



Compliance Suite

Know Your Customer (KYC)



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Power Your Camera & Surveillance Systems to Save Hours in Compliance

Compliance in gaming depends on multiple factors, from BSA Title 31 (FinCEN and IRS) guidance to state, federal, and tribal mandates that dictate regulatory compliance.

Making sure your venue adheres to these guidelines is expensive and time-consuming, all in the name of preventing negative publicity, maintaining a positive reputation, and avoiding IRS and FinCEN fines that can add up quickly in the event of multiple violations. The IRS and FinCEN take a vigilant and aggressive approach to compliance.



[Criminal penalties](#) for Title 31 violations range from \$1,000 in fines and/or one year of imprisonment to \$250,000 and/or five years of imprisonment for **each violation**.



Additionally, local gaming control boards can impose fines ranging from \$5,000 to \$20,000 **per incident** and/or strip your license if underage gambling happens in your casino.

The Compliance Suite by eConnect connects existing casino management systems to a surveillance system, making it easier and faster to keep your venue in compliance. Reduce your workload, cut labor costs, avoid fines, and minimize your compliance time with this comprehensive system.

Compliance Challenges

eConnect's Compliance Suite is designed to simplify the nuances of running your casino and save you valuable time by tackling specific challenges that can affect your venue's compliance with Title 31, as well as state, federal, and tribal mandates.



Enrolling and Identifying Excluded Patrons

Individuals who opt into self-exclusion programs due to problems with gambling don't come into your casino wearing ID tags. The Compliance Suite incorporates self-exclusion and self-enrollment with facial recognition technology to identify these people both to maintain their path to rehabilitation and to give you the power to remove them from the premises and/or void their winnings.



Knowing Your Customers (KYC)

High-value transactions are subject to compliance reports, so when a patron buys in, cashes out, or wires money, your venue must report the transaction. However, many customers never register at the players club — remaining anonymous to the operation. Their transactions frequently exceed the compliance threshold, but are nearly impossible to report on.



Saving Time on Compliance

Attaining all-around compliance is a struggle, but the Compliance Suite is your automation tool to do so efficiently. By outsourcing compliance to intelligent machines in the Compliance Suite, your venue can focus on operational issues, such as monitoring entrances or tracking the actions of enrolled individuals (e.g., self-excluded, flagged, or VIPs). Additionally, better communications with surveillance and security will streamline these processes.



Sending Timely Issue Notifications

When a compliance problem occurs, sometimes it takes weeks or months to find out. The Compliance Suite solves this problem by sending out real-time mobile alerts and push notifications.



Unknown Patrons

When uncarded patrons enter your venue, you don't know their intentions; for all you know, they want to launder money. These unknown patrons could use ticket in, ticket out (TITO) machines to fly under the radar, taking compliance by surprise. By the time compliance discovers anything wrong, these folks are long gone, and your venue still doesn't know their identities. But with eConnect, your compliance team gets instant notifications about patrons, along with facial recognition data. The system keeps a running log of each visit suspicious patrons make — plus how much money is transacted over days, weeks, or even months — giving your team a window into things they can't see today.



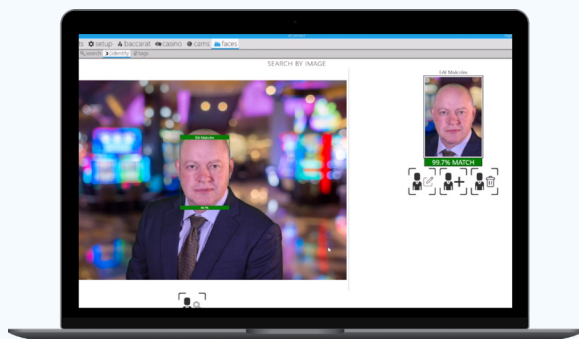
With eConnect, your compliance team gets instant notifications about patrons, along with facial recognition data.



Compliance Suite Products

Get a better handle on compliance management with advanced technology and insights. The Compliance Suite integrates with your systems and machines to identify problem areas and compile required data.

AML screening instantly verifies patron identities and reduces financial crimes.



KYC

You don't know a customer's worth until they are in the system, but many gamblers intentionally stay under the \$10,000 winnings threshold to avoid being reported on. Identity management uses face-matching to recognize and track customers so you can learn about them, from the frequency of their visits to their gaming value.

Ticket in Ticket out (TITO) Anti-Money Laundering (AML)

Reduce fraud in real time. AML screening instantly verifies patron identities and reduces financial crimes. For example, predictive triggers reveal problem areas such as self-exclusion violations and money laundering on slot machines and search your TITO reports for suspicious activities.

Differentiating Features

A few core features make the Compliance Suite stand apart from other similar solutions. More information from the eConnect system helps you make the best decisions.



TITO/Cage Integration

With a direct integration with your TITO/cage system, the platform gives compliance agents the answers they need in an easy and efficient way. Data captured by the Compliance Suite could be vital to legal proceedings. Your casino must be able to investigate and provide accurate information to be used in court. With the eConnect system, investigation time drops an average of 50 percent, getting you and law enforcement answers faster.



Entryway & Onboard Cameras

The Compliance Suite works in tandem with your venue's existing equipment. Cameras at your entrance and inside your ATM machines, cage windows, TITO systems, and sports betting kiosks reveal suspicious activity and ensure that your numbers line up.



Predictive Triggers

Reveal problem areas such as self-exclusion violations or reporting issues so you can combat them. The Compliance Suite goes beyond measuring reporting requirements and identifies actions as severe as money laundering. When uncharacteristic behavior occurs in your casino, the software generates a suspicious activity form for compliance officers to examine and escalate accordingly.





Mobile Alerting System

Any workstation connected to eConnect's products is capable of receiving real-time push notifications, alerting your entire team to vital issues whether they're on-site or on-the-go. Mobile alerts integrate with your existing tracking systems, making them equally effective for issues ranging from preserving self-exclusion to flagging large transactions.



24/7/365 Protection

Don't worry that your compliance tools will be on snooze after hours. The Compliance Suite system continues to scan 24 hours a day, seven days a week without downtime, so your venue doesn't miss a beat.



eConnect University (ECU)

Get access to our customer-exclusive knowledge base. Learn about the latest security risks and mitigation strategies on demand from eConnect pros. Individuals can register for ECU at no additional cost and join 2,500 other certified professionals across the globe.



Learn about the latest security risks and mitigation strategies [on demand from eConnect pros.](#)

Supported Integrations



All major surveillance systems (e.g., Bosch, Pelco, Synectics, IndigoVision)



All major cage and credit systems such as Everi, G&D, Glory, Cummins, and more



All major casino management systems such as IGT, Scientific Games, Aristocrat, Konami, and more



TITO, sports betting kiosks, and redemption



ATMs, cage and free play programs

Turn on integrations right away thanks to plug-and-play features. Our Compliance Suite ties all systems together to provide key insights and help YOU make better decisions for your business.



About eConnect

Headquartered in Las Vegas, NV, eConnect is a global leader in intelligent software solutions that automate processes in the gaming and hospitality industries. We integrate our products with all major gaming, hospitality, and surveillance systems, providing AI, data, and video analytics to improve your business efficiency and profitability.

eConnect software is continually evolving, and we're committed to providing the best solutions for you and your business. With a presence in the United States and Asia, our software applications are connected to more than 300,000 cameras in casinos, resorts, nightclubs, restaurants, stadiums, and airports.



Visit us online to request a quote or
schedule a software demo today.

Request a Demo



(702) 523-8786