

Key Company Links and Communications

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pim encourages open communication and feedback from our customers. From time-to-time, we'll ask for your feedback on our services and your willingness to recommend us to others. We do this in the form of customer surveys and referrals. This information will help us gauge your overall satisfaction with pim and uncover areas for improvement. To help us best communicate and serve you better, we use our sister company, MPWRSource, to provide our communication and client concierge services. MPWRSource enables us to synchronize people, processes, and technology.

General Contact Information

Client Concierge: 804-399-7888 or agdavis@mpwrsource.com

Sales: 804-897-8347, option 1 or sales@mpwrsource.com

Support: 804-897-8347, or through our client portal at <https://pim.myportallogin.com/>

Finance: 804-897-8347, option 2 or finance@proactive-info.com