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We've come a long way this past year, with plenty of room to grow.



Good afternoon,

I hope that everyone is looking forward to the upcoming holiday as much as I am. I would like to take a moment to express my own personal gratitude to everyone in our Care New England family for all your hard work and dedication to ensuring the future success of the organization. We've come a long way this past year, with plenty of room to grow.

With that in mind, I want to take a moment to remind everyone that today is the last day to complete the Press Ganey employee and physician engagement survey. The only way we can continue our forward momentum is if we hear from you! The information gathered will provide us with invaluable ways to improve our organization.

This is your opportunity to be heard in an important, confidential way.

We're also closing in on a few other important deadlines. If you haven't received your mandatory flu vaccine, the time is now! The deadline to submit documentation is Sunday, Dec. 1. There are also a few mandatory education requirements assigned through HealthStream, some of which are due by the end of this month. To access, visit healthstream.com/hlc/cne.

Finally, in closing, we listened to your suggestions and are taking steps to streamline our outgoing communication. Starting today, Carenews and the President's Messages will now be sent out every other week on alternating weeks.

Keep up the hard work and have a great week ahead.

Thank you!
Sincerely,

James E. Fanale, MD
President and Chief Executive Officer

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VIEW THIS WEEK'S EDITION HERE

Dr. Fanale joins panel discussion on the future of value-based health care



Pictured from left to right: James Fanale, MD, president and CEO, Care New England; Gregory Steinmetz, MD, medical director, RIPCCPC; Stephen Farrell, CEO, UnitedHealthcare of New England; Steven O'Donnell, CEO, Greater Providence YMCA; Marie Ganim, Health Insurance Commissioner; and Danielle North, WPRI-TV anchor.

Last week, James E. Fanale, MD, president and chief executive officer for Care New England, joined a panel discussion on the future of value-based health care. The Rhode Island Primary Care Physicians Corporation (RIPCPC), along with UnitedHealthcare of New England, hosted the health care summit at the Crowne Plaza Hotel in Warwick. The panel's moderator was Danielle North, WPRI-TV anchor, and the panel's keynote speaker was Sheldon Whitehouse, U.S. senator. The panel discussed the findings of a recent study published by Ayna Tung-Mei Chien, MD, MS, assistant professor of pediatrics, Harvard Medical School; and Meredith B. Rosenthal, PhD, C. Boyden Gray professor of Health Economics and Policy, Harvard T.H. Chan School of Public Health. The new study introduced the authors' "three-dimensional model" for value-based care. The study also provides several recommendations for care providers and payers to help accelerate the impact and adoption of value-based programs.

The full study, entitled *A 3D model for value-based care: The next frontier in financial incentives and relationship support*, can be [read here](#).

WOMEN & INFANTS HOSPITAL

Debra Berube appointed infection prevention manager at Women & Infants



We are pleased to announce that Debra Berube has been named infection prevention manager for Women & Infants Hospital. Debra earned her bachelor's of science in nursing from Fitchburg State College, and her master's of science in family and community health nursing as a nurse practitioner from University of Lowell in Massachusetts.

Debra comes to Women & Infants from Steward Healthcare, where she served as infection control program manager and was responsible for oversight of programs in multiple hospitals across the system.

Previously, Debra worked for Saint Vincent Hospital in Worcester for more than 10 years as the director of infection control and prevention. She is board certified in infection control and epidemiology, and brings with her expertise in regulatory compliance, staff education, risk assessment, project implementation, and epidemiologic surveillance.

KENT HOSPITAL

Reception for Drs. Dyer and Patterson



On Wednesday, Nov. 20, Kent Hospital held a reception in The Breast Health Center honoring Candace Dyer, MD, of the Breast Health Center at Kent, and welcoming Jamie Patterson, MD, to the Breast Health Center as the new director.

At the event, Dr. Dyer was surprised with the newly renovated conference room dedicated in her name. Thank you to all who attended and helped to make this event such a positive night and great success.

Pictured from left to right: Jamie Patterson, MD, director of The Breast Health Center at Kent Hospital; Bob Haffey, MBA, MSN, RN, president and chief operating officer of Kent Hospital; and Candace Dyer, MD.

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Open Enrollment

Open Enrollment for benefits offered through Care New England will **continue through Monday, Nov. 25**. As a reminder, Open Enrollment is the one time during the plan year that employees are able to enroll, drop, or make changes to their benefits for the upcoming plan year.

Employees can use their computer at work or at home to visit the enrollment website carenewengland.bswift.com to review and make changes to their benefit plans for the 2020 plan year. **Your username is your employee ID number and your password is the last four digits of your social security number.**

Members of the iCare Benefits Team will be available to answer your questions at (401) 680-4400, option 2 (or ext. 12273) from 7:30 a.m. to 4:30 p.m. during the Open Enrollment period, or you can send questions via email to iCare@carene.org.

DATES TO REMEMBER

Care New England still accepting donations for annual “Thanks for Giving” food drive | Friday, Nov. 29

Once again, Care New England is collecting non-perishable donations for its annual “Thanks for Giving” food drive. Like last year, The Westbay Community Action group will be the recipient of these donations for its food pantry. Collections will be gladly accepted until **Friday, Nov. 29**.

Donation boxes can be found at the following locations below:

- Business offices at Kent and Women & Infants hospitals
- The staff break room at Butler Hospital, Blumer building
- All HIM Departments at Kent, Women & Infants, and Butler hospitals
- W&I: Main Medical Records Department
- Butler and Kent: Medical Record Departments
- Patient Access Departments:
 - Kent: Testing and Admitting break room, Emergency Department Testing and Admitting Center office, and Imaging Center registration desk
 - W&I: Emergency Department and Main Patient Registration in the main lobby
- Registration offices at all operating units



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KENT HOSPITAL

Schwartz Center Rounds: “Who decides for those who cannot?”**Tuesday, Dec. 3 | 12 noon | Doctors’ Auditoriums A and B**

All caregivers are welcome to the next Schwartz Center Rounds™ at Kent Hospital, “Who decides for those who cannot?” Learning objectives are: 1.) Describe the social, emotional, ethical, and personal issues that arise during the care of patients; 2.) Demonstrate enhanced communication with patients, family members, and colleagues; 3.) Value opportunities to explore and understand multiple perspectives across disciplines. 4.) Value opportunities to provide and receive support from other members of our health care community; 5.) Model for learners behaviors of nonjudgmental listening and respect. A light lunch will be served. Continuing education credits are available.

WOMEN & INFANTS HOSPITAL

Winter Wonderland**Saturday, Dec. 7 | 10 a.m. to 1 p.m. | South Pavilion Auditoriums**

Join us on Saturday, Dec. 7 from 10 a.m. to 1 p.m. for the first Winter Wonderland event hosted by Women & Infants. The event will include family fun activities such as pictures with Santa, ornament making, cookie decorating, and a holiday movie. We'll also have a reindeer food station, holidays around the world displays, refreshments, raffles, and a **free gift for every child!**

Bring your families, your friends, and your co-workers! We will also have plenty of free parking.

Volunteers are needed and will be scheduled in two hour blocks from 8 to 10 a.m., 10 a.m. to 12 noon, and 12 noon to 2 p.m. If you are interested in volunteering, please email CJohnk@carene.org.