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MetaPM Case Study

PMO Capability Review – Education

The Challenge

Our client was a University that was looking to identify their current capability in Portfolio, Program and Project Management and to develop a roadmap for improvement across the organisation. The scope of this engagement was to conduct a current state assessment of the PMO capability as well as providing a high-level capability improvement roadmap based on the Portfolio, Program and Project Office (P3O) Model.

MetaPM's Approach

MetaPM provided an experienced Management Consultant to conduct the PMO assessment with an aim of achieving the following outcomes:

Outcome 1 – Determine PMO maturity in relation to the P3O model;

Outcome 2 – Develop a High-level roadmap; and

Outcome 3 – Detailed report on the assessment findings.

The approach had the consultant embedded into the organisation with a combination of desk top reviews and interviews with key senior stakeholders of the University.

The final report was delivered to the Director and the senior leadership group of Project Services.

The Results

The final report was well received and seen as providing significant value in shaping PMO structures moving forward. The findings of the review have been imbedded into the strategic planning for the organisation and initiatives outlined as 'quick wins' (< 6 months) commenced shortly after the findings were delivered to the leadership group. Use of the P3O Model for the PMO assessment provided a robust framework for the review and added credibility to the findings as they were aligned with best practice.

The Client was pleased to have an external assessment of their PMO as it highlighted shortfalls in their existing capability, whilst outlining a roadmap to build capability over the next period. They were particularly impressed with the roadmap for improving processes around program and portfolio management, areas that have been pain points for the University since the PMO was established.