



metapm

# MetaPM Case Study

## Project Office – Transport and Logistics

### The Challenge

Our Client is a rapidly expanding provider of transport and logistics solutions. As a result of the changing economic climate the organisation has undergone a considerable restructure including extensive personnel changes in all areas of the business.

With the change in personnel the project managers had limited access to PMO resources. They engaged MetaPM to help with providing project support services specifically concentrating on investigating the configuration, business rules and implementation of the IT Project Tool: Microsoft Project.

### MetaPM's Approach

MetaPM worked closely with the client to understand the level of assistance required and the depth of project support required for projects to continue in the short to medium term. Through coordination with the client project managers we were able to establish an understanding of the immediate requirements and act quickly in providing answers to implementation questions, while also documenting processes and empowering our client with the knowledge gained from the experience.

### The Results

The client now has a clear understanding of the basic functionality, configuration and implementation of the project management tool. Automated status reports have been created and are now available to project managers; this included the creation of project specific views and dashboard reporting.

While providing triage support to the project managers an analysis of potential opportunities was conducted to understand what other features and configuration options could be implemented in the future to leverage further value from the tool.