

Parts Fast or Parts Free

Jungheinrich is committed to providing industry-leading customer service. The Parts Fast or Parts Free Guarantee ensures next day delivery of parts or they are free, including freight.

The Parts Fast or Parts Free Guarantee ensures next day delivery by 5:00 p.m. of parts or they are free, including freight, in the United States. For Canada and Mexico, it ensures the shipping of parts within 24 hours from the time the order was placed. This guarantee is extended to the owner of a lift truck doing business with an authorized Jungheinrich® dealer.

To qualify for the guarantee, orders must be placed through your local dealer by 5:00 p.m. Eastern Standard Time, and you must advise the dealer at the time of order that the part is to be expedited under the terms of the guarantee. Qualifying parts include any stocked Jungheinrich or Promatch® part in the United States. There are some exclusions, including parts over 100 lbs and paint, chemicals or lubricants that require special handling. Made-as-ordered and special sourced parts do not apply to the guarantee. Ask your dealer for a full list of terms and conditions for the Parts Fast or Parts Free Guarantee.



1-877-JH-FORKS | 1-877-543-6757
www.jungheinrich-lift.com

JUNGHEINRICH
Machines. Ideas. Solutions.®

Please note: The Parts Fast or Parts Free Guarantee is void if our ability to perform is affected by a cause beyond its control, including but not limited to, disruption of supply parts, strike, weather conditions, natural disasters or acts of God. In the event of a dispute, all decisions made by Jungheinrich are final. Jungheinrich reserves the right to alter, amend or cancel this guarantee at any time, either in its entirety or for a select dealership.

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