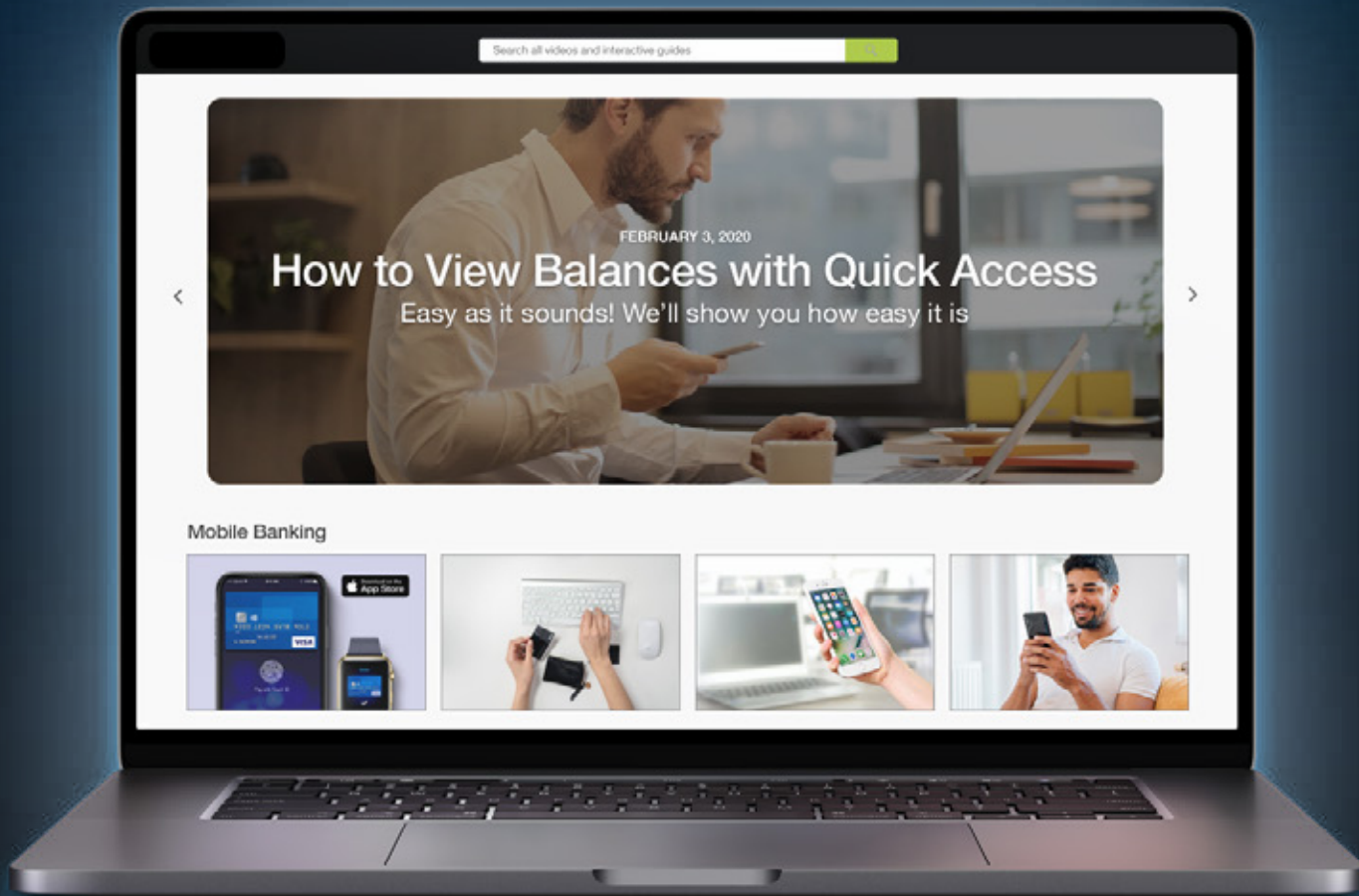


digital academy

empower staff • support members • drive adoption



Instantly create a branded, searchable support site that speeds up digital adoption



Re-use tech walkthroughs and simulators authored in LemonadeLXP



Create new walkthroughs or simulations in minutes



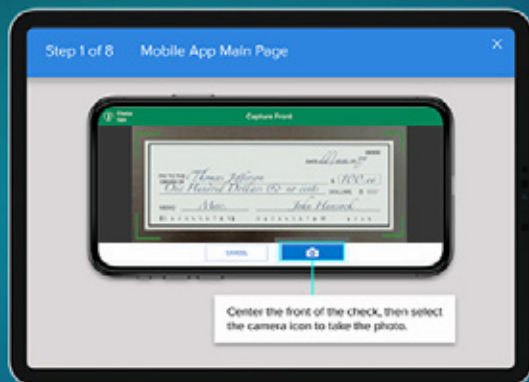
Share walkthroughs with callers to shorten call handling times



“An outstanding platform that makes a serious impact.”

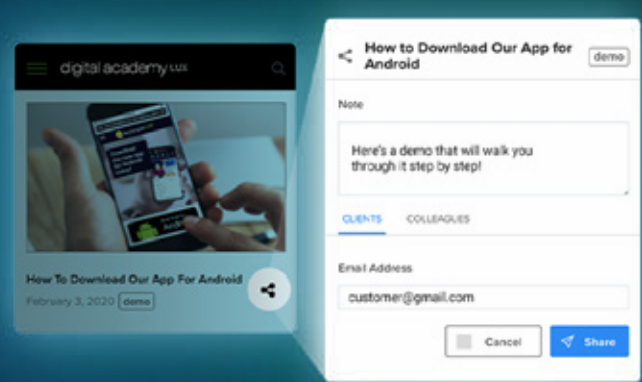
— CHRIS G.
Head of Digital Adoption

Benefits of Using Digital Academy



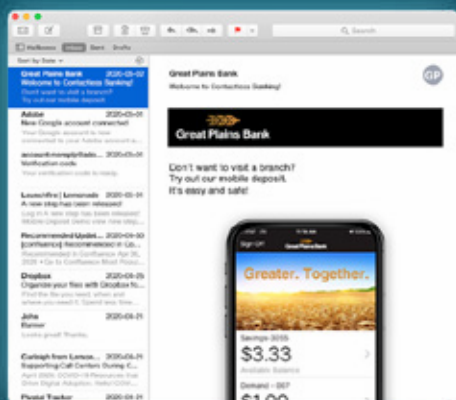
Empower Members

Let customers self-help with a public-facing, branded and searchable hub



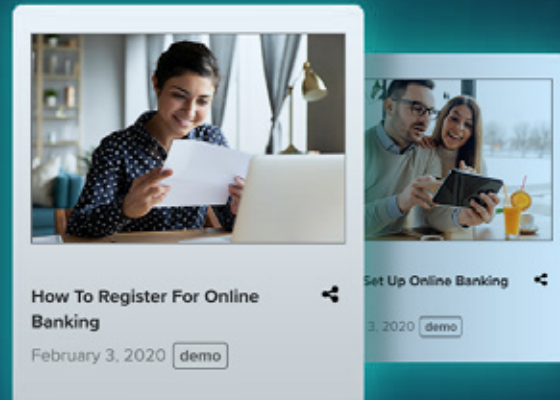
Support Contact Center Reps

Reduce call volumes, shorten handling times and improve the member experience



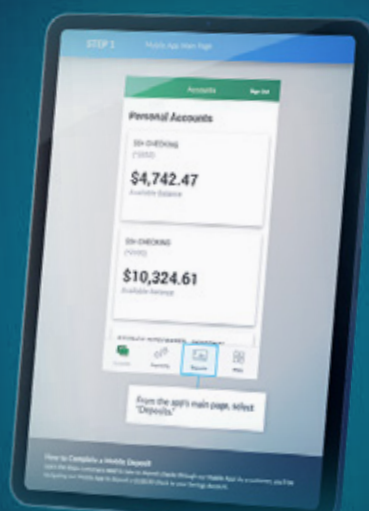
Level Up Your Marketing

Leverage Digital Academy content to make your marketing more effective



Enable Staff

Give frontline staff support tools to confidently recommend your technology



Interactive Learning

Improve the learning experience and engage users with interactive walkthroughs and simulations.