

BUILDING NEXT GENERATION TRACKING SYSTEM



Business

*One of the largest
retailer
in the world*

Challenge

*New feature develop-
ment & support to
Transport Service
which provides real
time view of delivery
status to colleagues
& end customers*

Solution

*Integrated tracking
system for client's
entire delivery
process*

THE NEED...

- Development of new features along with the maintenance of the existing application
- Seamless migration from AWS to Azure
- Building Disaster recovery capabilities for services in on premise data center
- GDPR compliance for the customer centric data
- Containerization of Microservices to make the services more resilient and scalable

HOW WE DID IT

We built a resilient, robust, and scalable tracking system

- Team built a central system that interacts with various other systems in their ecosystem such as - Delivery management system (Allocation and Tracking API), 3rd party carrier management system, and Grocery home shopping service.
- Migrated services from monolithic to microservices architecture.
- Microservices were deployed on Azure Kubernetes for applications residing in AWS.
- Migrated to Azure from AWS, with parallel deployment architecture which resulted in seamless migration and easy rollback from Azure to AWS, in case it was required.
- Disaster recovery capabilities were added for Data center and Azure to minimize infrastructure resources and cost during idle time & upon disaster, the system is resilient enough to be back in duration of 4 hours.
- Implemented GDPR compliance as per the UK guidelines for improved security.

TECHNOLOGY BENEFITS

- The tracking system was built using Microservices with CQRS architecture patterns.
- Automation through scripts and Jenkins reduced time for activities like DR setup, production infra creation, and deployments.



High Performance, Cost Effective & Resilient System



01

3X faster
deployment with
Azure

02

Risk reduction by
bringing business
up and running in
case of disaster
recovery

03

Robust system
which can handle 10
million API calls per
day.

It made a huge impact



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