BUSINESS CASE DEVELOPMENT: EMAIL MIGRATION

CHALLENGE

- The Salvation Army (TSA) have transformed their organisation be consolidating current territories into one.

- A program was established to migrate existing, separate Lotus Notes email systems into a consolidated Microsoft O365 solution

- As the pilot project was completing a plan and business case was required for the subsequent mass rollout project that would scale to 10,000 users

OUR APPROACH

- On engagement MetaPM initially analysed the status and deliverables from the pilot project whilst also engaging key stakeholders and delivery partners.

- An approach to the delivery project was then developed together with a resource plan and high-level schedule.

- Using this information, the full business case was developed and submitted to the TSA governance processes for approval and funding.

RESULTS

- TSA approved the project to proceed and allocated the funding requested.

- MetaPM were then engaged to project manage the delivery.

- The delivery project was launched immediately following the pilot ensuring a seamless transition and maintaining momentum.