Compete for commercial accounts with transaction management, fraud mitigation, and positive pay

Exact Transaction Management System

Community financial institutions (FIs) often find it difficult to compete for commercial accounts because they lack the transaction management, fraud mitigation, and positive pay solutions of larger FIs. Often times, existing legacy technology is simply not scalable enough to meet the increased workload required to serve larger commercial accounts.

With Exact/TMS™, Q2 offers a solution to this dilemma. Exact/TMS is a transaction management system that encompasses check positive pay, ACH positive pay, account reconciliation, and automated ACH reporting, all in a single platform. It's a powerful fraud prevention tool that focuses on the transaction management needs of corporate and small business clients—giving all FIs a scalable way to grow their commercial offering and support high-volume account holders securely and efficiently.

> **I love Positive Pay.** It's an important tool to allow the bank and our commercial customers to work together. Otherwise, the bank has no way to know what checks the customer has issued. **The only way to tell us what checks have been issued is with Positive Pay.**
>
> Christina Bodine
> Vice President of Cash Management
> **Fairfield County Bank**

Q2

Exact/TMS features and functions

Exact/TMS is a full-featured transaction management solution that helps corporate clients validate payment-related information, manage exceptions, create custom reports, and more. By automating the review of ACH and check payments, notifications, data extracts, and other processes, Exact/TMS can save your FI time and money—while providing clients a valuable service.

Our robust feature set includes:

ACH Positive Pay

With Exact/TMS, business rules are defined at the account level for monitoring ACH activity. Every ACH transaction presented for payment is scrutinized against these rules to determine whether it warrants further review. The client is notified any time a posted item matches or exceeds these guidelines The business rules that support ACH positive pay encompass the following:

- **ACH Authorization** rules define pre-approved ACH activity for an account and can include originating company, standard entry class, transaction type (debit/credit), and maximum dollar amount.

- **Transaction Filter/Block** is a list of general guidelines for monitoring ACH transactions to identify unusual activity. Monitoring rules can include the originating company, standard entry class, amount, and debit/credit designation.

Check Positive Pay

The check positive pay functionality of Exact/TMS is designed to help your FI thoroughly and simply validate check payments—as well as automate processing for improved efficiency.

- **Payee Match to Ensure the Payee Name is Valid** compares the payee on the check image to the payee name on the client's issued check file to validate the payee. This adds a layer of protection against unauthorized disbursements and fraudulent checks, beyond the typical validation against check number and check amount.

- **Teller Positive Pay** puts positive pay at the teller line to identify fraudulent checks before the teller accepts a check. Several options for teller positive pay are available, including a real-time application programming interface (API) for teller systems.

- **Online Check Image Viewing** allows clients to view the front and back check images of exceptions and paid checks, which simplifies the decision-making process of daily exceptions as well as future research.

- **Data Mapping Utility** provides for flexible processing of issued check files by allowing FIs or their clients to define the format of incoming files. This design facilitates broad acceptance of positive pay, as specific file format requirements and/or custom programming are virtually eliminated.

- **Automatic Processing of Submitted Issued Check Files** instantly processes issued check files in real time and stores the issued checks in the system. This feature makes Exact/TMS a scalable solution with the ability to manage file processing for large numbers of corporate clients. Additionally, Exact/TMS notifies appropriate FI/client personnel if a file processing error occurs or if duplicate checks are found.

- **Processing for Direct Send Issued Check Files (e.g., SFTP)** alleviates the need for manual intervention for clients choosing to use a secure, automated delivery channel instead of the online submission method. The client and/or the FI are notified each time a file is processed.

Integration with Digital Banking

Exact/TMS may be integrated with digital banking systems in multiple ways.

- Using a single sign-on process from non-Q2 online banking solutions, or secured through several other multi-factor authentication apps, users can access positive pay, reconciliation, and reporting functions without the need for a separate login.

- If the FI is using Q2's Unified User Experience (UUX) for digital banking, more advanced integration places Exact/TMS functionality within the digital banking user interface.
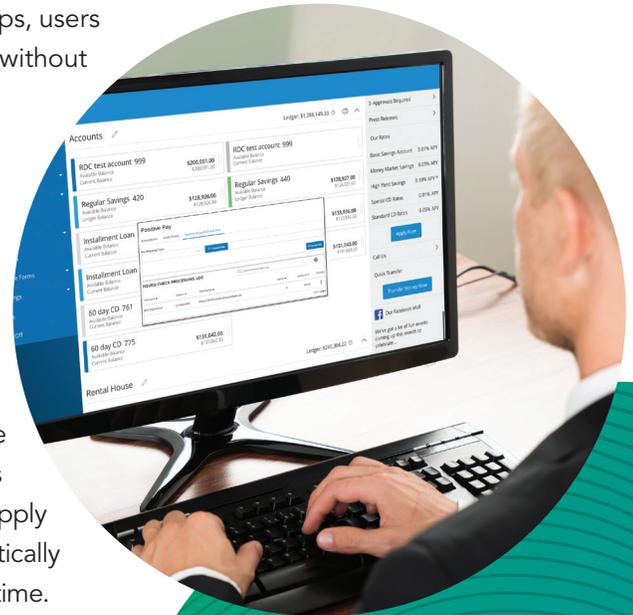
Exception Management

Clients review exceptions and provide pay/return decisions through Exact/TMS. The system includes automated notification to corporate clients when exceptions exist. Once the exception processing time is concluded, an automated cutoff process executes to automatically apply decisions to unprocessed exceptions. The FI may review the automatically applied decisions, and optionally make adjustments after the cutoff time.

Account Reconciliation and Deposit Reconciliation

Using Exact/TMS, FIs can offer corporate clients a variety of account reconcilement options:

- Online reconcilement functionality, including:
    - Full account reconcilement of all transaction activity
    - Check reconcilement
    - Deposit reconcilement (by location)

- Online extracts of posted transaction activity into customized or common transaction file formats (ex: BAI2, Excel)

- Automated scheduled extracts of posted transaction activity into customized or common transaction file formats (ex: BAI2, Excel)
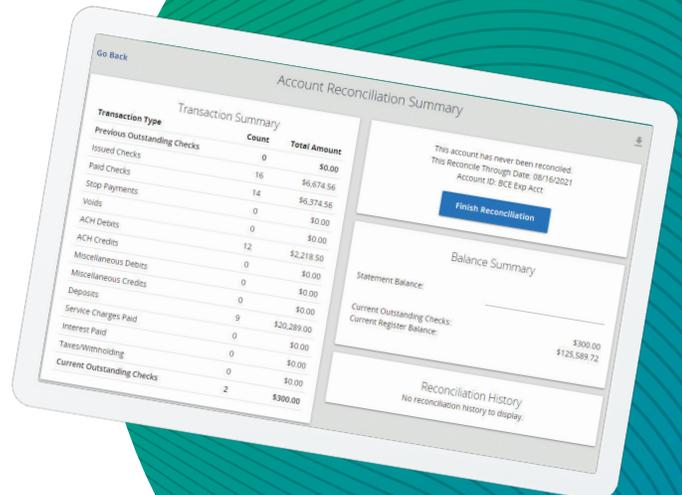
Reverse Positive Pay/Partial Account Reconciliation (Paid Checks Extract)

Exact/TMS provides FIs with an accurate and efficient reverse positive pay utility that eliminates manual intervention. For clients that are set up for reverse positive pay, the Exact/TMS interface is the portal from which they receive their paid items file and may choose checks that need to be returned.

ACH Reporting and EDI Translation with Automated Report Delivery

With features that include originator and receiver reports, as well as EDI translation/reporting and ACH returns/NOC reporting, Exact/TMS provides an automated transaction reporting system that includes client notification, as well as secure distribution of reports. Output formats include PDF, Excel, NACHA, CSV, and XML.

FIs and end users can search and filter their EDI, returns/NOCs, and ACH reporting over a certain time period, so they don't need to search for specific information in individual outputs. They can also search by processed date, settlement date, or effective date.

Comprehensive (Self-Service) Reporting

The Exact/TMS portal provides corporate clients with a wide array of transaction reporting options, all of which can be generated without assistance from the FI. Through a combination of standard reports and the "All Transaction Query Tool," users can research, analyze, and balance check and other payment activity. Reports generated by date range allow clients to focus their search and expedite results.

Service Charging

Exact/TMS service charging allows fee amounts to be customized for each client, making it easy to accommodate unique pricing, and enabling FIs to maximize fee income related to positive pay and account reconciliation services. For institutions that need an item counts file for account analysis rather than calculated charges, Exact/TMS can also meet this requirement.

Nightly Data Extracts for Consolidated Data Warehouses and Reporting

For FIs that have a need to maintain an internal data warehouse of positive pay data, Exact/TMS can automatically create data extract files in a CSV format during the daily batch processing. These data extract files can be imported into a database for the FI to create their own custom reporting.

Customized Entitlements

Exact/TMS's flexible entitlements definitions allow customization of system entitlements for individual clients and users, enabling FIs to tailor the system to each client's needs. This customization ability allows FIs to provides unique service offerings and assess fees based the services needed by each client.

For more information go to Q2.com or call (833) 444-3469.