

SystemView – UAT Access

[Downloading Google Chrome and creating a shortcut to SystemView](#)

[Troubleshooting Connection Issues](#)

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Version: 2.0

How to download Google Chrome & create a SystemView shortcut

The preferred SystemView web browser is Google Chrome. Users may experience viewing or performance issues if using other web browsers such as Microsoft Edge, Mozilla or Internet Explorer.

Step 1.

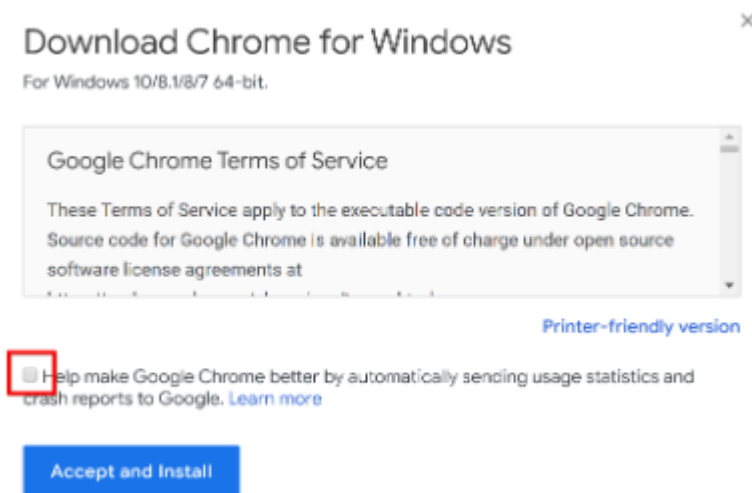
Navigate to the Google Chrome homepage URL: <https://www.google.com/chrome/>

Step 2.

Select 'Download Chrome' located in the middle of the screen.

Step 3.

Un-tick the box (inside the red square below) and select "Accept and Install".



Step 4.

A User Account Control box will appear and ask you to enter an admin username and password -select 'No' to continue.

Step 5.

You will receive a message saying "Google Chrome can be installed without administrator privileges. Continue?" –select 'Yes' to continue.

Step 6.

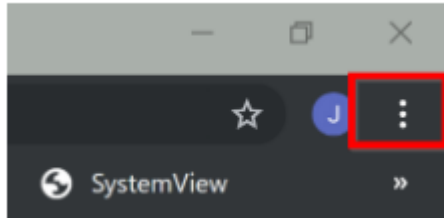
Google Chrome web browser will now download and install. The browser will then open.

Step 7.

Navigate to SystemView homepage provided by Customer Success in your UAT email

Step 8.

Select the menu ellipses (inside the red square below) located in the top right corner of the Google Chrome browser and select 'More Tools' from the menu.



Step 9.

Select 'Create Shortcut' and then select 'Create'. This will create a SystemView shortcut icon on your desktop.

Step 10.

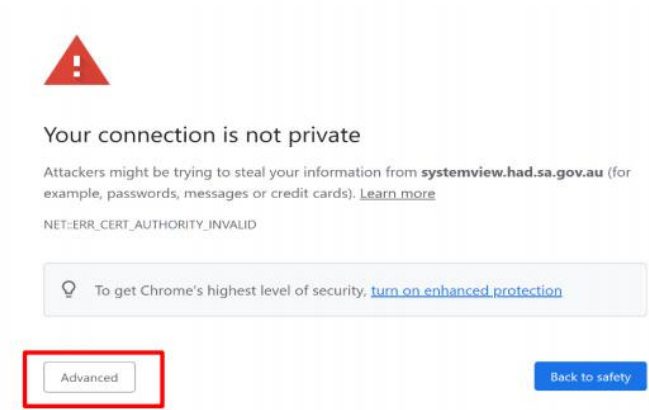
Drag and drop the SystemView shortcut icon into your task bar at the bottom of your screen.



If you see a 'Connection is not private' message

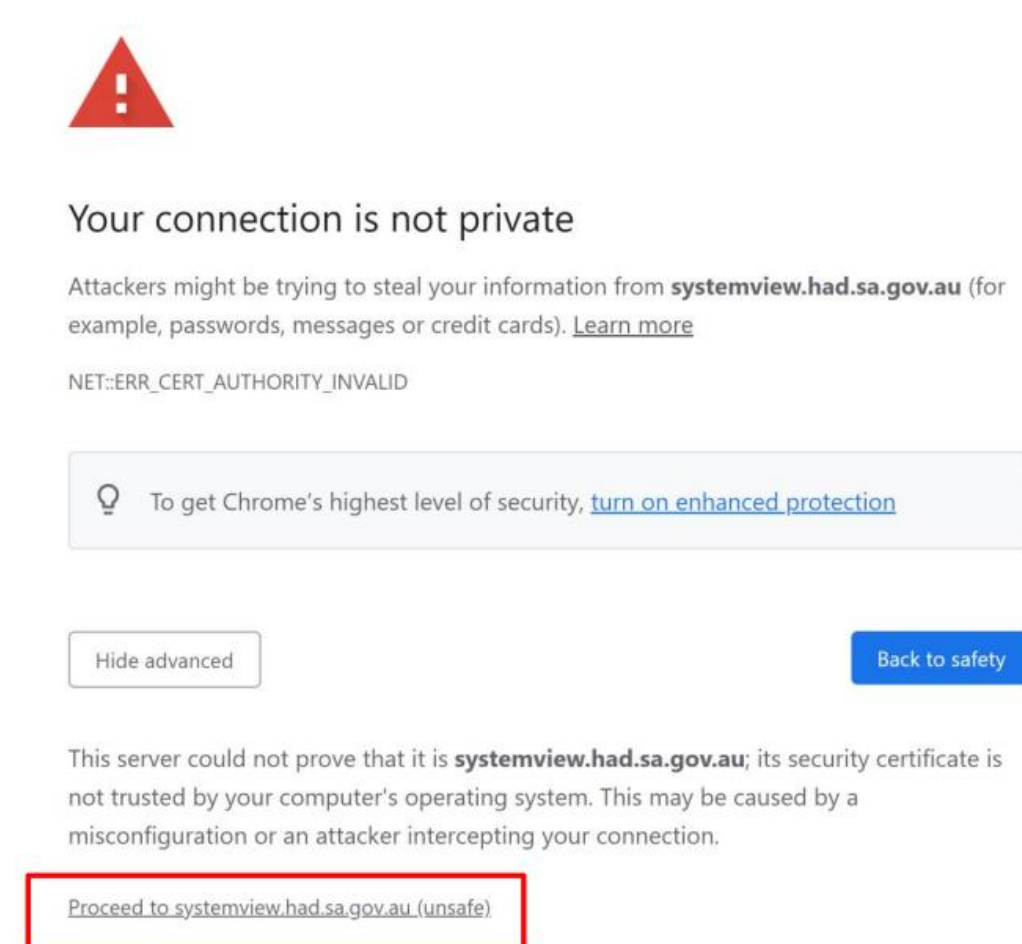
Due to patient identifiers and confidentiality, SystemView is only accessible when you are connected to the SA health network or have remote external access via VPN (Citrix) into the SA health network.

You may see the below 'Your connection is not private' message the first time you access SystemView. Simply click on '**Advanced**' at the bottom left of the screen to progress to the platform.



Next, click on 'Proceed to **** your SystemView site (eg below)

We assure all users that SystemView is safe to access.



If you are still having issues logging into SystemView, please email us at Customersuccess@healthcarelogic.com