



e▶**gageli**

Leveraging Technology To Transform The Learner Experience: A Case Study In Change Management with Coventry University

Q&A

Version 1.0



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Does Engageli offer any recording integration into LMS or Panopto recording platform yet? If not, is it on the horizon?

There are two options for recording:

1. Our study hall rooms allow learners to return to the classroom and view the recordings, individually or with classmates, while also having access to their notes, the Q&A and any polls that took place in the class.
2. The mp4 video file is also available for uploading to the LMS, Panopto, or whatever system you use.

How long will the chaotic 'transition' period last before folks are up and running with limited need for support?

(From Coventry University)

“We've found individual educators are usually ready to lead their classes after a demo, a hands-on session, and a learning design workshop; about four hours total. They also have access to self-paced materials so they can practice controlling the Engageli classroom.”

Are there any analytics available within Engageli looking at interaction and student engagement?

Instructors teaching on Engageli can utilize data-driven learner insights to optimize the teaching experience, and also manage large class sizes. Learner engagement and participation data can be viewed through dashboards or downloaded for integration into your institution's data lake to help inform learner insights.

By measuring engagement, institutions can gain a greater understanding of learner interactions with the instructor, content, and each other and promote meaningful learning experiences.



**Is it possible to force the class audio on if a student turns it off, and make some over rides?
Just thinking of class management tactics!**

This is not something that is currently available. We're always interested in thinking about all our features though, so please do let us know how you think it could be used.

Is it possible to have further breakout rooms within a table with spatial audio? e.g., two people discussing then sharing info with the rest of the table.

That's not a feature we have at the moment, but you could achieve this by having the non-speaking students mute the table, so they don't hear what is being said.

How easily does the provider allow teachers to move between tables?

It is easy to support the learners in your Engageli classroom even when you have joined a particular table. Instructors can observe or join individual tables while still being able to monitor the other tables since they are all part of the larger classroom. They can also assist learners at other tables; learners can get your attention by simply raising their hands.

How easy is it to integrate into existing systems (in terms of managing users, analytics etc.)?

Engageli integrates with all popular LMS/VLE via LTI 1.3. Single Sign-On (SSO) integration with your IdP using SAML 2.0 or OAuth 2.0 is also available.

What's the level of support we can expect for admins and users when we roll out the platform?

Engageli has a team dedicated to supporting all users on the Engageli platform. We also offer 24/7 live support through phone, chat, or email for both instructors and learners. The Engageli knowledge base includes articles for all user types, ranging from quick how-to guides to pedagogical best practices on teaching online.



Specifically for onboarding, Engageli offers:

- Multiple small group administrator training sessions, as well as technical support documentation
- Multiple small group faculty training sessions, as well as train-the-trainer options, with training documentation

For learners, we provide instructors with a quick start guide, as well as optional Engageli icebreakers so they are acclimated to learning on a new platform.

What is the learning curve for students and academics to become adept and how is this supported by the provider?

(From Coventry University)

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What is the value above other existing, and already integrated, systems?

Engageli was created in October 2020 to provide a purpose-built solution for distance learning during the pandemic. It's a collaborative, video-based teaching platform, built from the ground up and designed for use in higher education by faculty and students in all teaching modalities (e.g., synchronous, asynchronous, blended, etc.). Engageli's product is influenced by educators, designed for active and collaborative learning. It includes functionality to support virtual group work and student participation, while also accommodating blended classes, with students online and in the physical classroom.

Based on active learning principles, one of Engageli's most unique features is its large classroom concept, with students clustered together in smaller groups at virtual tables of up to 10 students each. Students can be assigned to a table by the instructor or self-select one to join. When not at tables, students can be addressed and seen as one large group similar to a lecture hall. While seated at a table, learners can converse amongst themselves to discuss class lecture concepts or group project assignments.

How inclusive and what accessible tools are built in to make the platform inclusive to all?

Engageli's virtual table seating encourages active collaboration, discussion, and participation amongst learners in the class without having to disturb their peers or instructors outside of their table setting. Students with hearing / vision impairment or learning disabilities can be seated with an assistant, translator, scribe, etc without interfering with the class.

Engageli also provides an anonymous mode for asking questions of the class or instructor, encouraging broader participation and supporting an inclusive learning climate for all students.

For classes that are recorded, learners can go into a study hall to review the materials, including Q&A and their notes from the class (which are time-stamped and allow them to return to a particular spot in the recording), as well as participate (for the first time or again) in any polls.

Engageli's technology combines multiple student and instructor video feeds on the server side, sending out a single feed. This drastically reduces the amount of bandwidth needed by students, helping support the software on slower Internet connections, older PCs, and



mobile delivery. Students can access Engageli from a PC, Mac, Chromebook, or mobile browser on their phones or tablets.

What have students reported about using the Engageli platform?

Surveyed learners feel like they are in a real classroom, like being able to chat with everyone, it makes group work easy, and it's "better than Zoom."