



Quality Offers Long-term Security

Jungheinrich® Genuine Parts

JUNGHEINRICH
Machines. Ideas. Solutions.®

Jungheinrich® is one of the world's largest forklift suppliers. This growth is substantially due to the company's strict adherence to top quality design and technological innovation as well as a host of productivity and ergonomic enhancements.

You will find the same adherence to quality in Jungheinrich replacement parts that are available in the United States through your local dealer.



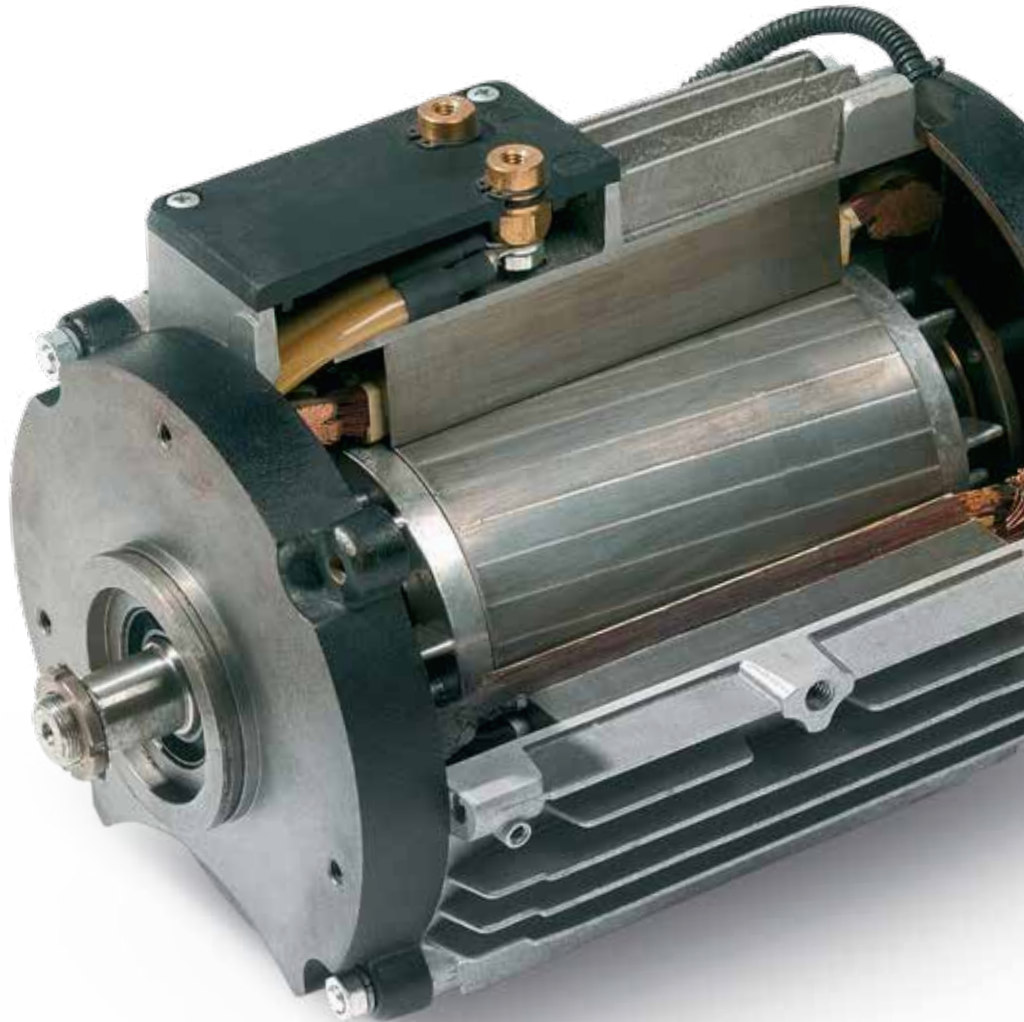
Genuine Parts

Safeguard Your Investment

Safeguard your investment with reliable service from one of our many dealers across North America that provide genuine Jungheinrich parts. Genuine parts optimize interaction between all components, creating maximum investment security and maintaining value by safeguarding the original design.

Performance

Jungheinrich load wheels are designed and built to meet performance requirements—at a competitive price.



Technology

Jungheinrich proprietary 3-phase AC motor technology provides increased efficiency and reduced operating costs and it is installed in all of its warehouse products.



Innovation

Industry-leading service tools gives technicians quick access to all major truck functions and parameters.

Genuine Parts Offer Security

Take a wheel for example: You can have confidence in knowing that a genuine Jungheinrich wheel is designed and built to meet the high performance requirements of a Jungheinrich truck. A non-genuine part may melt, break or tear prematurely, resulting in serious accidents and costly downtime.

Jungheinrich load wheels come in a variety of compounds and sizes to enhance endurance and performance. Your local Jungheinrich dealer is ready to provide expert advice and help you select the right load wheel.



Quality Control

Our unique control handle offers security, control, ergonomic operation, and long-term savings. The "Smart" Directional Reverse button prevents inadvertent travel protecting against potential operator injury and product damage. We design our parts to help you achieve maximum productivity.

Genuine Parts Guarantee Quality

All our suppliers comply with strict quality standards. We also conduct internal quality audits. Should we suspect that a part does not meet our usual standards, our specialists will work intensively with the relevant supplier until the required standard of performance is once again guaranteed.



Maintenance-Free Motors

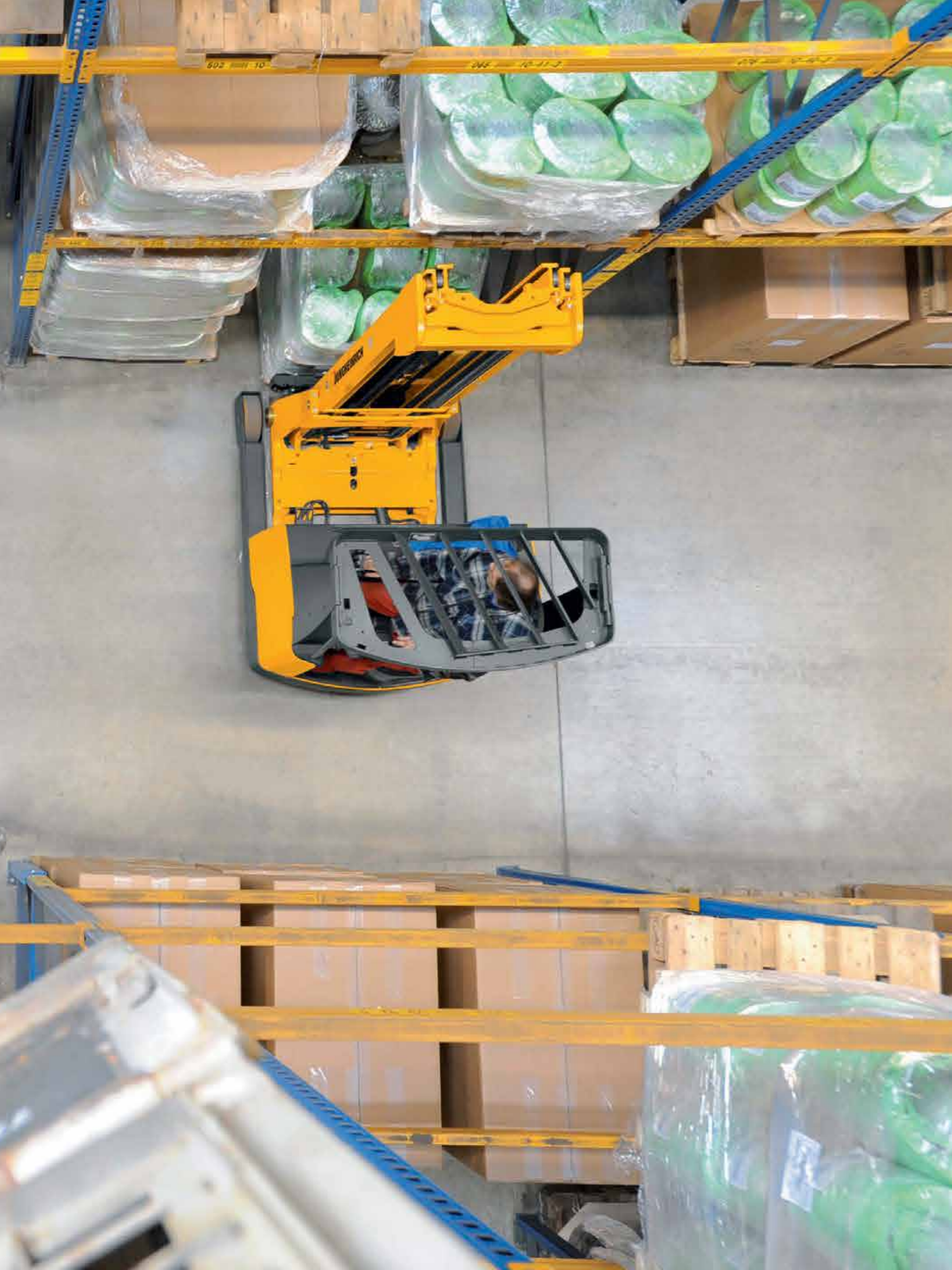
Shunt-wound DC motor requires regular inspections and maintenance. Jungheinrich installs 3-phase AC motors in all of its warehouse products. AC motors have no wearable components, like carbon brushes or contactors, to replace over time. They are more efficient, reliable and provide cost-effective operation.



Genuine Parts Run And Run And Run...

Using genuine Jungheinrich parts, along with regular maintenance by our dealers, keeps your pallet trucks, forklifts and tow tractors operating at peak performance for the long haul.

We have taken all the necessary steps to ensure we will be able to provide all the required genuine parts in the long term. Parts no longer available due to their age will be reproduced in-house.





"Our Jungheinrich dealer has fulfilled all of our service needs quickly and efficiently."

Rich Garavaglia
Warehouse Employee
Kuna Foodservice



Our Dealers Provide Complete Solutions

Your local Jungheinrich dealer is here to support your business—from the initial forklift purchase through aftermarket support—to help you achieve continuous forklift performance and reliability.

Jungheinrich has strategically-located service support centers and more than 330 dealerships throughout the U.S., Canada and Mexico. Get the local service and support you need to meet your specific business requirements. From helping you find the right forklift solution to offering quality parts and technical support, your Jungheinrich dealer will guide you every step of the way.



Maximize Forklift Operating Conditions

Preventative and periodic maintenance of your forklift fleet as well as the use of genuine replacement parts guarantee the long-term survival and capability of the trucks in your fleet.

Your local Jungheinrich dealer will determine the best maintenance solution for your business by evaluating your forklift run times and work environment. You'll receive a customized plan for on-site scheduled maintenance that includes everything from fluid-level checks to equipment inspections at one fixed cost.

Total Maintenance and Repair Program (TM&R)

The Total Maintenance and Repair Program, offered by your local Jungheinrich dealer, provides all the services included in the Preventative Maintenance Program, plus all other designated repairs for one fixed monthly rate.

Easily budget both expected and unexpected maintenance needs to minimize operating costs and maximize forklift operating conditions.



Your Online Source For Jungheinrich Parts

Visit nGauge®, your Jungheinrich dealer's exclusive online parts department, to order parts anytime.

Do you need parts for performing a tune-up or maybe you need a new motor? Quickly check availability and pricing for millions of quality replacement parts with nGauge. Contact your local dealer for more information or to sign up for an account.





Your Uptime Is Our Focus

Our distribution process is focused on supplying parts and components the same day.

Over 6.3 million dollars has been invested to stock Jungheinrich parts inventory throughout five distribution warehouses across the United States.

Your Jungheinrich forklift dealer stocks parts for immediate access when you need them. With our Parts Fast or Parts Free Guarantee, if we can't get the part to you the same day, you'll get next-day delivery or you don't pay a thing.



Parts Fast Or Parts Free Guarantee

Jungheinrich is committed to providing industry-leading customer service. The Parts Fast or Parts Free Guarantee ensures next-day delivery of parts or they are free, including freight.

The Parts Fast or Parts Free Guarantee ensures next day delivery by 5:00 p.m. of parts or they are free, including freight, in the United States. For Canada and Mexico, it ensures the shipping of parts within 24 hours from the time the order was placed. This guarantee is extended to the owner of a forklift doing business with an authorized Jungheinrich dealer.

Qualifying parts include any stocked Jungheinrich or Promatch® part in the United States or Germany. Made as ordered and special sourced parts do not apply to the guarantee.

To qualify for the guarantee, orders must be placed through the customer's authorized dealer by 5:00 p.m. Eastern Standard Time, and the customer must advise the dealer at the time of order that the part needs to be delivered the next day.



Please note: The Parts Fast or Parts Free Guarantee is void if Jungheinrich's ability to perform is affected by a cause beyond its control, including but not limited to, disruption of supply parts, strike, weather conditions, natural disasters or acts of God. In the event of a dispute, all decisions made by Jungheinrich are final. Jungheinrich reserves the right to alter, amend or cancel this guarantee at any time, either in its entirety or for a select dealership.

