



## Designers Guild Ramp - New Equipment Helpful Information

The ramp is equipped with AVI (Automatic Vehicle Identification) that allows monthly parkers to enter/exit the ramp hands-free by mounting your access transponder inside your vehicle.

Please see the following images & mounting instructions:



1. Clean the surface of the vehicle where the Tag/Transponder will be placed & allow to dry thoroughly. A 50/50 mixture of alcohol/water is best.
2. For best results, use the vehicle windshield, dashboard or backside of the rearview mirror to mount the holder.
3. Place the adhesive side of the holder onto the mounting surface and press firmly.
4. Place the Tag/Transponder inside of the holder, ensuring all four corners are secured. (Make sure the light gray side is facing up. The model & serial number must be facing the bottom of the holder.)
5. Maximum adherence is reached after approximately 72 hours.

When entering and exiting the ramp, **approach gates slowly**. The gates are mechanical and requires a few seconds to respond. If a vehicle approaches the gate too quickly, the AVI reader may not pick-up the device signal. You may have to back up and slowly drive forward again.

**Do not tailgate** vehicles as the vehicle in front may obstruct the signal path between your AVI device and the AVI reader mounted in the lane. Allow a safe and reasonable distance (about  $\frac{3}{4}$  of a car length) between yourself and the vehicle ahead of you. If there is a vehicle entering through the gate arm, allow the gate arm to fully close before proceeding forward.

Transponders/Tags must be used in an in/out order. For example, it cannot be used to exit two times without an entry as the system has you as “out” of the ramp and won’t allow 2 outs in a row. **If for some reason you cannot enter the ramp, please pull a ticket and let us know. If you have an issue exiting the ramp, you can use the assistance button and our call center can remotely raise the gate arm for you to exit.**

Thank you!