Built for speed and scalability:
how ClickSWITCH automates complex direct deposit workflows

Direct deposit setup isn't easy—every employer and payroll provider offers their own blend of digital and manual processes that often includes sending paper mail or using fax machines. For ClickSWITCH to streamline direct deposit setup regardless of the provider, we rely on a blend of switching methods: from fully digital switching conducted via API, to robotic process automation (RPA), to submitting forms manually on behalf of (and with the consent of) account holders.

We've built ClickSWITCH with a "developer first" mindset from the ground up, which means we have a robust set of APIs that enables us to partner and integrate with new payroll providers in just a few days. We've used this strategy to build a database of hundreds of thousands of employers, including direct API integration with ADP, the top payroll provider in the US, which gives us fully digitized switching capabilities for a broad swath of employers and account holders.

For account holders, digital switching time is less than 90 seconds. ClickSWITCH also has a robust self-service option, allowing account holders to complete switches themselves when necessary, with key components of the process handled by ClickSWITCH.

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Proven switching that you—and your regulators—can depend on

Our switching methodology helps account holders at hundreds of banks switch direct deposit smoothly, securely, and compliantly. The customers that trust us with their direct deposit switching are some of the world's largest banks, as well as growing online-only neo-banks and fintech companies. These customers include:

- Citi
- Key Bank
- Huntington

- TD
- Plaid
- Chime
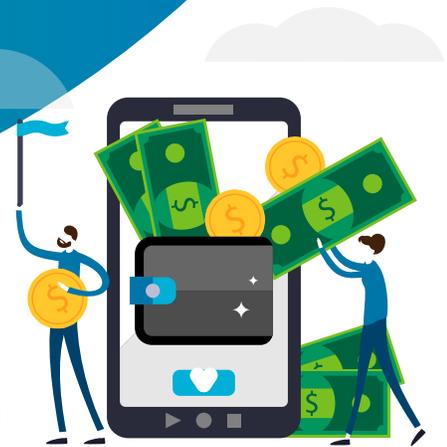
For more information, go to Q2.com or call (833) 444-3469.

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