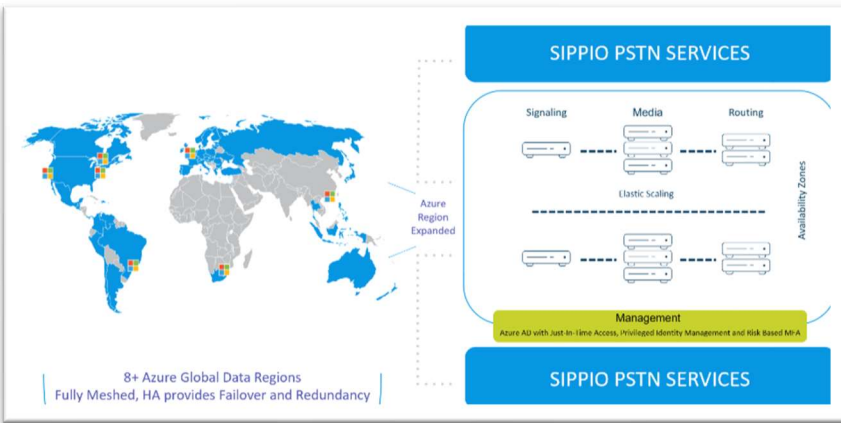


SIPPIO Platform Overview

Microsoft Teams was the first Microsoft 365 service that is natively born in Azure. Therefore, there's an innate and natural relationship between the two solutions for compliance, security and user privacy. For that reason, SIPPIO's Voice in Microsoft Teams platform was built entirely for the Azure cloud. SIPPIO uses industry leading, certified session border controllers (SBC) residing in 6 primary and 2 secondary Azure data regions.

Having Teams and SIPPIO solely in the Microsoft Azure environment, using the backend network for SIPPIO's SBC intra-communication, ensures all traffic remains in an internal network and will not go over the internet. SIPPIO stays in Azure's backend network to connect to Teams and is not exposed to the public internet which provides the lowest latency available. Further, each SIPPIO SBC stack dynamically expands and are split across different availability zones to dramatically increase uptime.

SIPPIO and Azure runs in geographically distributed Microsoft facilities with other Microsoft Online Services



(paired datacenters are located at least 300 miles apart in order to provide failover in the event of a large-scale regional disaster). Each facility is designed to run 24x7x365 and employs various measures to help protect operations from power failure, physical intrusion, and network outages. These datacenters comply with industry standards for physical security and availability. These facilities are managed, monitored, and administered entirely by Microsoft operations personnel.

Using Azure security tools and services, SIPPIO continuously monitors all the components for security threats, vulnerabilities, and security risk. The platform is collocated and backboned across all regions and provides reliability, resiliency with failover and redundancy and certified by AudioCodes and Microsoft. With Tier-D compliant security, this ensures fully encryption for native routing which includes FedRAMP, or federal government data centers. Microsoft conducts a yearly internal audit followed by an external audit to comply with these certifications and standards: ISO 27001, ISO 27018, IEC 27001, SSAE16 SOC 1 and SOC 2, HIPAA, GDPR, PIA and EU Model Clauses (EUMC).

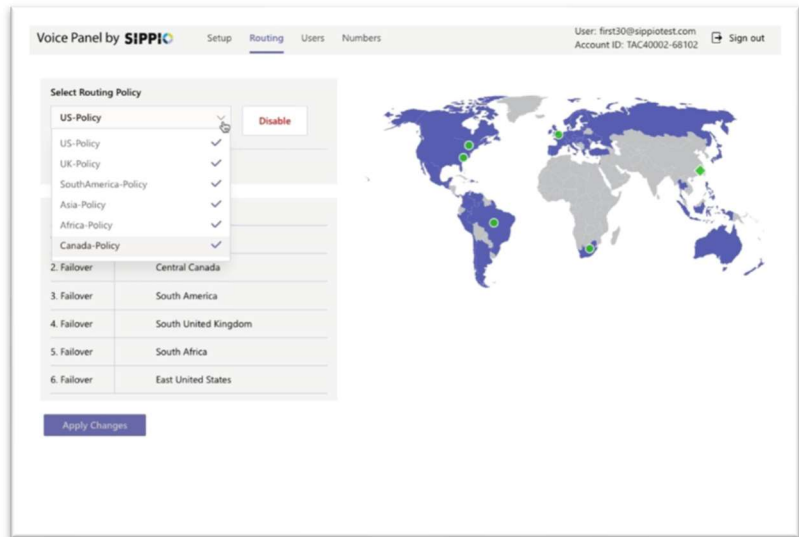
As a SIPPIO customer or partner, this provides peace of mind because the platform greatly reduces vulnerability and exposure. Direct Routing projects built outside of Azure or in a private data center are inherently more at risk due to traffic moving across the public internet which adds hops causing latency, points of failure and increases potential threats.

SIPPIO Voice Panel

SIPPIO couples the platform built on Azure with automation tools built as a Microsoft Teams application also running in Azure. Voice Panel automates the connection to Microsoft Teams, establishment of routes and policies to activate users, service numbers and manage inventory. Designed with Microsoft AppSource, Voice Panel mirrors the look and feel of Teams to easily navigate, quickly onboard and instantly update users and subscriptions.

Optimize the user experience with global and local routing policies and priorities; SIPPIO automatically scales up and down based on current load. Maintain a complete number inventory across all carriers and phone systems and track key data elements including user name, department, carrier, number type, reserved status, notes, etc. Click to automatically begin number porting, allocate inventory to a service address, or apply to an instance to automate manual tasks.

Voice Panel is safe and secure in a controlled Azure environment to ensure failover and redundancy is always on. Direct pipes with Microsoft preclude internet issues, maintaining direct connections and unneeded hardware. SIPPIO leverages Virtual Machine Scale sets, Azure Web App services, Azure Cosmos database and Azure API management to exceed typical script automation and PowerShell functionality by providing full visibility reducing ongoing support and managed services costs.



SIPPIO customers and partners benefit from the ease of migration and choice. Deploy or migrate users one by one or onboard an entire country, department or user community at the same time using Voice Panel. Direct Routing projects without automation built for Microsoft Teams in Azure require expensive consulting projects, extensive knowledge and development time as well as upkeep, maintenance and upgrades.