



Privacy & Compliance Policy

Estech Systems, Inc. (updated January 2021)

Regulatory issues and security concerns are realities for all companies today. Protecting data – yours, as well as the data belonging to your customers – is of the utmost importance to ESI.

SECURITY

ESI's secure data centers are designed to keep your data safe.

- 24 x 7 x 365 on-site personnel and secure loading docks
- Multi-factor biometric authentication access controls
- Man-traps with interlocked doors to enter and exit facilities
- 90-day video monitoring
- Password-protected access to both physical locations and web portals

COMPLIANCE & ACCREDITATIONS

ESI data centers are designed to adhere to domestic and international compliancy and environmental standards. Annual audits verify our compliance.

PROTECTING CUSTOMER CARD INFORMATION

The Payment Card Industry Data Security Standard (PCI DSS) is a proprietary information security standard administered by the PCI Security Standards Council, which was founded by American Express, Discover Financial Services, JCB International, MasterCard Worldwide and Visa Inc.

PCI DSS applies to all entities that store, process, or transmit cardholder data (CHD) or sensitive authentication data (SAD), including merchants, processors, acquirers, issuers, and service providers. The PCI DSS is mandated by the card brands and administered by the Payment Card Industry Security Standards Council.

PROCESS & PRIVACY

- **PCI DSS** - Payment Card Industry Data Security Standard is a requirement designed to protect cardholder data and the environments in which cardholder data is stored, processed or transmitted. ESI's managed hosting and colocation services are in compliance with the latest PCI DSS standards and are certified annually by a PCI Quality Assessor.
- **HIPAA** - The Health Insurance Portability and Accountability Act instituted regulations protecting the privacy and security of certain health information. ESI provides a HIPAA-compliant environment for our customers.
- **SOC 2 Type II** - ESI's SOC 2 Type II reports not only confirm that ESI's data center security and operational procedures have been reviewed and tested by an independently certified auditor, but they also validate that our facilities' controls and processes are designed to safeguard our customers' data.
- **HOSTED VIRTUAL FAX SERVICES** - ESI's hosted virtual fax services can be encrypted to ensure all faxes are secure, assisting end-users with their security requirements such as HIPAA. Email-to-Fax, Fax-to-Email, PC-to-Fax, Web-to-Fax and Fax-to-Fax are all TLS encrypted. For end-users without TLS enabled mail services, SSL fax is available that enables end-users to securely download any fax they receive via the portal.

GREEN CERTIFICATIONS

- **ENERGY STAR** - ENERGY STAR is a joint program of the U.S. Environmental Protection Agency (EPA) and the U.S. Department of Energy. Founded in 1992 for the purpose of saving money and protecting the environment through energy-efficient products and practices, the ENERGY STAR label is now on major appliances, office equipment, lighting, home electronics and more. ESI's Dallas data center in Plano, TX and New York/New Jersey data center in Secaucus, NJ, both achieved the ENERGY STAR rating.
- **LEED** - Leadership in Energy and Environmental Design is a building rating achievement given to facilities that meet the standards of the U.S. Green Building Council. ESI's facilities are LEED Accredited Professional. ESI's New York/New Jersey facility in Secaucus, NJ is LEED Platinum certified and our Dallas facility is LEED Gold certified.