



## Clarilis Case Study – Burness Paull

Burness Paull is a leading Scottish commercial firm with over 530 employees operating out of three offices.

### **Business Challenges**

Burness Paull started to consider automation back in 2014. As a firm, they were keen to drive efficiency, ensure consistency and quality of output and mitigate risk wherever possible. Automation had the benefit of allowing fee-earners to focus on the trickier legal issues rather than the more mundane, routine drafting.

Jill Moore, Counsel for Legal Risk and Technology at Burness Paull explained:

"We spoke to various providers however, Clarilis were the ones that impressed us in terms of their capabilities. Aside from the very clear return on investment that Clarilis was able to demonstrate to us, we were impressed by their detailed knowledge of legal documentation. The support provided by their professional support lawyers in the automation process is invaluable and we undoubtedly would not achieve the quality of results we do without their input in the process."

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### Solution

Initially, Burness Paull worked with Clarilis to automate the production of some of the more complex documents from the Corporate Finance, Banking & Funds and Employment teams. They subsequently carried out a review of all of their documentation and identified that there was equally good potential to automate less complex documents such as their letter of engagement. The return on investment for this project is quite different to that of a typical transactional document but equally important to the business.

#### Benefits

Jill Moore, Counsel for Legal Risk and Technology at Burness Paull, said:

"In terms of the benefits we have seen since implementing the CLARILIS<sup>™</sup> platform, we feel there are many. Aside from the ones that you might expect, such as increased efficiency and time savings, we also think it's very valuable in terms of risk mitigation and in allowing effective and efficient delegation.

We have a great customer relationship with Clarilis. The Clarilis team are very responsive and efficient at processing changes for us. Using the CLARILIS<sup>™</sup> platform is part of every day life for our fee earners and benefits them, the firm and, most importantly, our clients."

To understand how Clarilis can benefit your firm or company please contact us at enquiries@clarilis.com or on +44 8456 800 378 today.

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