

DECEMBER 23, 2019 | VOLUME 9 | ISSUE 49

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Good afternoon,

As we approach the upcoming holiday week and end of 2019, I want to thank each of you for the hard work, dedication, and commitment to service that you have shown in the past year.

I am proud to say that as an organization we are stronger and more focused than ever on implementing and improving plans to continue moving forward.

In the year ahead, I am confident that all of us across Care New England will continue to focus on the three pillars: Quality, Service, and Access, that will ensure our position as a leader in the health care industry.

It is of paramount importance that we make these principles the foundation of all that we do. I ask of each of you, are you totally committed to improving our organization in these three areas? I would hope that each of you are. That said, I'd like to further ask that we all sign an official pledge as a constant reminder for us all to keep moving forward.

While we continually make strides for the betterment of the patients and community we serve, we are also setting goals closer to home, within our organization, to help support and improve access for our employees within our CNE Cares program.

CNE Cares is designed for our employees and their families with the express intent of making access to health care services at Care New England easy and immediate, as well as to offer an array of services to entice you to receive your care from our excellent providers.

These services include high-quality orthopedic ([MyCNEOrtho](#)) and behavioral health, the provision of a health navigator, and in the very near future, virtual real-time visits with a provider.

Beginning on Monday, Jan. 6, employees and their families will be able to schedule an appointment with one of our behavioral health specialists located at 100 Butler Drive (specialty services building, Butler campus) online by visiting carenewengland.org/CNEcares or by calling (401) CareNow (227-3669).

In addition, based on your feedback from our recent survey on health and wellness, we are pleased to announce that we will be offering yoga classes, Tuesday and Wednesday evenings in Warwick and Providence, beginning on Tuesday, Jan. 7. To register for a class, please visit carenewengland.org/CNEcares. We will also be offering discounted rates for classes at other locations, stay tuned for more information.

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VIEW THIS WEEK'S EDITION HERE

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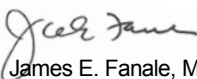
As we continue to develop programs to improve access for employees and dependents, we would like your input as to what is most valuable to you in the area of health and wellness. We will use the feedback you provide to develop these programs for you and your dependents.

If you haven't done so already, I'd like to ask each of you to please take a few minutes and complete the following 12 question survey here: surveymonkey.com/r/CNEwellness_survey. Your feedback is extremely valuable and we welcome your thoughts and ideas.

I wish all of you a healthy, happy holiday season and I look forward to all we can achieve in the new year.

Thank you!

Sincerely,



James E. Fanale, MD
President and Chief Executive Officer

WOMEN & INFANTS HOSPITAL

The Shriners of Rhode Island Charities Trust funds two grants for Women & Infants

A grant of \$23,170 will fund the purchase of two "Sophie and Sophie's Mum" birth simulators for the hospital. One simulator will be used for trainings in the Simulation Center for physicians, nurses, staff, and students and the second will be used daily by the labor, delivery, and recovery staff to practice for complex deliveries.

An additional \$15,000 grant will provide hearing devices for children in need from the Department of Audiology.

CARE NEW ENGLAND

Commencement ceremony held for Class 15 of the Care New England Leadership Seminar



On Sunday, Dec. 13, a commencement ceremony was held at the Hope Club for Class 15 of the Care New England Leadership Seminar. The program began at Butler Hospital in 2006 and expanded system-wide in 2010. The Leadership Seminar provides new and emerging leaders with a comprehensive opportunity to engage with a cohort of peers from across the System to explore, discover, and advance their leadership competencies. This is accomplished through a wide range of experiences including lectures, assessments, activities, individual development plans, and projects.

Pictured in photo: (in alphabetical order): Diane Almeida-Tootell, officer manager, WIH/CNEMG; Karen Alzate, bilingual employment specialist case manager, TPC; Lesley Bassett, occupational health nurse, CNE; Kelly Beane, senior project manager, CNE; Julie Bousquet-Eulie, clinical manager, TPC; Louis Chabot, practice administrator, WIH/CNEMG; Donna Coppola, admin/abstractor stroke program and IRB coordinator, KH; Brittany Dawson, nurse practitioner, BH; Alex Fanara, senior ambulatory application specialist, CNE; Kaitlyn Farrell, occupational therapist, BH; Gabriela Garza, program manager, TPC; Joyce Harney, epic instructional designer, CNE; Stacey Leclerc, data coordinator, TPC; Ashley Liassidi, (CNE); Emma Locke, HR analyst, WIH; Jacqueline Mancini-Geer, clinical manager, TPC; Andrew Maybin, site manager, CNE; Mikayla Patton, HR analyst, CNE; Mimi Phouaykounpha, manager, TPC; Thomas Ricci, finance manager, WIH; Geetika Tewary, hospitalist, KH; Nancy Toth, senior research assistant, WIH; Deborah Trudeau, telecom /mednet answering service manager, KH; Priscilla Villa, IHH team manager, TPC; Allyson Wajda, population health/integra epic application analyst, CNE; Crystal Ware, research nurse coordinator, WIH; Karen Wholey, professional practice coordinator, KH; and Jonathon Wright, residential manager, TPC.

To date, the Leadership Seminar has graduated more than 200 participants, with a 33 percent promotion rate. In addition to the very talented and committed participants, the success of the program depends on the strong support of the participants' supervisors, volunteer facilitators, and guest presenters – many of whom are program alumni – who share their time and talent. Recruitment for Class 16 will begin in late January/early February and will run from March through December. Stay tuned for more details and keep your high-potential team members in mind.

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THE PROVIDENCE CENTER

The Providence Center's Project Link receives thoughtful gifts from Dimeo Construction Company



The Providence Center's Project Link received a wonderful Thanksgiving donation from the team at Dimeo Construction Company in Providence.

Since 2005, Dimeo Construction Company, a recognized construction industry leader, has been supporting the mission of The Providence Center, most recently with a notable gift of more than \$1000 in gift cards, as well as food donations of 20 turkeys and baskets full of side dishes and desserts.

TPC is very grateful to this wonderful organization for their generous contributions throughout the years during the holiday season.

The Providence Center staff and Dimeo Construction Company; pictured from left to right: Khankham Vongsa, case manager; The Providence Center; Susan Olson, therapist, The Providence Center; Cindy Ledoux, marketing coordinator and co-chair, Dimeo Employee Charitable Fund (DECF); Joyce I. Lanni-Fishpaw, therapist, The Providence Center; Victoria Arrico, clinical supervisor, The Providence Center; Mike Babbitt, mechanical coordinator and secretary, DECF; Bob Letendre, Self-Perform Project Engineer; and John Bilodeau, electrical coordinator.

WOMEN & INFANTS HOSPITAL

Abstract recently accepted for presentation at an international research conference in early March

The Birth Room Aesthetics Team (BRAT) was formed to collaborate on re-thinking the current labor room environment with an eye toward quality, safety, and patient and team experience. Over a brief period of time, this group has developed into a highly engaged multi-stakeholder team. The nurse-initiated quality improvement project team includes experts from nursing, pediatrics, obstetrics, midwifery, engineering, environmental services, quality, and architecture.

A recently published abstract describing their innovative approach entitled "The Birth Room Aesthetics Team: Encouraging human-centered design for client-led, team-based care" was just accepted for oral presentation at an international conference in March 2020 on *Integrated Healthcare: developing person-centered health systems* at Trinity College in Dublin, Ireland.

"This is an exceptional way for the BRAT team to be honored for their commitment to our patient's wellness by improving the environment in which they receive care," said Matt Quin, president and COO, Women & Infants Hospital.

The members of the team include Julie Keene, RN; Chrissie Juszczak, RN; Dina Hayes, RN; Liz Howard, PhD, CNM, FACNM; Laurie Hoffman, MD; Jay O'Brien, MD; Teresa Claeson, RN, MSN; Ed Robbins; CJ Brown; Denise Henry, MSN; and Lisa Chan, MSN. If you are interested in joining our team, please contact any of these members.

BUTLER HOSPITAL

Memory and Aging Program | #2020by2020RI campaign update

The Memory and Aging Program (MAP) at Butler Hospital, a global leader in Alzheimer's disease research, had a goal of 2,020 people joining Butler Hospital's Alzheimer's Prevention Registry by 2020. MAP is thrilled to share that as of Dec. 18, 2019, that goal has been achieved!

Thank you for helping to spread the word over the past eight months. The registry matches people who may be willing to participate in research with studies or trials for which they may qualify. Joining does not mean that participants are required to be part of any study, just that they are willing to be contacted if it appears they may be a good match for one. The registry is open to anyone, ages 40 to 85, with normal memory or mild memory loss. Those interested can still join online at butler.org/ALZregistry, or by calling the Memory and Aging Program at (401) 455-6402.

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CARE NEW ENGLAND

Care New England Revenue Cycle Department donates to local nursing home



For the past three years, the Care New England Revenue Cycle Systems Applications team has donated to the Riverview Nursing Home in Coventry, in lieu of exchanging gifts at work.

These gifts are distributed to those who do not have families and consist of blankets, clothes, shower sets, aromatherapy, puzzles, art activities, and sugar free candy bags.

Pictured from left to right (top row): Cornelius Maloney, systems data senior analyst; Mary St. Pierre, executive secretary; Denise Maroccoquirk, system applications manager, Lesley Dussault, accounts receivable payment specialist; Paula Wolf, accounts receivable payment specialist; Laurie Robertson, system applications coordinator; Susan Alarie, system applications coordinator; Natalia Silva, accounts receivable payment specialist; and Joslyn Nozolino, accounts receivable payment specialist. Pictured from left to right (bottom row): Patricia Sabetta, revenue integrity coordinator; Doreen Maynard, systems applications manager; and Kathy DaSilva, accounts receivable payment specialist. Not pictured: Joan Towne, system applications manager; Deb Auld, data analyst, and Nancy Rathbun, director systems applications.

CARE NEW ENGLAND

VNA and Kent Hospital Nurse Residency Program now accepting new applicants

The VNA Nurse Residency Program for New Graduate Home Health and Hospice Nurses is now accepting applications with an added second start date for the program, beginning in March of 2020. This is a great opportunity for motivated individuals who are passionate about community-based or hospice nursing and is targeted at nurses with less than one year of nursing experience. Nurse residents are hired as employees with full benefits and continued employment at the VNA upon completion of the program. For more information, [please visit the website here](#) or contact Lisa DiMaria, PhD, RN, nurse residency manager at Ldimaria@carene.org.

Additionally, Kent Hospital is also recruiting new nurses for their Graduate Nurse Residency Program. The next program start date is February 2020 and is aimed at new graduate nurses as an opportunity to grow professionally while continuing to learn in an interactive and simulation-based classroom environment with hands-on clinical experience. If you or someone you know is interested in applying, please submit a resume and two letters of recommendation to Karen Wholey, professional practice coordinator, at kwholey@kenti.org or visit the website at: bit.ly/KentGME

DATES TO REMEMBER

THE PROVIDENCE CENTER

Hot Club gives back

Wednesday, Jan. 8, 2020 | 5 to 8 p.m. | 25 Bridge St, Providence, RI

Join us on Wednesday, Jan. 8 between 5 and 8 p.m. at The Hot Club for dinner and drinks; 10 percent of sales raised during that time will benefit The Providence Center's Jim Gillen Teen Center. The Jim Gillen Teen Center is an environment that celebrates and helps facilitate recovery through dynamic programming, shared lived experience, and peer support. The staff of the Jim Gillen Teen Center enjoy the lived experience of long term recovery, and are certified peer recovery coaches.

WOMEN & INFANTS HOSPITAL

Schwartz Rounds: "Marijuana Use in Pregnancy: It's complicated"

Thursday, Jan. 9, 2020 | 7:30 to 8:30 a.m. | South Pavilion Auditoriums 1 and 2

Women & Infants will host the next Schwartz Center Rounds "Marijuana Use in Pregnancy: It's complicated" on Thursday, Jan. 9, 2020 at 7:30 a.m. in the South Pavilion Auditoriums 1 and 2. Upon completion of this conference, participants should be able to: 1.) Broaden awareness of current reporting requirements for marijuana use and ramifications at delivery; 2.) Describe optimal prenatal screening and the importance of consistent process; 3.) Explore the challenges patients who are using marijuana in pregnancy encounter.