MetaPM Case Study

Establish PMO – Government

The Challenge

Our Client, a division within the Victorian Government identified the need to establish a Project Management Office to support the delivery of seven major national reform projects flowing from the Council of Australian Governments program for a "Seamless National Economy". The client had been working on the policy aspects of the reforms and the organisation's focus was changing to the organisational changes required to operations. In order to implement these reforms CAV needed to establish a PMO to manage the implementation of change in operations to support the reforms. MetaPM was engaged to:

- assess the organisational requirements and capabilities
- recommend an appropriate structure and staffing to manage governance and delivery
- provide tools and templates to support the delivery of the program
- provide Interim Project Management services to initiate and plan priority projects while staff were recruited

MetaPM's Approach

An assessment was made of the required project management approach, based on the organisation's expectations for planning, governance, reporting and benefits realisation, along with existing capabilities and processes.

Following this assessment, a PMO was established based on P3O and PRINCE2, together with tools and templates tailored to the specific needs of the Client.

The MetaPM consultants then worked with the Client to establish a governance and reporting framework.

To manage the engagement, MetaPM consultants developed a detailed implementation plan and schedule, submitted weekly status reports, and attended weekly meetings with the Client and Project Management to provide updates on progress and to discuss any issues.

The Results

The result of the engagement was a functioning PMO with appropriate staff, together with the supporting processes and tools to initiate projects and manage the implementation of the operational changes needed to deliver the National Reform Program.

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