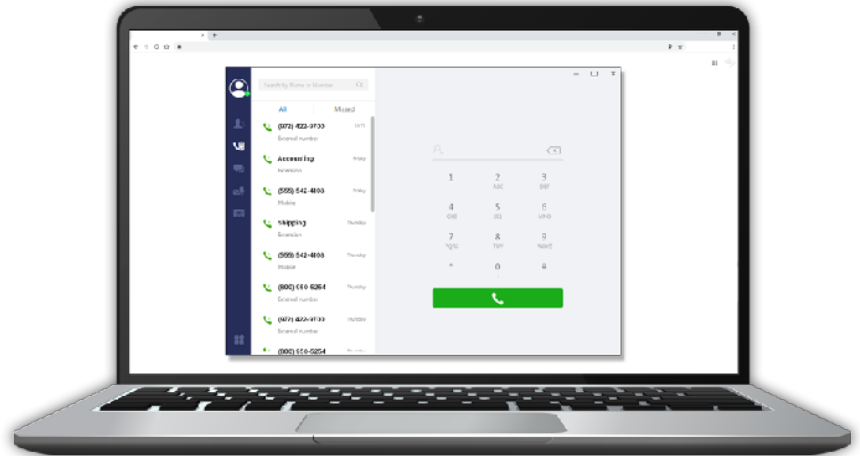# ESI eMobile™ for Desktop
for ESI eSIP Evolution Series™ users

ESI eMobile™ for Desktop is the softphone application for *ESI eSIP Evolution Series*™ on-premises solutions. With this add-on, users can make and receive calls, access voice mails, manage contacts, record calls, and create three-party conferences right from their computers! This tool is great for keeping satellite offices, remote workers, and road warriors connected and available no matter where they work from.

Handle calls without a desk phone
Call handling features include making and receiving calls, placing callers on hold, initiating blind and attended transfers, creating on-the-fly call recordings, and more!

Manage Contacts
Users can view and add new contacts with ease, in addition to accessing their company's extension list with the click of a mouse button directly from their computer softphone!

Key Features & Benefits:

- Make & receive calls directly on your computer
- Manage your contacts, including company extensions and personal contacts
- Call handling features include Hold, Record, Transfer (Blind and Attended), and more
- Place a call from your recent Call History
- View coworker presence status and availability

- Manage voice mail messages and recordings - save or download them to your desktop
- Customize hotkeys for quick call handling
- Easily set-up a three-way conference
- Use any headset compatible with your computer
- Supports a remote workforce and road warriors
- Available for both Windows and Mac computers