

005710

DIGITAL TRANSFORMATION



CHALLENGE

The client, a medium-sized public sector agency providing insurance and risk advice across the public service, had adopted a new strategy to provide integrated, data-driven services through modern digital channels to its customers. They engaged MetaPM to design and establish a program of work to implement the Technology capabilities required to realise the strategy.

OUR APPROACH

Provided IT and digital transformation program strategy, governance and IT operating model advice to CIO and CT (transformation)O to help the client shape their business transformation program.

Facilitated an IT Strategy development project.

Facilitated design and implementation of a PPP governance model.

Built a program and project management capability and team within the client's structure to enable the technology program to be successfully executed without over-reliance on consulting resources.

RESULTS

Client had:

- Adopted a clear strategy and roadmap for technology to enable their Digital Transformation strategy
- Established a program of work with clear governance, program and project management practices to enable nimble, confident execution of the roadmap
- Commenced the procurement of new core application platforms