

CASE STUDY

# Benefits Management Framework

**NSW Higher Education Client** 

#### The Challenge

A leading Australian NSW University, which had embarked on a \$50 M Transformation program, was not confident that the benefits as defined in the initial business case, had been properly defined and were being tracked and managed to the level needed.

As a trusted Project delivery partner,
MetaPM was engaged review, validate
and re-baseline the Program benefits
and develop a more robust Benefits
management framework, which could be
applied to other projects and programs
across the University.





### MetaPM's Approach

MetaPM took a pragmatic approach to deliver this engagement utilising its extensive experience in designing, implementing and adoption of Benefits realisation frameworks. Utilising our experience and IP MetaPM recommended a 3 phased approach, with mutually agreed review points at appropriate junctures of the engagement to ensure alignment.

#### Phase 1

Desktop current state analysis and stakeholder interviews, to understand the maturity of the current environment and capabilities around benefits management.

#### Phase 2

Design and develop a fit-for-purpose benefits framework and proposed implementation plan.

#### Phase 3

Roll out of the framework across the Program, including the Change Management aspects





#### The Results

MetaPM successfully developed and implemented a re-usable and scalable Benefits Management Framework and set of tools and templates which included;

1

High level Benefits Framework
(Leveraging existing MetaPM IP and industry frameworks and standards)

2

Benefits Management Strategy and Guidelines

3

Benefits Management Framework artefacts

4

Detailed Implementation and Change Management Plan

5

**Benefits Management Framework implemented across in-scope projects** 



## Interested in improving your program and project delivery performance?

Contact our team to book your free 30-minute consultation today.

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or

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