



CareAcademy™

Referral Program FAQs

How much will I earn for a referral?

A referral bonus of \$250 will be issued for each Qualified Referral. CareAcademy customers, consultants, investors, and friends who refer an agency to CareAcademy through the online referral form or in writing to a CareAcademy employee may be eligible to receive a \$250 referral bonus.

How will I get paid?

You will get paid via a prepaid Visa Gift card.

Who is not eligible for a referral bonus?

- Employees of CareAcademy technical integration and strategic partners with existing referral programs, including immediate family and household members;
- CareAcademy employees
- Agency owners, operators, or decision makers responsible for making a purchasing decision referring their own agencies;
- Franchisors responsible for making the purchasing decision referring their own franchisees; and
- Individuals who are under 18 years old.

I referred multiple agencies within the same brand of agencies. Will I be rewarded for each location?

No. There is a limit of one bonus payout per agency brand or group. An agency brand or group is defined as either a franchise group or a corporate entity and its affiliates.

I submitted a referral a while ago and haven't heard anything since. What's going on?

Visit your [Referrals Dashboard](#) to see the status of referrals you've submitted. Once a referral is submitted, the information goes directly to the CareAcademy Sales team, who will typically reach out the same day.

What is a Qualified Referral?

A "Qualified Referral" is an agency that you refer to CareAcademy either through [CareAcademy's Referral Program](#) or in writing to a CareAcademy Training Consultant and:

- is not an existing prospect with a proposal that has been active in the last 30 days
- has been live on the CareAcademy platform for at least 30 days.

Are verbal referrals accepted?

No. Verbal referrals are not accepted. Please submit referrals through the channels available on the [Referral Home Page](#) by:

- Completing the referral form
- Sharing your affiliate link directly with your network, on your website/blog, social media bios, etc.
- Using one of the templates provided to send an email or post to Facebook, Twitter, or LinkedIn

Submit your referrals at careacademy.influitive.com/refer