

# NC DHHS COVID-19 Vaccination Program

Provider Allocations Webinar

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April 16, 2021



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**



# MEETING PURPOSE

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1. Inform providers of the new, streamlined process to request vaccine allocation.
2. Address provider questions.

# GOALS

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**1** Simplify the vaccine allocation process.

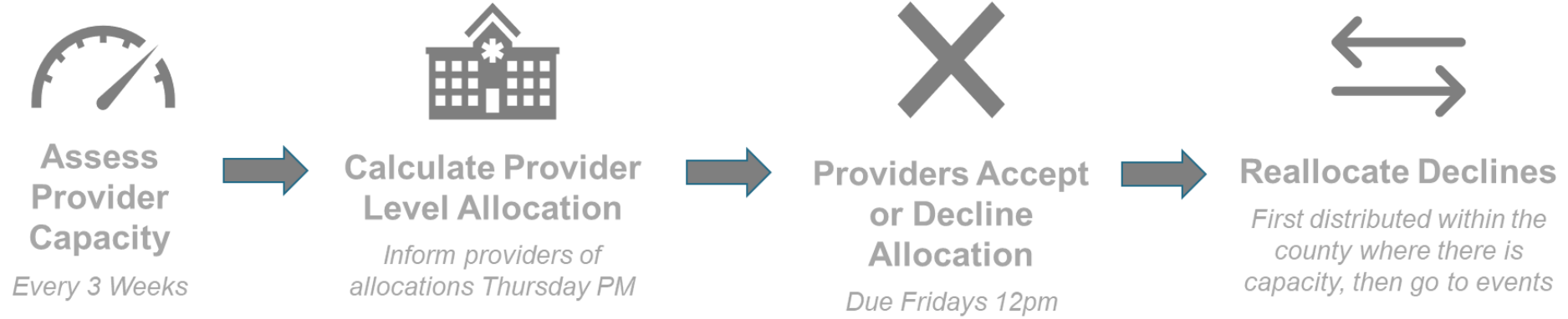
**2** Better match vaccine supply with provider demand for doses.

**3** Eliminate accept/decline and reallocation process.

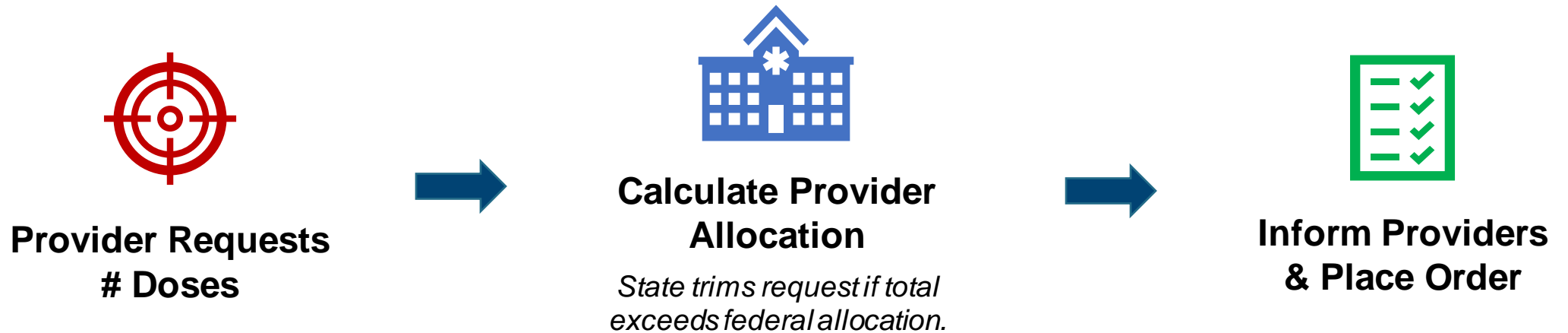
**4** Place orders for 100% of our weekly federal allocation.

# SIMPLIFYING THE ALLOCATIONS PROCESS

Old Process



New Process



# NEW ALLOCATIONS PROCESS: STEP 1



Provider Requests  
Specific # Doses

*When*



**Tuesday:** ReadyOp survey to request doses for following week



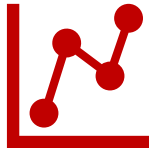
Vaccine Allocation Request

If you would like to request vaccine allocation for the week of April 26, please request the vaccine brand and number of doses below. Please put 'none' for the vaccine brands you do not want.

How many Pfizer vaccine doses would you like to request?

How many Moderna vaccine doses would you like to request?

*How*



Providers receive 'Reference Point' and State Minimum Order Commitment



Provider A: Reference Point	
	Doses
Allocations (Past 4 Weeks) Avg	200
Allocations (Past 4 Weeks) Min	100
Allocations (Past 4 Weeks) Max	300
Last 7 Days Vaccine Administration (Weekly)	150
Last 30 Days Vaccine Administration (Weekly)	125
<b>State Minimum Order Commitment (Per Week)</b>	<b>100 doses</b>

*Illustrative*

1. Max, Min, Avg prior 4 weeks allocation
2. Last 7 Days Admin Avg
3. Last 30 Days Admin Avg
4. State Minimum Order Commitment



# NEW ALLOCATIONS PROCESS: STEP 2



Calculate Provider Allocation

## When



**Wednesday 12pm:**  
Request survey deadline

## How



**Total requests < total doses available:**  
State will fulfill all requests

**Total requests > total doses available,**  
State will have to trim requests



## Events/Equity

Will be incorporated with allocations into the new process.

Previously awarded 'equity events' will be honored through the next two weeks.



## Vaccine Types

Providers can request vaccine types, but brand requests are not guaranteed

When additional manufacturers are added, providers will indicate whether or not they would accept other vaccine products

# NEW ALLOCATIONS PROCESS: STEP 3

*When*



**Thursday evening:**

Receive notice of allocation

**First dose vaccines arrives on Monday/Tuesday** instead of Tuesday/Wednesday each week

*How*



Providers **do not accept or decline**  
Notice serves as confirmation



**Inform Providers of Final Request & Place Orders**



**Enforcement**

Providers must use 70% of allocated vaccine by Tuesday the following week after arrival.

If not, state reserves right to withhold or only partially fulfill allocation requests



**<100 Doses/week**

Providers who can't administer 100 doses will be allocated on a **bi-weekly cycle**

These providers should request 100 doses **every other week**, administer 50 doses each week

# TIMELINE AND FAQs

## Weekly Provider Actions Required



## FAQs

**Q:** Will we still be required to administer all of our doses in 7 days, and what if I am not able to do so?

**A:** *Yes, this is still the expectation, so please factor this into your weekly allocation request. If haven't used at least **70% of your weekly allocation** by the end of the week, the state reserves the right to withhold or only partially fulfill allocation requests.*

**Q:** Will we be able to choose which vaccine we would like to receive?

**A:** *Yes, but depending on supply levels and total requests each week, we **cannot guarantee** one vaccine type or another*

**Q:** What if I want to receive less than 100 doses each week?

**A:** *For smaller providers who cannot receive/administer 100 each week, we will allocate on an "A-B" schedule. You should **request 100 doses every other week**, with the expectation that you will be able to administer 50 doses within a 7 day period*

**Q:** What about the events and equity processes?

**A:** *The events/equity processes will now be incorporated into the same ReadyOp request form*



# Questions & Answers