



# spacovers

by Pinz

## owners manual

- ☐ Spa Cover by Pinz
- ☐ Cover Superior™
- ☐ Cover Superior Plus™



## Quality Assurance Certificate



Spa Cover No. \_\_\_\_\_

This certificate guarantees that this spa cover has been inspected for any visible defects in workmanship or materials. If you should find any defects upon receipt of this cover, please contact Pinz Pty Ltd for immediate assistance and ask for customer service.

Please refer to this owners handbook for full terms and conditions of extended warranty. Please keep this document as proof of purchase.

Cover inspected by: \_\_\_\_\_ Date: \_\_\_\_\_

## Easy Care Instructions

If you follow these easy instructions your spa cover will give you years of faithful service.

- Ensure the cover is locked down when the spa is unattended.
- Leave your cover off for at least one hour after adding chemicals to your spa.
- Check that all the cover locks are undone before lifting the cover.
- Be careful of sharp objects and rough surfaces when moving or storing your cover.
- Wash your cover regularly with mild soap and rinse with fresh water.
- We recommend 303 Protectant to protect and beautify your spa cover—available from your spa retailer or Pinz Pty Ltd.
- A little spray lubricant on the zip's sliders from time to time will ensure the zips will open in years to come.
- Don't leave your spa unattended when the cover is unlocked or removed.
- Don't allow children or pets to walk or jump on the cover.
- Don't lift or pull your cover by it's straps, flaps, skirts or heat seals.



### 303 Protectant for Vinyl Spa Covers

We recommend 303 Protectant to protect and beautify our vinyl spa covers.

Most vinyl protectants contain silicone oils, petroleum distillates or other agents which damage vinyl and which we strongly recommend against!

All Pinz Cover Superior Plus™ spa covers are treated with 303 Protectant before they leave our factory and customers receive a free bottle to use at home.

Email [spacovers@pinz.com.au](mailto:spacovers@pinz.com.au) or phone Natasha on 08 8244 7888 for more information or to purchase 303 Protectant to treat your spa cover or other vinyl and PVC products in your home.



## 1. Your Spa Cover by Pinz

You will be proud to know that your Spa Cover is made in Australia by Australian workers and that Pinz is a proud member of the Australian Made Campaign.

You have bought this cover from a dealer who doesn't settle for second best, and has made sure that you have got real value for money.

Pinz is the foremost manufacturer of Spa Covers in Australia and our covers are used as an industry standard for design and quality.

We spend many hours rigorously testing materials and construction methods before inclusion in our products. Because of this exhaustive testing and our strong belief in the quality of our product we are able to offer extended warranties (up to 3 years for Cover Superior Plus) while other manufacturers offer only one year.

Spa covers are subject to harsh chemicals, water, heat, dirt and people. Treated with respect your cover will give you years of faithful service. Please take the time to read this document and make the most of your Spa Cover by Pinz.

## 2. Positioning and Fixing your Spa Cover

Your spa cover will come with either four, six or eight locking buckles, which need to be fastened to your spa's shell, cabinet or surround.

Position your cover on the spa, with the join or hinge in a direction that makes the cover and handles easy to access and operate. If you have a two piece cover (as opposed to a hinged cover) it is preferable to have the cover half with the flap at the front of your spa, or as the piece you will lift first. This will ensure that any water or dirt / debris will not tip straight into your spa when removing the cover.

### **Cabinet or Surround Fixing – External Locks or Under Skirt Locks**

Let the straps hang to a natural position and mark around the bottom edge of the buckle. Unclip the buckle, and place the bottom half of the buckle up against your mark, and then mark the holes. Use a 2.5 mm drill bit and drill your holes before placing screws. If you are drilling into concrete or bricks, a masonry drill bit and wall plugs will need to be used.

These locks are not essential to the operation of the cover however they are recommended to improve child safety, and to windproof the cover in outdoor situations. If you prefer not to have the locking clips, you can cut the straps holding

the clips with a sharp pair of scissors. This is not recommended unless you have alternate approved safety/security measures.

If you have any top mounted controls make note of where these control buttons are and push firmly down on your cover in that area. If you now flip your cover over, an indentation will have formed in the underside of your cover.

Place the cover upside-down on a flat surface and further indent the foam using your thumbs. The cover needs to sit flat on your spas lip, to ensure the best possible heat and dirt seal. If you have controls that are activated when you put the cover on they will need to be replaced or protected. A cut down aerosol lid often performs well as a control button cover.

### **Spa Shell Fixing – Concealed Locks**

Place the bottom of the lock level with the bottom of the spa lip (this will leave a little slack in the strap to make operation easier). Mark the position and drill 2.5mm holes in the spa shell before placing the screws.

## **3. Using your Cover**

Now that your cover is securely fastened and your water is warm, you will be wanting to get the cover off and get in.

Your cover will be either a hinged or a two piece cover. If your cover is two piece, the two halves will be joined with side release buckles, and tensioning straps. Please note that the buckle should be done up over the top of the heat seal flap, and tensioned firmly, using the adjuster on one end of the buckle.

If you have a hinged cover, simply unclip all locking clips and then fold one half of the cover over, so that it is resting on the other half. Pull the cover towards you and then off, or with another person, slide it off to one side.

If you have a two piece cover, unclip all the locking clips. Unclip the two side release buckles joining each half and remove each piece separately, picking them up by the handles and sliding towards yourself and up. Remember to lift the flap half of your cover first, so as any dirt and water runs off your cover not into the spa. Once your cover is off the spa be careful not to drag the cover over any rough surfaces such as paving and decking, and don't leave it where the wind could blow it away, or kids could break it.

Try not to lift the cover by the skirts, straps, flaps or heat seals. This will only weaken the stitching and shorten the life of your cover. The manufacturers warranty does not cover damage to these areas due to improper use.

When placing your cover on the spa, ensure that all locking buckles are attached and that the side release buckles (2 piece covers only) are done up over the heat seal flap and are tensioned using the webbing buckle. This will ensure a good heat seal and dirt barrier.

#### 4. Caring for your Cover

A few simple maintenance tips will keep your cover looking good and will extend its life many times over.

- a. Be careful of sharp objects and rough surfaces, when moving your cover.
- b. Clean your cover regularly with a sponge and mild detergent in warm water. Give the cover a quick sponging over, paying attention to the stitching and then rinse off with a hose. Why not do this after finishing the car!
- c. We recommend 303 Protectant to protect and beautify your spa cover—available from your spa retailer or Pinz. Do not use petroleum or silicone based vinyl treatments.
- d. Remove the cover when shocking the spa with chemicals, and leave off for an hour or two. Hot water and strong chemicals can speed up discolouration of your cover.
- e. Do not sit, stand or walk on your cover, try to avoid pets sleeping on your cover or kids jumping on it. The core of your cover is made of styrene foam, and will break if stressed. The foam core is also reasonably easy to dent. Misuse will make your cover far from attractive in a short time. Loading of the cover will cause the foam to bend. This may allow water to pond on your cover and the core to take on water and get heavier. If ponding occurs, unzip your cover and turn the foam over.

Higher density foam inserts such as found in the Cover Superior and Superior Plus spa covers by Pinz provide you with greater strength and durability in each foam insert.

Make sure not to exceed the maximum recommended static load, keeping in mind that an object (child, pet etc.) falling or jumping will be much heavier than their static weight.

Use the maximum static load details as a guide, however keep in mind that the foam insert is designed to hold these weights over the whole span of the foam, rather than in one concentrated point. A heavy weight in a small concentrated area (such as an adult's weight concentrated by kneeling on one knee) greatly increases the chances of foam damage.

### **Maximum Recommended Static Load**

Spa Cover by Pinz	25kg
Cover Superior™	75kg
Cover Superior Plus™	125kg

- f. Spray the zip sliders with a little RP7 or similar every few months and jiggle them open and closed a little bit. This will ensure they will open, if some repair work ever needs to be done on your cover.
- g. Ensure your cover is unbuckled before lifting. The easiest way to tear your cover is to lift the cover while some buckles are still locked.
- h. Don't lift or pull the cover by the straps, flaps, skirts or heat seal. Always lift by the handles or by firmly grasping the cover on one edge. Wherever possible use two people to move a cover.

## **5. Cover Safety**

Your Spa Cover by Pinz is designed to insulate and keep your spa clean. It can also significantly reduce the risk of unsupervised access if used in accordance with these instructions.

- a. Ensure that all locking buckles are attached and locked. Keys are included with your cover from new. All keys are the same so new keys can be obtained at any time.
- b. Ensure that with two piece covers the side release buckles are done up and tensioned tightly.
- c. Ensure that the correct amount of water is in your spa. If a child were to break the core of your cover, the cover will float on the surface of the water,

creating a safety net. If the water is too low, the limits of the straps and cover will be reached and the cover may collapse inwards.

d. Never leave your spa unsupervised when uncovered.

## 6. Frequently Asked Questions

### **There is a hole in the underside of my cover?**

A hole is punched in the underside of each half of your cover during manufacture to allow condensation to run out.

### **The bottom of my cover is going brown?**

Some discolouration of the bottom of your cover will happen over time. This is caused by the harsh chemical environment of your spa but will not affect the performance or life of your cover. This discolouration can be minimised by carefully maintaining water chemistry and leaving your cover off for approximately 1 hour after dosing.

### **The foam core in my cover has been broken?**

If your foam has been cracked or broken, immediate action needs to be taken.

The foam can generally be glued together using a building adhesive such as liquid nails, but needs to be performed before the foam starts absorbing moisture.

Advice can be sought from the supplier of your cover or direct from Pinz.

Alternatively new foam inserts can be ordered and supplied.

### **My cover seems to be getting heavier ?**

All styrene foam absorbs water, therefore there will be some increase in weight over time. Don't allow water to pond on the top of your cover as this will speed up the absorption rate.



## 7. Manufacturers Warranty

Spa covers are subject to harsh chemicals, water, heat, dirt and people. At Pinz we spend many hours rigorously testing materials and construction methods before inclusion in our products.

Treated with respect your Spa Cover by Pinz will give you years of faithful service. Please take the time to make yourself aware of the conditions of this warranty.

- a. Any Spa cover by Pinz shown to be defective in materials/workmanship within the warranty period will be repaired or replaced without charge, at the manufacturers option (excludes cost of freight to and from the manufacturer).
- b. This warranty is valid only to the original purchaser and is not transferable.
- c. The purchaser is required under this warranty, to return the registration form within 14 days of purchase.
- d. If any defect is observed, please contact your supplier. You must provide proof of date and place of purchase.

### Exclusions Under this Warranty

- a. Damage caused by misuse, neglect, shipping or normal wear and tear.
- b. Normal fading and minor discolouration.
- c. Damage to foam cores.

### Warranty Periods

Spa Cover by Pinz	3 Years
Cover Superior™	3 Years
Cover Superior Plus™	3 Years



## Your Spa Cover Warranty

### Warranty Registration

Please mail Registration Slip on reverse side of this sheet promptly.

Warranty Void unless registered. Please keep all purchase documentation.

**Or register online at [pinzspacovers.weebly.com/warranty](http://pinzspacovers.weebly.com/warranty)—registration or use your QR code reader on your smartphone.**



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**M E M B E R**

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## Warranty Registration

Please mail Registration Slip promptly.

Warranty Void unless registered. Please keep all purchase documentation.

Serial Number	Owners Name
<hr/>	
Address	
<hr/>	
Suburb	Post Code
<hr/>	
Phone A/H	Phone B/H
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Email Address	
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Dealers Name	
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