



HELPLINE SERVICE

SECURYS DATASHEET

Securys

www.securys.co.uk



There's a lot to know

Data protection, cyber-security, PCI-DSS, GDPR, ISO27001, governance...

There's more regulation every month, and more news stories about organisations that have got it wrong. The cyber-criminals are more and more sophisticated, and everyone is trying to sell you some piece of technology that will make your life better – or might introduce more risk into your environment.


- How do you keep on top of it all?
- Where can you turn for advice?
- How do you hear about best practice as it evolves?
- What can you learn from other sectors and organisations?

We can help

Our helpline is your one-stop shop for assistance with all aspects of data protection, cyber-security, compliance and governance. Our experts can answer your questions, advise you on tricky issues and support you in dealing with regulators, partners and data subjects.

How it works

You pay a fixed monthly fee based on your organisation size, number of data subjects and the nature of your data processing. Use of the helpline is unlimited, although there are some fair use conditions. We give you a guaranteed response time and ensure that all queries are answered by an appropriately-qualified expert.



You can call us for advice and guidance or use our on-line form and knowledgebase. We'll act as back-up for your internal team or take point on internal queries.



CALL
0800 193 8700
OR VISIT
WWW.SECURYS.CO.UK
TO SIGN UP



Data protection

Advice on complying with regulation including GDPR, UKDPA and PECR; handling subject access requests and producing required documentation including DPIA, record of data processing and privacy policies



Cyber security

Information on the latest threats and risks; help with assessing supplier competence and technology selection; help identifying phishing emails, fraud and penetration attempts; advice on policy and procedure development



Governance

Advice on all aspects of IT management and information security; guidance on tendering and supplier selection; questions about board and trustee engagement and reporting



Certification

Guidance on interpretation of ISO27001:2013, Cyber-Essentials and PCI-DSS certification requirements. Help with selection of certifications for organisations and staff

Helpline subscriptions cost as little as £199 + VAT per month

Extra benefits

All helpline customers receive our monthly update newsletter with analysis of changes in regulation and compliance, tips for improving your security and – if you've licensed our policy framework - suggested updates to policies and procedures. You also get priority access to our consultants for project work like policy drafting and preparation of regulatory documentation, and early-bird rates on training courses.