**Choose a new password for yourself.**

Ensure that your password is at least 8 characters long and a mix of letters and numbers.

E.g. palesa7120



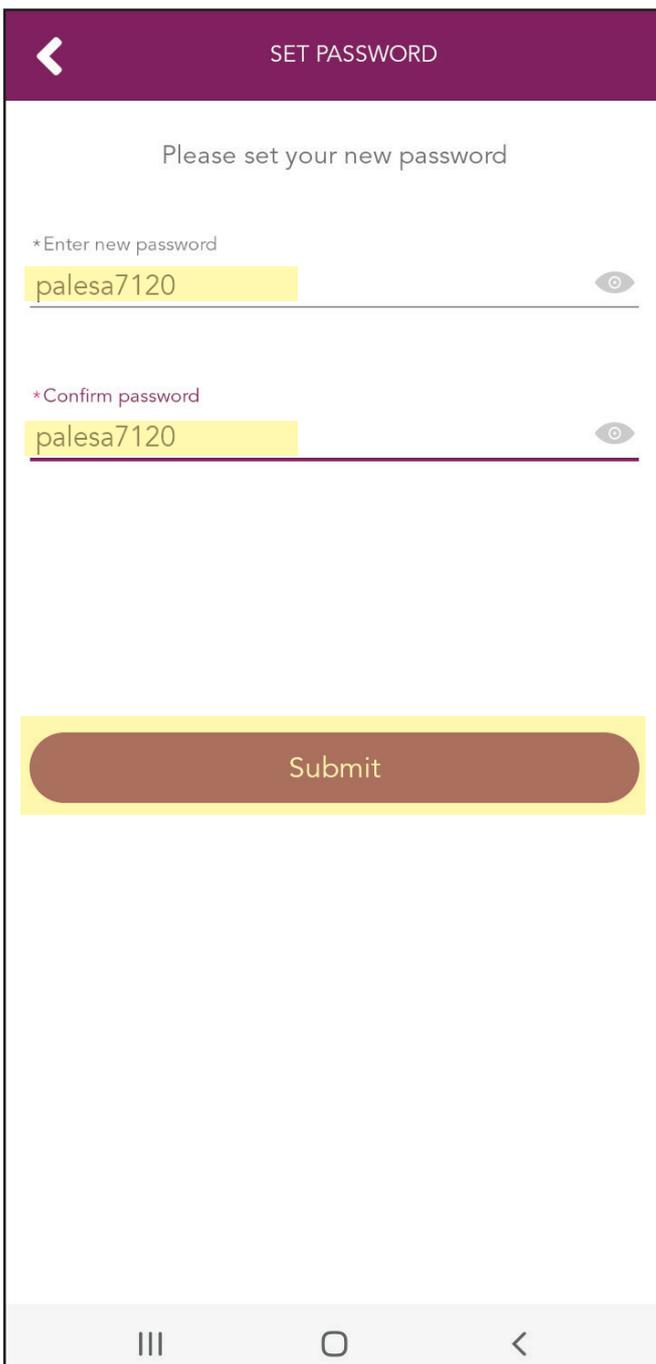
# HOW TO RESET YOUR PASSWORD ON THE PRES LES APP

## Step 11:

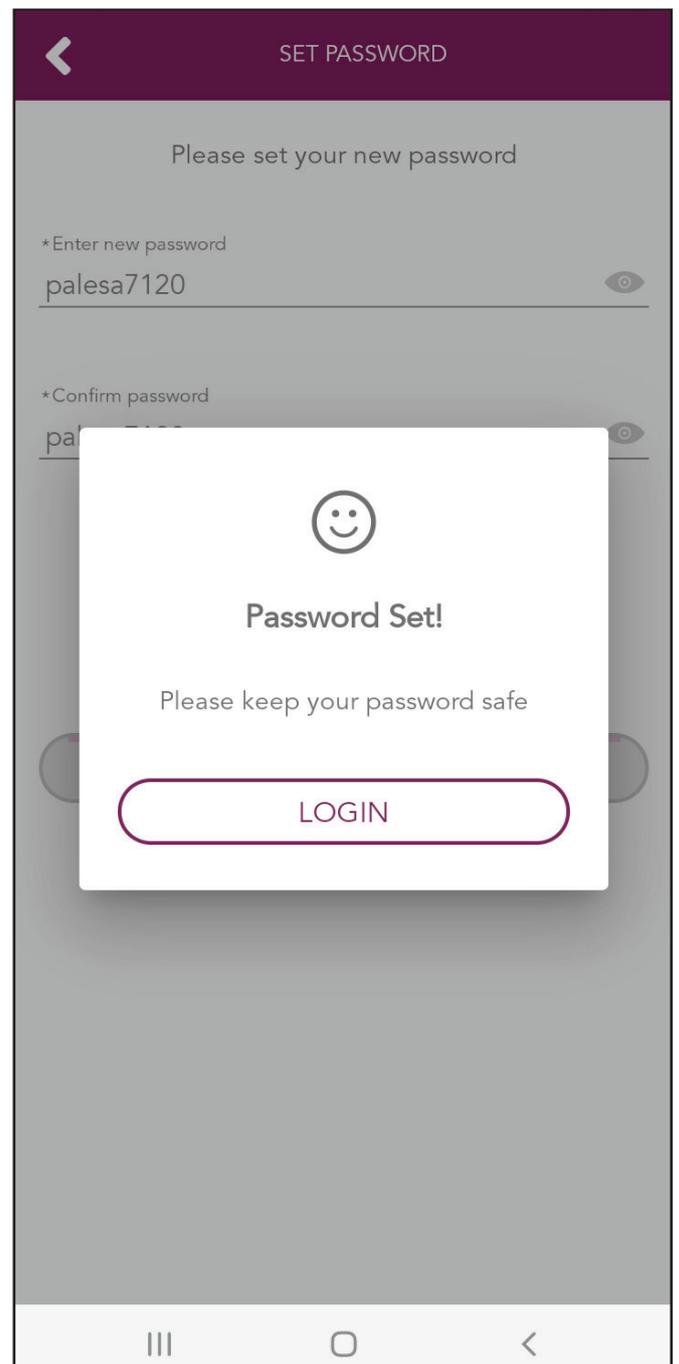
Enter your password twice. Tap on the eye icon  to view your password, ensuring that they are exactly the same. Then tap the "Submit" button.

## CONGRATULATIONS!

Your password has now been reset. Tap the "LOGIN" button to log into the Pres Les App with your new password.



The screenshot shows the 'SET PASSWORD' screen with a purple header. Below the header, the text 'Please set your new password' is displayed. There are two input fields: '\*Enter new password' and '\*Confirm password'. Both fields contain the text 'palesa7120' and have an eye icon to the right. A large, rounded 'Submit' button is located at the bottom of the form. The bottom of the screen shows a white navigation bar with three icons: a hamburger menu, a circle, and a back arrow.



The screenshot shows the 'SET PASSWORD' screen with a purple header. Below the header, the text 'Please set your new password' is displayed. There are two input fields: '\*Enter new password' and '\*Confirm password'. Both fields contain the text 'palesa7120' and have an eye icon to the right. A large, rounded 'Submit' button is located at the bottom of the form. A white dialog box is overlaid on the screen, featuring a smiley face icon, the text 'Password Set!', and the instruction 'Please keep your password safe'. A rounded 'LOGIN' button is located at the bottom of the dialog box. The bottom of the screen shows a white navigation bar with three icons: a hamburger menu, a circle, and a back arrow.