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MetaPM Case Study

P3M3 Assessment – Transport and Logistics

The Challenge

Our client was a government owned Telecommunications service provider that has grown to 200 staff in 4 years and was looking to improve their Programme and Project management maturity to ultimately deliver more successful outcomes for their organisation. The scope of this engagement was to conduct an assessment using the Portfolio, Program and Project Management Maturity Model (P3M3®) to baseline their current state, define their desired Portfolio, Programme and Project target state and to develop a high-level capability improvement roadmap, including PMO capability development, to achieve their desired target state.

MetaPM's Approach

MetaPM provided a small team of experienced management consultants to conduct the P3M3 assessment with an aim of achieving the following outcomes:

Outcome 1 – Determine the current state of P3M3 maturity

Outcome 2 – Define the desired target state of P3M3 maturity

Outcome 3 – Develop a High-level roadmap; and

Outcome 4 – Deliver a detailed report on the assessment findings.

The first step to achieve this was to baseline their current maturity, followed by workshops to define the target state and the development of a roadmap of initiatives to be completed over the next 2-3 years to achieve the desired Programme and Project delivery improvements.

The approach had the consultants embedded into the organisation with a combination of desk top reviews, interviews and workshops with key senior management and project delivery stakeholders.

The final report was delivered to the Manager, PMO, Projects and Service Delivery and the Management Team of the Telecommunications Department.

The Results

The final report was well received and seen as providing significant value in shaping Portfolio Management, Programme and Project delivery in the future. The findings of the review led to the development of a Business Case and Implementation Plan to justify the investment in capability improvements. Initiatives outlined as 'quick wins' (< 6 months) commenced shortly after the findings were delivered to the management team. Use of P3M3 for the assessment provided a robust framework for the review and added credibility to the findings as they were aligned with best practice.



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The Client was very pleased with the final report on their Programme and Project Delivery as it highlighted shortfalls in their existing capability, whilst outlining a roadmap to build capability over the next period. They were particularly impressed with the vision for improving the PMO and processes around portfolio management, areas that have historically been pain points within the organisation.